

## Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2024 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2024 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It  
- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2024 CoC Program Competition on behalf of your CoC.  
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

### Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

### Attachments

Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.

- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

## 1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

**1A-1. CoC Name and Number:** LA-506 - Slidell/Southeast Louisiana CoC

**1A-2. Collaborative Applicant Name:** Northlake Homeless Coalition

**1A-3. CoC Designation:** CA

**1A-4. HMIS Lead:** Northlake Homeless Coalition

## 1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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- Frequently Asked Questions

|              |   |  |
|--------------|---|--|
| <b>1B-1.</b> | <b>Inclusive Structure and Participation–Participation in Coordinated Entry.</b>  |  |
|              | NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.  |  |
|              | In the chart below for the period from May 1, 2023 to April 30, 2024:   |  |
| 1.           | select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC’s coordinated entry system; or |  |
| 2.           | select Nonexistent if the organization does not exist in your CoC’s geographic area:  |  |

|     | Organization/Person   | Participated in CoC Meetings | Voted, Including Electing CoC Board Members | Participated in CoC’s Coordinated Entry System |
|-----|---|------------------------------|---|--|
| 1.  | Affordable Housing Developer(s)   | Yes                          | Yes   | Yes  |
| 2.  | CDBG/HOME/ESG Entitlement Jurisdiction  | Yes                          | Yes   | Yes  |
| 3.  | Disability Advocates  | Yes                          | Yes   | Yes  |
| 4.  | Disability Service Organizations  | Yes                          | Yes   | Yes  |
| 5.  | EMS/Crisis Response Team(s)   | Yes                          | Yes   | Yes  |
| 6.  | Homeless or Formerly Homeless Persons   | Yes                          | Yes   | Yes  |
| 7.  | Hospital(s)   | Yes                          | No  | Yes  |
| 8.  | Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations) | Nonexistent                  | No  | No   |
| 9.  | Law Enforcement   | Yes                          | Yes   | Yes  |
| 10. | Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates                                | Yes                          | Yes   | Yes  |
| 11. | LGBTQ+ Service Organizations  | Nonexistent                  | No  | No   |
| 12. | Local Government Staff/Officials  | Yes                          | Yes   | Yes  |
| 13. | Local Jail(s)   | Yes                          | Yes   | Yes  |
| 14. | Mental Health Service Organizations   | Yes                          | Yes   | Yes  |
| 15. | Mental Illness Advocates  | Yes                          | Yes   | Yes  |
| 16. | Organizations led by and serving Black, Brown, Indigenous and other People of Color   | Yes                          | Yes   | Yes  |

|     |   |     |     |     |
|-----|---|-----|-----|-----|
| 17. | Organizations led by and serving LGBTQ+ persons           | Yes | Yes | Yes |
| 18. | Organizations led by and serving people with disabilities | Yes | Yes | Yes |
| 19. | Other homeless subpopulation advocates                    | Yes | Yes | Yes |
| 20. | Public Housing Authorities                                | Yes | Yes | Yes |
| 21. | School Administrators/Homeless Liaisons                   | Yes | Yes | Yes |
| 22. | Street Outreach Team(s)                                   | Yes | Yes | Yes |
| 23. | Substance Abuse Advocates                                 | Yes | Yes | Yes |
| 24. | Substance Abuse Service Organizations                     | Yes | Yes | Yes |
| 25. | Agencies Serving Survivors of Human Trafficking           | Yes | Yes | Yes |
| 26. | Victim Service Providers                                  | Yes | Yes | Yes |
| 27. | Domestic Violence Advocates                               | Yes | Yes | Yes |
| 28. | Other Victim Service Organizations                        | Yes | Yes | Yes |
| 29. | State Domestic Violence Coalition                         | Yes | No  | Yes |
| 30. | State Sexual Assault Coalition                            | Yes | No  | Yes |
| 31. | Youth Advocates   | Yes | Yes | Yes |
| 32. | Youth Homeless Organizations                              | Yes | Yes | Yes |
| 33. | Youth Service Providers                                   | Yes | Yes | Yes |
|     | Other: (limit 50 characters)                              |     |     |     |
| 34. |   |     |     |     |
| 35. |   |     |     |     |

**By selecting "other" you must identify what "other" is.**

|        |                                     |  |
|--------|-------------------------------------|--|
| 1B-1a. | Experience Promoting Racial Equity. |  |
|        | NOFO Section III.B.3.c.             |  |

Describe in the field below your CoC's experience in effectively addressing the needs of underserved communities, particularly Black and Brown communities, who are substantially overrepresented in the homeless population.

**(limit 2,500 characters)**

The LA-506 CoC is uniquely positioned to promote racial equity; three of the six organizations (50%) that currently receive funding are BIPOC led organizations, including the Collaborative Applicant. The CoC Board is also BIPOC-led and attuned to the needs of black and brown communities. In terms of promoting racial equity, the CoC has made significant progress in targeting resources to underserved communities. In particular, the CoC has identified the City of Hammond as an underserved community with significant racial disparities in income, housing and social services resources. As a result, the CoC opened a coordinated entry location in Hammond and is in the process of developing non-congregate shelter, PSH apartments and a “one-stop” resource hub to address historical issues that have contributed to the racial disparities in this region.

The Coordinated Entry and Street Outreach teams receive annual training on serving BIPOC communities, including training on cultural humility and implicit bias in the provision of services. The CoC is working with the social work department of Southeastern University to implement a GIS mapping of census tracts within our region to better align outreach efforts to target resources to underserved black and brown communities. In terms of funding decisions, funds were awarded to projects that conducted racial equity assessments and have BIPOC, LGBTQ+ and persons with Lived Experience in staff and leadership positions.

|              |   |  |
|--------------|---|--|
| <b>1B-2.</b> | <b>Open Invitation for New Members.</b> |  |
|              | NOFO Section V.B.1.a.(2)                |  |

|   |   |
|---|---|
| Describe in the field below how your CoC: |   |
| 1.  | communicated a transparent invitation process annually (e.g., communicated to the public on the CoC’s website) to solicit new members to join the CoC;  |
| 2.  | ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and  |
| 3.  | invited organizations serving culturally specific communities experiencing homelessness in your CoC’s geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities). |

(limit 2,500 characters)

1) The NHC Providers and Stakeholders Association meets on a bi-monthly basis, with meetings that are open to the public and advertised via public notices, on Facebook, on the website, the public mailing list comprised of 606 stakeholders, and at monthly social services meetings held throughout the region. At these social services meetings, including the St. Tammany Commission on Families, Bogalusa Strong and the Tangipahoa Social Services Coalition, the NHC invites all members of the community to attend the NHC PSA meetings as new members, to participate on committees and to be a part of the decision-making process. The NHC website has a page dedicated to the Providers and Stakeholders Association, [https://northlakehomeless.org/?page\\_id=624](https://northlakehomeless.org/?page_id=624), with the NHC PSA membership agreement available always. The governance charter is on the NHC website and outlines a transparent invitation process, specifically that new members are invited at all times via the membership form on the website and formally as a part of the NHC Annual Meeting. The NHC Annual Meeting is advertised in the newspaper and NHC also maintains a Facebook page to encourage community involvement. 2) Inclusivity is of utmost importance to the NHC. NHC distributed invitations and meeting materials across a variety of different mediums and all meeting materials are made available in PDF format to ensure accessibility. All in-persons meetings are held in locations that are handicap-accessible and virtual options are available so that immunocompromised persons may participate safely. 3) The CoC worked with Housing Louisiana (Northshore Housing Alliance) and it's advocacy group, Residents Organized for Housing Louisiana (ROHLA) to identify and invite organizations serving culturally specific communities experiencing homelessness to address equity. ROHLA is led by resident leaders specifically focused on creating better housing solutions for all and the local chapter is BIPOC-led. NHC also invited BIPOC-led organizations identified through the Greater New Orleans Foundation's Greater Together Initiative to join the CoC.

|       |  |  |
|-------|--|--|
| 1B-3. | CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.   |  |
|       | NOFO Section V.B.1.a.(3)   |  |
|       | Describe in the field below how your CoC:  |  |
| 1.    | solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness; |  |
| 2.    | communicated information during public meetings or other forums your CoC uses to solicit public information;   |  |
| 3.    | ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and                                       |  |
| 4.    | took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.                       |  |

(limit 2,500 characters)

1. The NHC Providers and Stakeholders Association (PSA) meets bi-monthly. Meetings are open to the public and advertised via public notices in the newspaper, on the website, via the mailing list, and at monthly service provider meetings held within the region. Additionally, the NHC issues a public invitation for new members on an annual basis via the formats listed above (newspaper, website, mailing list, social service meetings) prior to the Annual Meeting. From this membership, the CoC solicits direct expertise to achieve its mission. Local stakeholders provide opinions, participate and vote on CoC governance and policies that affect funding determinations, strategic planning, coordinated entry and ongoing development of the local crisis response system. Prior to any approval of CoC policies and procedures, the NHC PSA and Lived Expertise Council are provided with proposed policies and procedures and a public comment period is established to ensure feedback from various stakeholders. Voting members of the NHC PSA are responsible for voting on any changes to the NHC Bylaws and Governance Charter as well as electing people to serve on the NHC Board. The only requirement for voting member status in the PSA is an interest in ending homelessness and completion of the membership agreement, which is available on the NHC website year-round. The NHC also conducts an annual survey to solicit feedback. The survey was distributed at the August in-person PSA meeting, distributed electronically, and provided to the Lived Experience and Equity committees. 2. The NHC held a series of public listening sessions between January 2024 and October 2024 to solicit feedback from organizations and stakeholders that may not be involved in the PSA. Meetings were held with government officials, members of the public, and at two interfaith town hall meetings. The CoC presented and solicited feedback from non-traditional partners, including the DDD, the chamber of commerce, rotary clubs etc. throughout the past year. 3. Inclusivity is of utmost importance to the NHC – all meeting materials are made available in accessible formats. 4. In July 2024, the CoC received a collaborative impact grant through United Way SELA to build capacity and fund a Director of Community Engagement position to build upon our work in building partnerships, including incorporating feedback from interested parties. We will expand our feedback mechanisms beyond surveys to include more town hall meetings.

|   |  |  |
|---|--|--|
| 1B-4.   | Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.                                       |  |
| NOFO Section V.B.1.a.(4)                                      |  |  |
| Describe in the field below how your CoC notified the public: |  |  |
| 1.  | that your CoC will consider project applications from organizations that have not previously received CoC Program funding;             |  |
| 2.  | about how project applicants must submit their project applications—the process;   |  |
| 3.  | about how your CoC would determine which project applications it would submit to HUD for funding; and                                  |  |
| 4.  | ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats. |  |

(limit 2,500 characters)

1) The NHC notified the public that it would accept and consider proposals from all eligible organizations, including those that have not previously received CoC funding, beginning on September 4 when it publicly announced the FY24 CoC Application Request for Proposals. 2) The NHC released two requests for Proposals in the FY24 Competition and posted the RFPs to the NHC website, on Facebook (5 posts), and with emails sent to the NHC mailing list. The RFP states that eligible applicants are not required to have previously received CoC Program funding. The RFP and emails sent re. the RFP detailed how project applicants must submit their project applications. The NHC held two RFP information web conferences to respond to any questions respondents may have. The web conferences were advertised on the NHC website, on Facebook via the mailing list and in the RFPs. 3) The RFPs detailed the scoring and evaluation process that would be used to determine which projects would be submitted to HUD for funding. The Community Evaluation Policy is also publicly available on our website. 4) The NHC strives for inclusivity in all processes; application materials are available in electronically accessible formats (PDF) on our website at [https://northlakehomeless.org/?page\\_id=275](https://northlakehomeless.org/?page_id=275). All proposals were required to be submitted electronically by email. As a result of these efforts, a new organization was selected as a project applicant in this year's application.



# 1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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|              |   |  |
|--------------|---|--|
| <b>1C-1.</b> | <b>Coordination with Federal, State, Local, Private, and Other Organizations.</b>   |  |
|              | NOFO Section V.B.1.b.   |  |
|              | In the chart below:   |  |
|              | 1. select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or |  |
|              | 2. select Nonexistent if the organization does not exist within your CoC's geographic area.   |  |

|     | Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects      | Coordinates with the Planning or Operations of Projects? |
|-----|---|--|
| 1.  | Funding Collaboratives  | Yes  |
| 2.  | Head Start Program  | Yes  |
| 3.  | Housing and services programs funded through Local Government                                   | Yes  |
| 4.  | Housing and services programs funded through other Federal Resources (non-CoC)                  | Yes  |
| 5.  | Housing and services programs funded through private entities, including Foundations            | Yes  |
| 6.  | Housing and services programs funded through State Government                                   | Yes  |
| 7.  | Housing and services programs funded through U.S. Department of Health and Human Services (HHS) | Yes  |
| 8.  | Housing and services programs funded through U.S. Department of Justice (DOJ)                   | Yes  |
| 9.  | Housing Opportunities for Persons with AIDS (HOPWA)   | Yes  |
| 10. | Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)           | Nonexistent  |
| 11. | Organizations led by and serving Black, Brown, Indigenous and other People of Color             | Yes  |
| 12. | Organizations led by and serving LGBTQ+ persons   | Yes  |
| 13. | Organizations led by and serving people with disabilities                                       | Yes  |
| 14. | Private Foundations   | Yes  |
| 15. | Public Housing Authorities  | Yes  |
| 16. | Runaway and Homeless Youth (RHY)  | Nonexistent  |
| 17. | Temporary Assistance for Needy Families (TANF)  | Yes  |
|     | Other:(limit 50 characters)   |  |
| 18. |   |  |

|              |  |  |
|--------------|--|--|
| <b>1C-2.</b> | <b>CoC Consultation with ESG Program Recipients.</b> |  |
|              | NOFO Section V.B.1.b.                                |  |

In the chart below select yes or no to indicate whether your CoC:

|    |  |     |
|----|--|-----|
| 1. | Consulted with ESG Program recipients in planning and allocating ESG Program funds?  | Yes |
| 2. | Provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area? | Yes |
| 3. | Ensured local homelessness information is communicated and addressed in the Consolidated Plan updates?                                       | Yes |
| 4. | Coordinated with ESG recipients in evaluating and reporting performance of ESG Program recipients and subrecipients?                         | Yes |

|              |   |  |
|--------------|---|--|
| <b>1C-3.</b> | <b>Ensuring Families are not Separated.</b> |  |
|              | NOFO Section V.B.1.c.                       |  |

Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

|    |   |     |
|----|---|-----|
| 1. | Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated?  | Yes |
| 2. | Conducted optional training for all CoC- and ESG-funded service providers to ensure family members are not separated?   | Yes |
| 3. | Worked with CoC and ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients?   | Yes |
| 4. | Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance? | Yes |
| 5. | Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers?  | Yes |

|              |  |  |
|--------------|--|--|
| <b>1C-4.</b> | <b>CoC Collaboration Related to Children and Youth—SEAs, LEAs, School Districts.</b> |  |
|              | NOFO Section V.B.1.d.  |  |

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

|    |                              |     |
|----|------------------------------|-----|
| 1. | Youth Education Provider     | Yes |
| 2. | State Education Agency (SEA) | Yes |
| 3. | Local Education Agency (LEA) | Yes |
| 4. | School Districts             | Yes |

|               |  |  |
|---------------|--|--|
| <b>1C-4a.</b> | <b>Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.</b> |  |
|               | NOFO Section V.B.1.d.  |  |

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

**(limit 2,500 characters)**

The CoC has executed Coordinated Entry referral agreements with the local school districts to refer families experiencing homelessness or at risk of homelessness to the Coordinated Entry system. In 2024, the CoC also executed an MOU agreement with Quad Area Youthbuild to create a homeless preference for enrollment in the program for youth experiencing homelessness. The CoC also executed a Partnership Agreement with Quad Area Youthbuild at the Cornerstone Project. Through the YouthBuild hospitality training program, program participants will be placed at the Cornerstone Project to provide services at the Non-Congregate Shelter, which is housed in a motel and will provide the same core hospitality employment skills to YouthBuild participants.

|        |  |  |
|--------|--|--|
| 1C-4b. | Informing Individuals and Families Who Have Recently Begun Experiencing Homelessness about Eligibility for Educational Services. |  |
|        | NOFO Section V.B.1.d.  |  |

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who have recently begun experiencing homelessness of their eligibility for educational services.

**(limit 2,500 characters)**

The NHC has adopted educational policies and procedures that specify the following CoC responsibilities: identifying children and young adults who are eligible for educational services; helping to ensure that all families with children and young adults who qualify are informed about their educational rights and their eligibility for educational services; attending relevant meetings and planning events held by local school districts; and ensuring that the local school districts' homeless liaisons are aware of the Coordinated Entry process for connecting homeless families to the homeless services system. Additionally, CoC and ESG funded agencies are responsible for designating a staff person charged with ensuring that program participants with children and young adults participating in their projects are informed about their educational rights and their eligibility for educational services at intake and as necessary thereafter. The CoC conducts an annual training for CoC and ESG funded programs with the Kids In Transition (KIT) program of the St. Tammany Parish Public School System and monitors compliance with the educational notification requirements during the monitoring process.

|        |  |  |
|--------|--|--|
| 1C-4c. | Written/Formal Agreements or Partnerships with Early Childhood Services Providers. |  |
|        | NOFO Section V.B.1.d.  |  |

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

|     |  | MOU/MOA | Other Formal Agreement |
|-----|--|---------|------------------------|
| 1.  | Birth to 3 years   | No      | No                     |
| 2.  | Child Care and Development Fund  | No      | No                     |
| 3.  | Early Childhood Providers  | No      | No                     |
| 4.  | Early Head Start   | No      | Yes                    |
| 5.  | Federal Home Visiting Program–(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV) | No      | No                     |
| 6.  | Head Start   | No      | Yes                    |
| 7.  | Healthy Start  | No      | No                     |
| 8.  | Public Pre-K   | No      | No                     |
| 9.  | Tribal Home Visiting Program   | No      | No                     |
|     | Other (limit 150 characters)   |         |                        |
| 10. |  |         |                        |

|       |  |
|-------|--|
| 1C-5. | Addressing Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking–Collaboration with Federally Funded Programs and Victim Service Providers. |
|       | NOFO Section V.B.1.e.  |

In the chart below select yes or no for the organizations your CoC collaborates with:

|    | Organizations  |     |
|----|--|-----|
| 1. | State Domestic Violence Coalitions                                   | Yes |
| 2. | State Sexual Assault Coalitions                                      | Yes |
| 3. | Anti-trafficking Service Providers                                   | Yes |
|    | Other Organizations that Help this Population (limit 500 characters) |     |
| 4. |  |     |

|        |  |
|--------|--|
| 1C-5a. | Collaborating with Federally Funded Programs and Victim Service Providers to Address Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking. |
|        | NOFO Section V.B.1.e.  |

Describe in the field below how your CoC regularly collaborates with organizations that you selected yes to in Question 1C-5 to:

- update CoC-wide policies; and
- ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors.

(limit 2,500 characters)

1. The CoC regularly collaborates with the Louisiana Coalition Against Domestic Violence (LCADV) designated domestic violence providers, SAFE and Safe Harbor, to ensure that DV survivors and advocates perspectives are represented in the governance of CoC and ESG projects. In addition, the NHC Governance Committee has a seat reserved for a DV Survivor or Advocate. NHC has a dedicated Coordinated Entry Project for DV survivors and received technical assistance from the LCAADV to ensure that CE-DV policies, procedures and processes prioritize confidentiality via deidentified referrals, that CoC contacts for housing placements are conducted safely, that that safety planning is uniform across all DV CE access points; and that Survivors have equal opportunities to be selected for housing programs through the CE prioritization list. The CoC also has active participation from DV survivors on its Lived Experience Committee. 2. The CoC offers annual Trauma Informed Care training to coordinated entry staff, shelter and housing providers through LCAADV via the Domestic Violence 101 training curriculum. Coordinated Entry and Outreach Staff utilize a trauma-informed care approach when engaging people experiencing homelessness, with all staff completing the Corporation for Supportive Housing Trauma-Informed Approaches for Housing and Supportive Services Providers certificate program in Fall 2024. In 2025, the CoC will offer a custom onboarding training program through Corporation for Supportive Housing for all housing providers that do not receive trauma-informed training through their own organization. The CoC also has a training scheduled for February 2025 with the Louisiana Adverse Childhood Events (ACES) Educator Program. The presentation materials have been vetted by experts in the field and are designed to effectively teach audiences across the state about the impact of childhood trauma and promote open, ongoing conversations about these issues.

|        |   |  |
|--------|---|--|
| 1C-5b. | Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking. |  |
|        | NOFO Section V.B.1.e.   |  |
|        | Describe in the field below how your CoC's coordinated entry addresses the needs of DV survivors by including:  |  |
| 1.     | safety planning protocols; and  |  |
| 2.     | confidentiality protocols.  |  |

(limit 2,500 characters)

1) The NHC maximizes client choice for housing/services while ensuring safety in the following ways: During the Coordinated Entry referral process, all CE staff are trained to utilize the LCADV safety planning tool, regardless of whether the participant accesses coordinated entry through a DV-CE access site; a participant may decline a housing provider's offer of housing without losing access to the CoC's prioritization list; once a participant accepts an offer of housing, they may decline any specific housing unit and cannot be penalized for doing so. This promotes client choice and ensures participants can prioritize their own safety during every stage of the process. The NHC's protocols prioritize safety and incorporate trauma-informed, victim-centered services through development of the emergency transfer plan (ETP) based on HUD's Model ETP and implemented in accordance with Violence Against Women Act requirements to ensure survivors of domestic violence, dating violence, sexual assault, and stalking (DV) are eligible to be transferred to another housing unit if they believe there is a threat of imminent harm from further violence if they remain in the housing unit or, for survivors of sexual assault, if the sexual assault occurred on the premises of their current housing unit within the previous 90 days. Survivors are not required to provide proof of a threat of imminent harm (police report, protection order etc.) or put any undue burden on the victim. Housing providers cannot refuse a participant's emergency transfer request if the participant meets the criteria listed above to prioritize restoring feelings of safety, choice, and control. CoC projects that serve survivors of DV are required to prioritize participant safety as well as track and report on increases self-reported safety. 2) To protect their confidentiality, DV survivors' personal information is kept in a comparable database until they accept a housing provider's offer of housing and sign a release, at which point their data is shared exclusively with that housing provider. Housing providers are trained on the process to make a DV survivor's HMIS entry private in the HMIS system so no other provider can access their personal information.

|        |  |  |
|--------|--|--|
| 1C-5c. | Coordinated Annual Training on Best Practices to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors. |  |
|        | NOFO Section V.B.1.e.  |  |

In the chart below, indicate how your CoC facilitates training for project staff and coordinated entry staff that addresses best practices on safety planning and confidentiality protocols:

|    |   | Project Staff | Coordinated Entry Staff |
|----|---|---------------|-------------------------|
| 1. | Training Occurs at least annually?                                    | Yes           | Yes                     |
| 2. | Incorporates Trauma Informed best practices?                          | Yes           | Yes                     |
| 3. | Incorporates Survivor-Centered best practices?                        | Yes           | Yes                     |
| 4. | Identifies and assesses survivors' individual safety needs?           | Yes           | Yes                     |
| 5. | Enhances and supports collaboration with DV organizations?            | Yes           | Yes                     |
| 6. | Ensures survivors' rights, voices, and perspectives are incorporated? | Yes           | Yes                     |
|    | Other? (limit 500 characters)   |               |                         |
| 7. |   |               |                         |

&nbsp;

|        |   |  |
|--------|---|--|
| 1C-5d. | Implemented VAWA-Required Written Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking. |  |
|        | NOFO Section V.B.1.e.   |  |

|                              |  |
|------------------------------|--|
| Describe in the field below: |  |
| 1.                           | whether your CoC's written policies and procedures include an emergency transfer plan;                                       |
| 2.                           | how your CoC informs all households seeking or receiving CoC Program assistance about their rights to an emergency transfer; |
| 3.                           | what your CoC requires households to do to request emergency transfers; and  |
| 4.                           | what your CoC does in response to households requesting emergency transfers.   |

(limit 2,500 characters)

1)The NHC has developed CoC-wide emergency transfer policies and procedures and protocols prioritize safety and incorporate trauma-informed, victim-centered based on HUD’s Model emergency transfer plan (ETP) and implemented in accordance with Violence Against Women Act requirements to ensure survivors of domestic violence, dating violence, sexual assault, and stalking (DV) are eligible to be transferred to another housing unit if they believe there is a threat of imminent harm from further violence if they remain in the housing unit or, for survivors of sexual assault, if the sexual assault occurred on the premises of their current housing unit within the previous 90 days. Survivors are not required to provide proof of a threat of imminent harm (police report, protection order etc.) or put any undue burden on the victim. Housing providers cannot refuse a participant’s emergency transfer request if the participant meets the criteria listed above to prioritize restoring feelings of safety, choice, and control. CoC projects that serve DV survivors are required to prioritize participant safety as well as track and report on increases self-reported safety. 2) NHC has provided training to all CoC and ESG-funded housing providers on the CoC ETP requirements and to provide all participants with a VAWA Notice of Occupancy Rights and to provide both participants and landlords with the VAWA Lease Addendum. 3) If the housing provider does not have an available unit for emergency transfer, the provider must notify Coordinated Entry of the emergency transfer plan request within 3 business days so that the survivor can access other available housing options. 4) The CoC is working to create an Emergency Transfer Plan flex fund to assist with emergency lodging while a new unit is identified and start-up costs to re-house the survivor.

|        |   |  |
|--------|---|--|
| 1C-5e. | Facilitating Safe Access to Housing and Services for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking. |  |
|        | NOFO Section V.B.1.e.   |  |

|   |  |
|---|--|
| Describe in the field below how your CoC ensures households experiencing trauma or a lack of safety related to fleeing or attempting to flee domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within your CoC's geographic area. |  |
|---|--|

(limit 2,500 characters)

Domestic Violence Survivors are integrated into the housing and services of the CoC through its Coordinated Access and Assessment System (CAAS). When a person presents for housing via the NHC CAAS hotline, at a CAAS community outreach location or to an outreach worker, the outreach navigator asks questions to determine whether that person is fleeing domestic violence (DV). If that person is determined to be fleeing DV, the Navigator offers to connect them to the appropriate victim service provider in the region so they can access emergency shelter, advocacy, safety planning, and/or peer counseling. The person fleeing domestic violence may choose whether to connect with a DV service provider. A DV Survivor may also access the CAAS system at each of the DV service providers within the region. CAAS operates a separate prioritization list for DV survivors in a comparable database to maintain confidentiality. The CE system utilizes the Place Value Assessment (PVA) to prioritize households and DV survivors are prioritized into Non-VSP programs by PVA score. Survivor information is only shared with a non-VSP provider once a housing placement has been offered and accepted by the survivor. The CE provider and two victim service providers in the region received technical assistance regarding the PVA and made an adjustment to prioritize those at particular risk of harm, specifically those who had been threatened with a weapon, strangled, or were a victim of stalking. The LCADV also assisted the CE provider by providing a safety planning document that can be utilized if the survivor chooses not to contact a DV provider in the region. The CoC actively partners with and seeks feedback from the two regional Victim Service Providers on its existing policies and the broader homeless response system specific to the needs of survivors of domestic violence and dating violence. The 2025 Coordinated Entry Evaluation will incorporate a focus group with DV survivors and advocates to determine how the system can be further improved to enhance safe access to housing.

|        |  |  |
|--------|--|--|
| 1C-5f. | Identifying and Removing Barriers for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking. |  |
|        | NOFO Section V.B.1.e.  |  |
|        | Describe in the field below how your CoC ensures survivors receive safe housing and services by:                     |  |
| 1.     | identifying barriers specific to survivors; and  |  |
| 2.     | working to remove those barriers.  |  |

(limit 2,500 characters)



1. The CoC ensures survivors receive safe housing and services by working closely with the domestic violence (DV) providers in our region to identify barriers to housing and services. The Coordinated Entry DV Committee works to identify structural barriers within the CoC and recommends changes to improve access for survivors. In 2024, the CAAS-DV Committee received technical assistance from the Louisiana Coalition Against Domestic Violence (LCADV) to optimize the coordinated entry process for survivors. The CAAS DV Navigator has recent Lived Experience as both a survivor and a DV Advocate. The Governance Committee has a designated seat for a DV Survivor and/or Advocate to ensure that all CoC policies and procedures are created and updated within a safety framework. The VSP providers in the region LCADV conduct surveys with program participants to identify potential barriers and ways to remove them. This is incorporated into the annual evaluation of the CE system and in 2025, the annual evaluation will include a focus group with DV survivors and advocated to formalize this feedback mechanism. 2. The CoC works to remove barriers to CoC Program resources by close collaboration with the VSP providers in the region. One barrier that we've identified is effective connections to the DV providers when a survivor enters the CE system through a non-DV access point. The CAAS-DV committee is working to create an updated referral mechanism that ensures that survivors can access DV services safely, while still maintaining their safety. The CAAS-DV Committee also made changes to the Place Value Assessment (PVA) to prioritize persons in imminent danger for all CoC and ESG-funded programs. Two agencies within the CoC were awarded HOME-ARP Tenant Based Rental Assistance and the CoC will continue working with the CAAS-DV Committee to ensure that survivors are prioritized for those resources. 25% of the HOME-ARP placements will be reserved specifically for DV survivors.

|       |  |  |
|-------|--|--|
| 1C-6. | Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+--Anti-Discrimination Policy and Equal Access Trainings. |  |
|       | NOFO Section V.B.1.f.  |  |

|    |   |     |
|----|---|-----|
| 1. | Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?  | Yes |
| 2. | Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?                   | Yes |
| 3. | Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)? | Yes |

|        |  |  |
|--------|--|--|
| 1C-6a. | Anti-Discrimination Policy--Updating Policies--Assisting Providers--Evaluating Compliance--Addressing Noncompliance. |  |
|        | NOFO Section V.B.1.f.  |  |

Describe in the field below:

|    |   |
|----|---|
| 1. | how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families; |
| 2. | how your CoC assisted housing and services providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy;   |
| 3. | your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and  |

4. your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.

(limit 2,500 characters)

1. NHC adopted a CoC-Wide Anti-Discrimination Policy for ensuring Equal Access in 2018 and provides a required annual training for all CoC and ESG-funded projects. NHC works with the LGBTQ+ organization Queer Northshore to evaluate the Anti-Discrimination policy and to get feedback on the ability of CoC services to meet the needs of LGBTQ+ individuals and families. All CoC and ESG-funded projects are required to develop project-level anti-discrimination policies and this is reviewed during onsite monitoring. NHC provides technical assistance to projects if any deficiency or noncompliance is identified and creates a corrective action plan to ensure future compliance with anti-discrimination policies and procedures requirements. 3. If a CAAS referral is declined by a provider, the CAAS Oversight Committee reviews the referral for potential violations of the anti-discrimination policies and procedures. If noncompliance with the antidiscrimination policy is reported via the grievance procedure, the NHC conducts a formal investigation into the grievance and takes corrective action if discrimination is identified at the project level.4. Noncompliance with the anti-discrimination policies and procedures can be determined during project monitoring or addressing a grievance. In both instances, the NHC will issue a corrective action plan and timeframe for correcting the noncompliance. NHC provides technical assistance and oversight of the corrective action plan. If the corrective action plan is not successfully implemented or additional instances of noncompliance are identified, the CoC can take corrective action including but not limited to reallocation of funding.

|       |   |  |
|-------|---|--|
| 1C-7. | Public Housing Agencies within Your CoC's Geographic Area—New Admissions—General/Limited Preference—Moving On Strategy. |  |
|       | NOFO Section V.B.1.g.   |  |

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.

Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with—if there is only one PHA in your CoC's geographic area, provide information on the one:

| Public Housing Agency Name               | Enter the Percent of New Admissions into Public Housing or Housing Choice Voucher Program During FY 2023 who were experiencing homelessness at entry | Does the PHA have a General or Limited Homeless Preference? | Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On? |
|--|--|---|---|
| Louisiana Housing Authority              | 29%  | Yes-HCV   | Yes   |
| Housing Authority of the City of Slidell | 4%   | No  | No  |

|        |   |  |
|--------|---|--|
| 1C-7a. | Written Policies on Homeless Admission Preferences with PHAs. |  |
|        | NOFO Section V.B.1.g.   |  |

Describe in the field below:

|    |  |
|----|--|
| 1. | steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference—if your CoC only has one PHA within its geographic area, you may respond for the one; or |
| 2. | state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.  |

**(limit 2,500 characters)**

1)The CoC works closely with the Louisiana Housing Authority (LHA). The LHA has a limited homeless preference already and additionally, the LHA allocated a minimum of 15 tenant-based vouchers to the CoC. The FY24 CoC application includes an expansion project application for the Easterseals PSH program to accommodate the additional households served. The Housing Authority of the City of Slidell is under new leadership and CoC staff met with the PHA leadership several times in 2024 to advocate for a homeless preference and to streamline referrals to public housing and housing choice vouchers. In June 2024, the CoC provided a support letter for the PHA's Foster Youth to Independence application and committed to identifying wrap-around services for this population if the FYI vouchers are allocated. The CoC will keep working to strengthen this partnership and advocating for a homeless preference moving forward. 2. Not applicable

|        |   |  |
|--------|---|--|
| 1C-7b. | Moving On Strategy with Affordable Housing Providers. |  |
|        | Not Scored—For Information Only                       |  |

Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:

|    |  |     |
|----|--|-----|
| 1. | Multifamily assisted housing owners                | No  |
| 2. | PHA  | Yes |
| 3. | Low Income Housing Tax Credit (LIHTC) developments | Yes |
| 4. | Local low-income housing programs                  | No  |
|    | Other (limit 150 characters)                       |     |
| 5. |  |     |

|        |   |  |
|--------|---|--|
| 1C-7c. | Include Units from PHA Administered Programs in Your CoC's Coordinated Entry. |  |
|        | NOFO Section V.B.1.g.   |  |

In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:

|    |  |     |
|----|--|-----|
| 1. | Emergency Housing Vouchers (EHV)                   | Yes |
| 2. | Family Unification Program (FUP)                   | No  |
| 3. | Housing Choice Voucher (HCV)                       | Yes |
| 4. | HUD-Veterans Affairs Supportive Housing (HUD-VASH) | Yes |
| 5. | Mainstream Vouchers                                | No  |

|    |                                     |    |
|----|-------------------------------------|----|
| 6. | Non-Elderly Disabled (NED) Vouchers | No |
| 7. | Public Housing                      | No |
| 8. | Other Units from PHAs:              |    |
|    |                                     | No |

|        |   |  |
|--------|---|--|
| 1C-7d. | Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness. |  |
|        | NOFO Section V.B.1.g.   |  |

|    |   |                        |
|----|---|------------------------|
| 1. | Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)? | No                     |
|    |   | Program Funding Source |
| 2. | Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.  |                        |

|        |   |  |
|--------|---|--|
| 1C-7e. | Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV). |  |
|        | NOFO Section V.B.1.g.   |  |

|  |  |     |
|--|--|-----|
|  | Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan? | Yes |
|--|--|-----|

## 1D. Coordination and Engagement Cont'd

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

|       |   |  |
|-------|---|--|
| 1D-1. | Preventing People Transitioning from Public Systems from Experiencing Homelessness. |  |
|       | NOFO Section V.B.1.h.   |  |

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the public systems listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

|    |                              |     |
|----|------------------------------|-----|
| 1. | Prisons/Jails?               | Yes |
| 2. | Health Care Facilities?      | Yes |
| 3. | Residential Care Facilities? | Yes |
| 4. | Foster Care?                 | Yes |

|       |   |  |
|-------|---|--|
| 1D-2. | Housing First—Lowering Barriers to Entry. |  |
|       | NOFO Section V.B.1.i.                     |  |

|    |  |      |
|----|--|------|
| 1. | Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition.   | 12   |
| 2. | Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition that have adopted the Housing First approach.  | 12   |
| 3. | This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2024 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing. | 100% |

|        |  |  |
|--------|--|--|
| 1D-2a. | Project Evaluation for Housing First Compliance. |  |
|        | NOFO Section V.B.1.i.                            |  |

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.

Describe in the field below:

|    |   |
|----|---|
| 1. | how your CoC evaluates every project—where the applicant checks Housing First on their project application—to determine if they are using a Housing First approach; |
| 2. | the list of factors and performance indicators your CoC uses during its evaluation;   |
| 3. | how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach; and                      |
| 4. | what your CoC has done to improve fidelity to Housing First.  |

**(limit 2,500 characters)**

1) The CoC monitors CoC and ESG project policies and procedures and APRs on an annual basis and conducts on-site monitoring on a bi-annual basis. During annual desk monitoring, the provider must provide client files for any clients who exited to homeless or temporary destinations or were terminated by the provider. The files are reviewed to ensure that clients were not exited for any of the following: failure to participate in services; failure to progress on a service plan; failure to improve income; or any other activity not covered in a lease agreement. During the on-site monitoring, the NHC completes the HUD Housing First Assessment Tool with the provider to identify any deficiencies. Formal and informal technical assistance is also provided throughout the year. All projects who formally committed to a Housing First approach are reviewed by the Coordinated Access and Assessment System (CAAS) Committee (meetings are held twice per month) to ensure compliance with the Housing First Program Model. Providers are required to accept 90% of CAAS referrals. In 2023, all providers have 100% CAAS Referral acceptance. If a referral is declined, the provider must provide a reason for ineligibility and help identify alternative housing solutions. 2) Clients cannot be declined for the following: having too little income; active or history of substance abuse; having a criminal record with exceptions for state-mandated restrictions; or a history of victimization (e.g. domestic violence, sexual assault, trafficking, or childhood abuse). 3) Several measures on our Community Benchmarks Scorecard correlate to fidelity to the Housing First Program Model. Measure 9: Housing First is calculated based on the findings for the Housing First Assessment Tool administered during on-site monitoring; Measure 10: CAAS Referral Acceptance ensures that projects have low barriers to entry. 4) Providers are given a copy of their completed Housing First Assessment Tool with a timeline to make corrections to policies, procedures and processes. Projects scoring below 140 are given targeted technical assistance to improve fidelity to the Housing First model. The CoC was awarded capacity-building funds via the HOME-ARP program and will use those funds to create a training curriculum for housing providers in the region that includes training on Housing First, Trauma-Informed Care, Motivational Interviewing and Critical Time Intervention.

|       |  |  |
|-------|--|--|
| 1D-3. | Street Outreach—Data—Reaching People Least Likely to Request Assistance. |  |
|       | NOFO Section V.B.1.j.  |  |

|   |
|---|
| Describe in the field below how your CoC tailored its street outreach to people experiencing homelessness who are least likely to request assistance. |
|---|

**(limit 2,500 characters)**

The NHC coordinated entry project conducts outreach at eight service locations in the community on a weekly basis, including early morning outreach aimed at finding persons while sleeping to conduct third party homeless verification. These locations are geographically dispersed throughout the region and well-known in the community for providing many services to low income and at-risk persons. Additionally, coordinated entry outreach navigation teams perform street-based outreach on a twice-weekly basis, utilizing a GIS canvassing approach to identify and locate persons who are vulnerable and living in more rural or remote locations. Through the strategies discussed above, the coordinated entry outreach navigation team covers 100% of the geographic area. Outreach Navigators are trained to serve clients with a variety of barriers, utilizing a trauma-informed approach and actively works to identify the most vulnerable who are least likely to request assistance such as those w/o access to phone, internet, and transportation; those with disabilities; and other language barriers. The combination of service-based and street canvassing outreach techniques ensures 100% geographic coverage and service to clients who are least likely to request assistance are identified and prioritized appropriately.

|       |  |  |
|-------|--|--|
| 1D-4. | Strategies to Prevent Criminalization of Homelessness. |  |
|       | NOFO Section V.B.1.k.                                  |  |

Select yes or no in the chart below to indicate your CoC's strategies to prevent the criminalization of homelessness in your CoC's geographic area:

| Your CoC's Strategies   | Engaged/Educated Legislators and Policymakers | Implemented Laws/Policies/Practices that Prevent Criminalization of Homelessness |
|---|---|--|
| 1. Increase utilization of co-responder responses or social services-led responses over law enforcement responses to people experiencing homelessness?                      | Yes   | No   |
| 2. Minimize use of law enforcement to enforce bans on public sleeping, public camping, or carrying out basic life functions in public places?                               | Yes   | No   |
| 3. Avoid imposing criminal sanctions, including fines, fees, and incarceration for public sleeping, public camping, and carrying out basic life functions in public places? | Yes   | No   |
| 4. Other:(limit 500 characters)   |   |  |
|   |   |  |

|       |   |  |
|-------|---|--|
| 1D-5. | Rapid Rehousing—RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS. |  |
|       | NOFO Section V.B.1.I.   |  |

|                                  |      |      |
|----------------------------------|------|------|
| HIC<br>Longitudinal<br>HMIS Data | 2023 | 2024 |
|----------------------------------|------|------|

|  |  |     |    |    |
|--|--|-----|----|----|
|  | Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR. | HIC | 54 | 72 |
|--|--|-----|----|----|

|       |   |  |
|-------|---|--|
| 1D-6. | Mainstream Benefits–CoC Annual Training of Project Staff. |  |
|       | NOFO Section V.B.1.m.                                     |  |

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

|    | Mainstream Benefits                          | CoC Provides Annual Training? |
|----|--|-------------------------------|
| 1. | Food Stamps                                  | Yes                           |
| 2. | SSI–Supplemental Security Income             | Yes                           |
| 3. | SSDI–Social Security Disability Insurance    | Yes                           |
| 4. | TANF–Temporary Assistance for Needy Families | Yes                           |
| 5. | Substance Use Disorder Programs              | Yes                           |
| 6. | Employment Assistance Programs               | Yes                           |
| 7. | Other (limit 150 characters)                 |                               |

|        |   |  |
|--------|---|--|
| 1D-6a. | Information and Training on Mainstream Benefits and Other Assistance. |  |
|        | NOFO Section V.B.1.m  |  |

Describe in the field below how your CoC:

|    |   |
|----|---|
| 1. | works with projects to collaborate with healthcare organizations, including those that provide substance use disorder treatment and mental health treatment, to assist program participants with receiving healthcare services, including Medicaid; and |
| 2. | promotes SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.   |

(limit 2,500 characters)



1) NHC works to provide annual training to service providers in assisting clients access mainstream resources such as Medicaid, Medicare, SSI/SSDI, TANF and SNAP. The Southwest Louisiana Area Health Education Center Navigators for a Health Louisiana made a presentation to the NHC Providers and Stakeholders Association on their services to help people apply for Medicaid or low cost insurance through the marketplace. The CoC provides an annual training to providers on accessing TANF and SNAP benefits. Medicaid insurers Healthy Blue, Aetna, and Amerihealth Caritas regularly attend NHC PSA meetings and discuss their value-added benefits with PSA members. 2) NHC works closely with Florida Parishes Human Services Authority (FPHSA), Ness Healthcare NFP, and several FQHCs in the region, including Access Health, and Start Corporation to make quick referrals for behavioral health and substance abuse treatment services. 3) NHC participates in the statewide implementation of SOAR and has a full-time SOAR benefits specialist embedded in the outreach team. The Outreach Supervisor and SOAR benefits specialist are both SOAR-certified and assist persons experiencing unsheltered homeless. In 2025, NHC will host an in-person SOAR certification training for housing providers in the region.

|   |   |  |
|---|---|--|
| ID-7.   | Partnerships with Public Health Agencies—Collaborating to Respond to and Prevent the Spread of Infectious Diseases. |  |
| NOFO Section V.B.1.n.   |   |  |
| Describe in the field below how your CoC effectively collaborates with state and local public health agencies to develop CoC-wide policies and procedures that: |   |  |
| 1.  | respond to infectious disease outbreaks; and  |  |
| 2.  | prevent infectious disease outbreaks among people experiencing homelessness.  |  |

**(limit 2,500 characters)**

1. The CoC collaborates with Region 9 Office of Public Health (OPH), and Medicaid insurers to respond to infectious disease outbreaks among people experiencing homelessness in the following ways: entering into a data sharing agreement with Healthy Blue (Medicaid Provider) and by recruiting healthcare officials to participate in CoC meetings, resulting in new processes to prevent the spread of infectious disease; development of a non-congregate shelter (NCS) project in our region to add 50 units of NCS for the region; adopting a policy that mandates a virtual attendance option for official CoC meetings when infectious diseases outbreaks occur; and distributing public health information and connecting providers with the OPH offices to access PPE and other health resources as needed. 2. The CoC collaborates with OPH to prevent infectious disease outbreaks among people experiencing homelessness through targeted vaccine and health screening; OPH staff accompany the outreach team to provide vaccine access to people experiencing unsheltered homelessness. The CoC connects distributes informational materials provided by OPH to providers to assist in mitigating the spread of infectious disease like Covid-19. OPH and Medicaid staff attend local CoC meetings and the CoC partners with Navigators for a Healthy Louisiana to provide application assistance for Medicaid and the ACA marketplace.

|               |   |  |
|---------------|---|--|
| <b>ID-7a.</b> | <b>Collaboration With Public Health Agencies on Infectious Diseases.</b>  |  |
|               | NOFO Section V.B.1.n.   |  |
|               | Describe in the field below how your CoC:   |  |
| 1.            | effectively shared information related to public health measures and homelessness; and  |  |
| 2.            | facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants. |  |

**(limit 2,500 characters)**

1. The CoC shares information related to public health measures and homelessness through Providers and Stakeholders Association (PSA) Meetings, the NHC mailing list of 606 persons, the NHC Facebook page, and frequent direct communication with emergency shelter, street outreach, and coordinated entry projects. 2. The CoC has strengthened partnerships with the Region 9 OPH, Medicaid insurers and FQHC partners. Each of these partners attends CoC meetings, sharing information with providers on an ongoing basis. OPH partners with the street outreach team to reach vulnerable unsheltered persons experiencing homelessness. OPH also partners with local emergency shelters in the region to provide testing and vaccine access.

|              |   |  |
|--------------|---|--|
| <b>1D-8.</b> | <b>Coordinated Entry Standard Processes.</b>  |  |
|              | NOFO Section V.B.1.o.   |  |
|              | Describe in the field below how your CoC's coordinated entry system:  |  |
| 1.           | can serve everybody regardless of where they are located within your CoC's geographic area;   |  |
| 2.           | uses a standardized assessment process to achieve fair, equitable, and equal access to housing and services within your CoC;            |  |
| 3.           | collects personal information in a trauma-informed way; and   |  |
| 4.           | is updated at least annually using feedback received from participating projects and households that participated in coordinated entry. |  |

**(limit 2,500 characters)**

1) The CE system covers 100% of the geographic area by conducting assessments at 8 service locations in the community weekly and operating in addition to assessments conducted by phone. These locations are geographically dispersed throughout the region and well-known for providing many services to at-risk persons. Additionally, the CE team performs street-based outreach twice-weekly, utilizing a GIS canvassing approach to identify and locate persons who are vulnerable and living in rural/remote locations. Outreach Navigators are trained to serve clients with a variety of barriers and actively search for the most vulnerable who are least likely to request assistance. The CE system has protocols in place to make accommodations for disabilities/language. The combination of service-based and street canvassing outreach techniques ensures 100% geographic coverage and service to clients who are least likely to request assistance. 2) The CE System has incorporated an emphasis on diversion and progressive engagement with clients. Clients are assessed using the Place Value Assessment (PVA), a customizable assessment that supports dynamic housing prioritization with sensitive, meaningful scores. The CE Committee adapted its policies in response to COVID-19 and adopted an Equity Vision Statement to ensure that historic and current racial biases and discrimination embedded in our systems, processes, and practices are eliminated. 3) All Coordinated Entry and Outreach Staff receive certifications in trauma-informed approaches for housing and services through the Corporations for Supportive Housing. 4) The CE system conducts feedback surveys with clients on a quarterly basis and the CE Committee reviews these surveys to make improvements on a continuous basis. The CE evaluation takes this a step further with focus groups of persons who have accessed the coordinated entry system within the past year.

|        |  |  |
|--------|--|--|
| 1D-8a. | Coordinated Entry–Program Participant-Centered Approach. |  |
|        | NOFO Section V.B.1.o.                                    |  |

|    |  |
|----|--|
|    | Describe in the field below how your CoC's coordinated entry system:   |
| 1. | reaches people who are least likely to apply for homeless assistance in the absence of special outreach;                                 |
| 2. | prioritizes people most in need of assistance;   |
| 3. | ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their needs and preferences; and |
| 4. | takes steps to reduce burdens on people seeking assistance.  |

(limit 2,500 characters)

1) The CE system covers the geographic area by conducting assessments at 8 service locations in the community weekly. These locations are geographically dispersed throughout the region and well-known for providing many services to at-risk persons. Additionally, the CE team performs street-based outreach twice-weekly, utilizing a GIS canvassing approach to identify and locate persons who are vulnerable and living in rural/remote locations. In 2022, NHC opened an office in Hammond that can better assist walk-ins in Tangipahoa Parish, which became a resource desert after Covid-19 and Hurricane Ida. As a part of the Cornerstone Project, NHC has plans to open a “one stop” resource hub in Hammond that will serve as a primary CE access location, in addition to providing an FQHC and a variety of other services. 2) The CE system uses the Place Value Assessment (PVA) to prioritize those most in need of assistance with a trauma-informed tool that is less invasive while still providing adequate information to determine client needs for assistance. 3. Clients who access the system are presented with diversion and rapid resolution options when available and the CE team follows up with clients on a bi-weekly basis using the Critical Time Intervention (CTI) model. 4. The CE process uses the PVA and a trauma-informed approach to gather the minimum amount of information to establish eligibility and need for services. The CE team collects all necessary identity, income, homeless verification and disability information for clients at the point of entry and this information is conveyed to the housing program upon referral so that the client does not have to be re-traumatized by repeating their experiences repeatedly. All CE staff have received a Trauma-Informed Approaches for Housing and Supportive Service Providers certification through the Corporation for Supportive Housing.

|        |  |  |
|--------|--|--|
| 1D-8b. | Coordinated Entry–Informing Program Participants about Their Rights and Remedies–Reporting Violations. |  |
|        | NOFO Section V.B.1.o.  |  |

|   |   |
|---|---|
| Describe in the field below how your CoC through its coordinated entry: |   |
| 1.  | affirmatively markets housing and services provided within the CoC’s geographic area and ensures it reaches all persons experiencing homelessness;  |
| 2.  | informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and   |
| 3.  | reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan. |

(limit 2,500 characters)

1.NHC works aggressively to ensure that all people within the CoC’s geography have access to available housing and services. NHC operates the CAAS system at 8 community outreach locations on a weekly basis and using ARP funds through St. Tammany Parish Government, has expanded its street outreach staff to include more outreach to rural areas and primarily BIPOC neighborhoods using a GIS-canvassing approach. The CAAS System utilizes language line to accommodate specific language needs via phone-based interpreter services. Street outreach workers seek out people experiencing homelessness with disabilities, mental/behavioral health disorders, and other barriers that make them less likely to seek services. 2. Participants are informed of their rights and remedies under fair housing and civil rights law by requiring that projects inform participants upon intake of: their right to reasonable accommodations; their eligibility for McKinney-Vento Act education services; project's participation rules and termination process; clients’ right to limit data sharing. The NHC Coordinated Entry policy is publicly posted on its website, and it describes participants’ rights under the Fair Housing Act, the Louisiana Equal Housing Opportunity Act, the Civil Rights Act, the Americans with Disabilities Act, and HUD's Equal Access Rule/Fair Housing Provision of the Interim Rule. Providers receive annual training via the Louisiana Fair Housing Action Center via the NHC Providers and Stakeholders Association. 3. The CoC’s grievance procedure for participants offers participants a mailing and email address to submit grievances. Close relationships with local and state consolidated plan jurisdictions are maintained to ensure potential violations can be reported and investigated promptly. NHC works closely with legal services providers to ensure that participants who believe their rights have been violated can access legal advice and representation.

|       |  |  |
|-------|--|--|
| 1D-9. | Advancing Racial Equity in Homelessness–Conducting Assessment. |  |
|       | NOFO Section V.B.1.p.  |  |

|    |   |            |
|----|---|------------|
| 1. | Has your CoC conducted a racial disparities assessment in the last 3 years?     | Yes        |
| 2. | Enter the date your CoC conducted its latest assessment for racial disparities. | 12/31/2022 |

|        |  |  |
|--------|--|--|
| 1D-9a. | Using Data to Determine if Racial Disparities Exist in Your CoC’s Provision or Outcomes of CoC Program-Funded Homeless Assistance. |  |
|        | NOFO Section V.B.1.p.  |  |

Describe in the field below:

|    |   |
|----|---|
| 1. | the data your CoC used to analyze whether any racial disparities are present in your CoC’s provision or outcomes of CoC Program-funded homeless assistance; and       |
| 2. | how your CoC analyzed the data to determine whether any racial disparities are present in your CoC’s provision or outcomes of CoC Program-funded homeless assistance. |

(limit 2,500 characters)

1) Our CoC coordinated entry Committee has focused on analyzing racial disparities specifically as it relates to access and referral outcomes. In 2023, the CoC implemented an Equity Task Force to expand this work to all CoC activities. According to ACS survey data, 20% of our region is BIPOC but almost 60% of clients seeking assistance identify as BIPOC. Most of our coordinated entry community outreach locations in our region have been historically located in the more developed suburban St. Tammany Parish because the service provision infrastructure is more developed. Our number one priority has been to increase access to the coordinated entry system in lower-income areas that have an overrepresentation of BIPOC clients. We have expanded systemwide access in Tangipahoa Parish and intend to operate a non-congregate shelter and one-stop service center for homeless and service assistance; this is an integral component of our efforts to address disparities in our system. We also utilize the CoC project scoring metrics to award additional points to projects who provide 50% or more of their services in underserved areas. 2) While our RRH referrals are proportionate to the racial makeup of persons seeking assistance, permanent supportive housing placements are still disproportionate. We are working to identify the root causes of this disparity and are reviewing barriers in place that may affect a client's ability to access needed services required to confirm disabling conditions. Two major themes have been identified through our ongoing evaluation: a) BIPOC persons are less likely to reveal histories of substance abuse, mental health, and legal issues because of negative interactions with those systems; more work is needed to build trust through the CE and outreach teams; b) BIPOC persons are less likely to receive disability verifications. Supervisory CE and Outreach Staff have completed C4 Innovations Equity in Action: Trauma-Informed Supervision learning series to provide services through a racial equity and trauma-informed lens.

|        |  |  |
|--------|--|--|
| 1D-9b. | Implemented Strategies to Prevent or Eliminate Racial Disparities. |  |
|        | NOFO Section V.B.1.p   |  |

Select yes or no in the chart below to indicate the strategies your CoC is using to prevent or eliminate racial disparities.

|    |   |     |
|----|---|-----|
| 1. | Are your CoC's board and decisionmaking bodies representative of the population served in the CoC?  | Yes |
| 2. | Did your CoC identify steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC?   | Yes |
| 3. | Is your CoC expanding outreach in your CoC's geographic areas with higher concentrations of underrepresented groups?  | Yes |
| 4. | Does your CoC have communication, such as flyers, websites, or other materials, inclusive of underrepresented groups?   | Yes |
| 5. | Is your CoC training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness?   | Yes |
| 6. | Is your CoC establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector?                                   | Yes |
| 7. | Does your CoC have staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness?  | Yes |
| 8. | Is your CoC educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity? | Yes |
| 9. | Did your CoC review its coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness?  | Yes |

|     |  |     |
|-----|--|-----|
| 10. | Is your CoC collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system? | Yes |
| 11. | Is your CoC conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness?                  | Yes |
|     | Other:(limit 500 characters)   |     |
| 12. |  |     |

|        |  |  |
|--------|--|--|
| 1D-9c. | Plan for Ongoing Evaluation of System-level Processes, Policies, and Procedures for Racial Equity. |  |
|        | NOFO Section V.B.1.p.  |  |

Describe in the field below your CoC's plan for ongoing evaluation of system-level processes, policies, and procedures for racial equity.

**(limit 2,500 characters)**

To date, Equity efforts have been focused on evaluation of CE data, beginning with the adoption of the Equity Vision statement adopted during the pandemic. The Equity Vision Statement acknowledges the historic and current racial biases and discrimination embedded in our system, processes and practices and utilizes the National Innovation Service' Equity-Based Decision-Making Framework to ensure that future system-level policies, procedures and processes proactively eliminate racial inequalities and advance equity. Through the CE Committee, the CoC has implemented a process over the past four years to evaluate access, assessment outcomes and proportionality of referrals to demographics of persons entering the CE system. With the implementation of the Equity Task Force in 2023, the CoC is preparing to expand equity efforts by collaborating with Beloved Community to complete an Equity Audit and Equity Lens Map of all CoC-wide policies and procedures. The Equity Audit will inform next steps for our ongoing equity evaluation process.

In terms of equitable leadership, the CoC staff and board are black-led, and 50% of the CoC-funded agencies and 100% of the ESG-funded agencies are black-led organizations. The CoC Board is comprised of 43% BIPOC members. As it relates to funding decisions, the CoC awards points for projects that serve 50% or greater underserved areas and awards points to project applicants that describe their internal process for evaluating racial equity within their organizations and providing equitable compensation to front-line providers.

|        |  |  |
|--------|--|--|
| 1D-9d. | Plan for Using Data to Track Progress on Preventing or Eliminating Racial Disparities. |  |
|        | NOFO Section V.B.1.p.  |  |

Describe in the field below:

|    |  |
|----|--|
| 1. | the measures your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance; and |
| 2. | the tools your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance.        |

**(limit 2,500 characters)**

1) The CoC reviews coordinated entry data on a quarterly basis with a focus on preventing and eliminating disparities in the provision or outcomes of homeless assistance. The major areas identified for immediate improvement are creating additional community outreach locations so that clients may access available services and ensuring disparities that have created inequity in PSH referrals to BIPOC clients. 2) The CoC has implemented Gaither analytical dashboards to analyze data in real time and make adjustments to service delivery as necessary. The Equity Taskforce was implemented this year to expand our CoC's equity evaluations of the CAAS System and to ensure ongoing review of CoC data and a continuous quality improvement for eliminating disparities for marginalized persons entering the system (BIPOC, LGBTQ+, Rural etc). In the past the CoC has utilized the CoC Racial Equity Analysis Tool and the Equity Taskforce will build upon this by conducting an Equity Audit and Equity Lens Map in collaboration with Beloved Community.

|        |  |  |
|--------|--|--|
| 1D-10. | Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking—CoC's Outreach Efforts. |  |
|        | NOFO Section V.B.1.q.  |  |

Describe in the field below your CoC's outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decisionmaking processes.

**(limit 2,500 characters)**

The CoC established a Lived Experience Committee and involves persons with lived experience in all decision-making processes. In addition to the Lived Experience Committee, 50% (3/6) of the project evaluation committee are formerly unsheltered persons with lived expertise; 29% (2/7) of the CoC Board are persons with Lived Experience, and 45% (5/11) of Collaborative Applicant staff is comprised of persons with recent (within the past 5 years) lived experience. The CoC conducts targeted outreach with clients who have expressed concerns about the CoC system and attempts to incorporate these voices into the lived expertise committee so as not to create an echo chamber. The Lived Experience Committee Membership form was advertised to housing providers throughout the region and a nomination form is available on the NHC website. In addition, the NHC participated in a HUD Community of Practice to gain further expertise in effectively incorporating persons with lived expertise in the homeless crisis response system. The Lived Experience Committee reviews any proposed CoC policies and procedures as well as all funding decisions before they are presented for review and approval by the NHC Providers and Stakeholders Association and the CoC Board.

|         |  |  |
|---------|--|--|
| 1D-10a. | Active CoC Participation of Individuals with Lived Experience of Homelessness. |  |
|         | NOFO Section V.B.1.q.  |  |

You must upload the Lived Experience Support Letter attachment to the 4B. Attachments Screen.  
Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:



|    | Level of Active Participation   | Number of People with Lived Experience Within the Last 7 Years or Current Program Participant | Number of People with Lived Experience Coming from Unsheltered Situations |
|----|---|---|---|
| 1. | Routinely included in the decisionmaking processes related to addressing homelessness.  | 5   | 3   |
| 2. | Participate on CoC committees, subcommittees, or workgroups.                            | 10  | 8   |
| 3. | Included in the development or revision of your CoC's local competition rating factors. | 7   | 5   |
| 4. | Included in the development or revision of your CoC's coordinated entry process.        | 4   | 3   |

|         |  |  |
|---------|--|--|
| 1D-10b. | Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness. |  |
|         | NOFO Section V.B.1.q.  |  |

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

**(limit 2,500 characters)**

The CoC provides all members of the Lived Experience Committee an onboarding curriculum on CoC program components and eligible activities as well as evidence based best practices, including Housing First, Trauma-Informed Care, Motivational Interviewing and Critical Time Intervention. The Lived Experience Committee is also offered the opportunity to participate in Mental Health First Aid certifications and Adverse Child Events (ACEs) educational opportunities. NHC was also recently awarded HOME-ARP capacity building funds and will be able to pay for sponsor peer support training specialist certifications for persons with lived experience beginning in 2025.

|         |  |  |
|---------|--|--|
| 1D-10c. | Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness. |  |
|         | NOFO Section V.B.1.q.  |  |

Describe in the field below:

|    |  |
|----|--|
| 1. | how your CoC gathers feedback from people experiencing homelessness;   |
| 2. | how often your CoC gathers feedback from people experiencing homelessness;   |
| 3. | how your CoC gathers feedback from people who received assistance through the CoC Program or ESG Program;                |
| 4. | how often your CoC gathers feedback from people who have received assistance through the CoC Program or ESG Program; and |
| 5. | steps your CoC has taken to address challenges raised by people with lived experience of homelessness.                   |

**(limit 2,500 characters)**

1. The CE system has incorporated participant surveys via anonymous surveys at assessment. Survey participants are given \$10 gift cards for participation. 2. The surveys are made available during initial assessment and again if the person remains on the prioritization list for over 90 days. 3. The CoC conducts annual surveys with clients who were referred to ESG and CoC programs to gather information on their experience receiving assistance and beginning in 2025, the CoC will expand this to in-person focus groups where all participants will be compensated at a rate of \$25/hour to assist in this feedback process. 4. Surveys with ESG and CoC participants are conducted annually. 5. The biggest challenges that have been identified from our survey process are a) trouble in identifying affordable housing units and the need for increased housing navigation assistance; b) lack of communication due to project staff being overwhelmed; c) the length of time that it takes from referral to housing outcome due to a lack of affordable housing; and d) lack of emergency resources with emergency shelter almost nonexistent in the region. The CoC is taking a variety of steps to address these issues, most specifically the creation of affordable housing and non-congregate shelter.

|        |   |  |
|--------|---|--|
| 1D-11. | Increasing Affordable Housing Supply.   |  |
|        | NOFO Section V.B.1.s.   |  |
|        | Describe in the field below at least two steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC's geographic area regarding the following: |  |
|        | 1. reforming zoning and land use policies to permit more housing development; and   |  |
|        | 2. reducing regulatory barriers to housing development.   |  |

**(limit 2,500 characters)**

1) CoC Leadership at the board and staff level participate on the Northshore Housing Alliance. The Alliance is working to produce a Report Card for each of the 5 Parishes within our service area that provides an overall score, with grades on each of the following: 1. Preserving and expanding the supply of affordable units; 2. Efforts to prevent future displacements; 3. Enforcement and promotion of Fair Housing Policy; 4. Efforts to encourage sustainable design and infrastructure; 5. Increasing Accessibility for All; and 6. Improving Quality of Life. This Report Card will be used as an advocacy tool aimed at reforming zoning and land use policies to permit more housing development. 2) In November 2023, NHC purchased a motel in Hammond, LA to convert to Non-Congregate Shelter, affordable PSH apartments and a "One-Stop" Resource Hub to connect people to services and mainstream resources. Shortly after hosting an open house for local government officials and stakeholders, the City Council introduced an ordinance to change the zoning for the project and prohibit emergency shelters from operating within the City of Hammond. Over the past 10 months, the CoC has led advocacy efforts, mobilized community support, and made presentations to the Planning and Zoning Committee, City Council and many community-based organizations and faith-based partners. These efforts resulted in the proposed ordinance being amended to allow the project in its current location. The CoC is continuing these efforts in the City of Hammond by fighting against a current moratorium in place against the development of multifamily units.

## 1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

|       |   |  |
|-------|---|--|
| 1E-1. | Web Posting of Advance Public Notice of Your CoC’s Local Competition Deadline, Scoring and Rating Criteria. |  |
|       | NOFO Section V.B.2.a. and 2.g.  |  |

|    |   |            |
|----|---|------------|
| 1. | Enter the date your CoC published its submission deadline and scoring and rating criteria for New Project applicants to submit their project applications for your CoC’s local competition.     | 09/04/2024 |
| 2. | Enter the date your CoC published its submission deadline and scoring and rating criteria for Renewal Project applicants to submit their project applications for your CoC’s local competition. | 08/30/2024 |

|       |   |  |
|-------|---|--|
| 1E-2. | Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC’s eligibility for bonus funds and for other NOFO criteria below. |  |
|       | NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e.   |  |

You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen.

Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:

|    |  |     |
|----|--|-----|
| 1. | Established total points available for each project application type.  | Yes |
| 2. | At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH). | Yes |
| 3. | At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).   | Yes |
| 4. | Provided points for projects that addressed specific severe barriers to housing and services.  | Yes |
| 5. | Used data from comparable databases to score projects submitted by victim service providers.   | Yes |

|    |   |     |
|----|---|-----|
| 6. | Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers. | Yes |
|----|---|-----|

|        |  |  |
|--------|--|--|
| 1E-2a. | <p>Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.</p> <p>NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.</p> |  |
|--------|--|--|

You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.  
 Complete the chart below to provide details of your CoC's local competition:

|    |   |        |
|----|---|--------|
| 1. | What were the maximum number of points available for the renewal project form(s)? | 100    |
| 2. | How many renewal projects did your CoC submit?                                    | 10     |
| 3. | What renewal project type did most applicants use?                                | PH-PSH |

|        |   |  |
|--------|---|--|
| 1E-2b. | <p>Addressing Severe Barriers in the Local Project Review and Ranking Process.</p> <p>NOFO Section V.B.2.d.</p> |  |
|--------|---|--|

Describe in the field below:

|    |   |
|----|---|
| 1. | how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;   |
| 2. | how your CoC analyzed data regarding how long it takes to house people in permanent housing;  |
| 3. | how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and |
| 4. | the severe barriers your CoC considered.  |

(limit 2,500 characters)

1. The CoC creates a community benchmarks scorecard for each project that mirrors system performance measures. Specifically, as it relates to permanent housing outcomes, the scorecard uses HMIS or Comparable database data and analyzes returns to homelessness within 6 and 12 months; increases to cash and employment income; exits to unknown or homeless destinations; exits to permanent housing for TH and RRH projects; and remains and exits in PSH projects. 2. The CoC uses the scorecard to measure two factors that can most readily impact in the housing process: a) the amount of time it takes from CE entry to homeless/program eligibility verification and b) the time it takes from project start date to housing move-in. 3. The evaluation process awards points for programs with clients experiencing literal homelessness (vs. imminent risk which is common in our rural areas) as well as clients with zero income at entry. Analysis of project level data has identified these two factors as most meaningful in terms of programs that are serving clients with severe service needs. 4. All PSH projects in our CoC are Dedicated Plus so they are scored using the same metrics and the overall housing rate for PSH projects as of our FY23 SPMs is 97%. However, we needed to adjust RRH metrics in FY24 for RRH programs to be competitive in the local competition process. Prior to Covid-19, both RRH and PSH programs were able to maintain permanent housing outcome rates greater than 90%. Changes to the rental market after Hurricane Ida and the landlords frustrated with the eviction moratoriums and the roll out of the local emergency rental assistance program has made it more difficult for our RRH programs to have permanent housing exits above 90%. Because RRH offers a temporary housing subsidy, it is often more difficult to place a household into RRH than PSH. We adjusted the RRH permanent housing metric to 80% or higher for full points in the ranking process. Similarly, we made changes to the metric that measures the time it takes between project start date to housing move-in (from 30 days to 45 days for full points) to address the additional time it takes to house RRH households.

|                              |   |  |
|------------------------------|---|--|
| 1E-3.                        | Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process.  |  |
| NOFO Section V.B.2.e.        |   |  |
| Describe in the field below: |   |  |
| 1.                           | how your CoC used input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;   |  |
| 2.                           | how your CoC included persons of different races and ethnicities, particularly those over-represented in the local homelessness population in the review, selection, and ranking process; and   |  |
| 3.                           | how your CoC rated and ranked projects based on the degree that proposed projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and steps the projects took or will take to eliminate the identified barriers. |  |

(limit 2,500 characters)

1 The CoC made a presentation to the Providers and Stakeholders Association and the Lived Experience Committee regarding the people who entered the CE System but did not receive referrals as well as those whose housing placements did not result in PH outcomes. After the presentation, we conducted a survey with the PSA and Lived Experience Committee to determine funding priorities for the NOFO – the membership of the PSA and Lived Experience Committees are diverse and match the overall demographics of the local homelessness population. As in previous years, there is an overrepresentation of BIPOC in the coordinated entry system. In 2023, over 1,320 people entered the coordinated entry system and 58% identify as BIPOC, while BIPOC persons are 20% of the overall population. RRH placements are proportional to the people entering the CE system, but PSH referrals remain inequitable. After seeking input from the committees, we determined two possible reasons for this a) culturally, BIPOC persons are less likely to trust institutions in general due to lengthy experiences with inequitable systems of care and 2) BIPOC persons are less likely to receive disability verifications because of pervasive implicit bias in these same systems. We prioritized the creation of new RRH resources, which if funded, a percentage will be allocated as bridge housing, while the SOAR and outreach teams work to get income and disability verifications for people who have historically been left behind. 2) We actively worked to amplify the voices of marginalized populations in the NOFO process. 50% of the Evaluation Committee have recent experiences of unsheltered homelessness, 33% identify as LGBTQ+ and 33% identify as BIPOC. Additionally, 2/3 of the Evaluation Committee reside and work in “under-serviced” areas of our CoC, areas outside of the CoC. 3) Both new and renewal projects were ranked on the extent to which they furthered Equity – if more than 50% of program participants are in an underserved area; whether their board, leadership team and staff were diverse; their extent to seeking feedback and incorporating persons with lived experience in their decision-making processes; actions taken to educate staff on equitable practices and cultural humility; and any steps the organization has taken to eliminate disparities in their services, including analyses of policies, procedures and processes.

|       |  |  |
|-------|--|--|
| 1E-4. | Reallocation—Reviewing Performance of Existing Projects. |  |
|       | NOFO Section V.B.2.f.                                    |  |

|                              |   |
|------------------------------|---|
| Describe in the field below: |   |
| 1.                           | your CoC's reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;                 |
| 2.                           | whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC's local competition this year; |
| 3.                           | whether your CoC reallocated any low performing or less needed projects during its local competition this year; and   |
| 4.                           | why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.   |

(limit 2,500 characters)

1) We completed our reallocation process in two parts this year. First, we compared Coordinated Entry data from the previous year with our current housing inventory and determined that all currently funded projects were needed. Second, we incorporated a CoC threshold review process in this year's local competition to determine if there were any projects that were not compliant or under-utilized. The threshold review evaluated the following: whether data quality was at or above 90%, whether utilization was above 90%, participation in the CoC, participation in the CE system, reasonable costs per PH outcome, and financial feasibility, including documented secured minimum match. 2) There were no programs identified as low-performing this year. All programs in the CoC were determined to be necessary, with high utilization rates and a good rate of permanent housing outcomes. Overall, we've made progress on our System Performance Measures - exits to unknown or temporary housing locations, returns to homelessness, rates of first time homelessness and length of time homeless have decreased and the percentage of earned and cash income gains have increased.

|        |   |  |
|--------|---|--|
| 1E-4a. | Reallocation Between FY 2019 and FY 2024. |  |
|        | NOFO Section V.B.2.f.                     |  |

|  |  |    |
|--|--|----|
|  | Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2019 and FY 2024? | No |
|--|--|----|

|       |   |  |
|-------|---|--|
| 1E-5. | Projects Rejected/Reduced–Notification Outside of e-snaps.  |  |
|       | NOFO Section V.B.2.g.   |  |
|       | You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen. |  |

|    |   |            |
|----|---|------------|
| 1. | Did your CoC reject any project application(s) submitted for funding during its local competition?  | Yes        |
| 2. | Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?  | Yes        |
| 3. | Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?  | Yes        |
| 4. | If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024. | 10/17/2024 |

|        |   |  |
|--------|---|--|
| 1E-5a. | Projects Accepted–Notification Outside of e-snaps.  |  |
|        | NOFO Section V.B.2.g.   |  |
|        | You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen. |  |

|  |   |                   |
|--|---|-------------------|
|  | <p>Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024.</p> | <p>11/07/2024</p> |
|--|---|-------------------|

|               |  |  |
|---------------|--|--|
| <p>1E-5b.</p> | <p>Local Competition Selection Results for All Projects.</p>   |  |
|               | <p>NOFO Section V.B.2.g.</p>   |  |
|               | <p>You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen.</p> |  |

|  |  |            |
|--|--|------------|
|  | <p>Does your attachment include:<br/>         1. Project Names;<br/>         2. Project Scores;<br/>         3. Project Status—Accepted, Rejected, Reduced Reallocated, Fully Reallocated;<br/>         4. Project Rank;<br/>         5. Amount Requested from HUD; and<br/>         6. Reallocated Funds +/-.</p> | <p>Yes</p> |
|--|--|------------|

|               |  |  |
|---------------|--|--|
| <p>1E-5c.</p> | <p>Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.</p> |  |
|               | <p>NOFO Section V.B.2.g. and 24 CFR 578.95.</p>  |  |
|               | <p>You must upload the Web Posting—CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.</p>             |  |

|  |   |                   |
|--|---|-------------------|
|  | <p>Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC’s website or partner’s website—which included:<br/>         1. the CoC Application; and<br/>         2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.</p> | <p>11/10/2024</p> |
|--|---|-------------------|

|               |   |  |
|---------------|---|--|
| <p>1E-5d.</p> | <p>Notification to Community Members and Key Stakeholders by Email that the CoC-Approved Consolidated Application is Posted on Website.</p> |  |
|               | <p>NOFO Section V.B.2.g.</p>  |  |
|               | <p>You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.</p>                  |  |

|  |  |                   |
|--|--|-------------------|
|  | <p>Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC’s website or partner’s website.</p> | <p>11/10/2024</p> |
|--|--|-------------------|



## 2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

|              |                                 |  |
|--------------|---------------------------------|--|
| <b>2A-1.</b> | <b>HMIS Vendor.</b>             |  |
|              | Not Scored—For Information Only |  |

|  |  |         |
|--|--|---------|
|  | Enter the name of the HMIS Vendor your CoC is currently using. | Wellsky |
|--|--|---------|

|              |   |  |
|--------------|---|--|
| <b>2A-2.</b> | <b>HMIS Implementation Coverage Area.</b> |  |
|              | Not Scored—For Information Only           |  |

|  |  |           |
|--|--|-----------|
|  | Select from dropdown menu your CoC's HMIS coverage area. | Statewide |
|--|--|-----------|

|              |                                    |  |
|--------------|------------------------------------|--|
| <b>2A-3.</b> | <b>HIC Data Submission in HDX.</b> |  |
|              | NOFO Section V.B.3.a.              |  |

|  |   |            |
|--|---|------------|
|  | Enter the date your CoC submitted its 2024 HIC data into HDX. | 05/07/2024 |
|--|---|------------|

|              |  |  |
|--------------|--|--|
| <b>2A-4.</b> | <b>Comparable Databases for DV Providers—CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.</b> |  |
|              | NOFO Section V.B.3.b.  |  |

|    |  |  |
|----|--|--|
|    | In the field below:  |  |
| 1. | describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in HMIS comparable databases; and |  |
| 2. | state whether DV housing and service providers in your CoC are using a HUD-compliant comparable database—compliant with the FY 2024 HMIS Data Standards. |  |

**(limit 2,500 characters)**

1) There are two Domestic Violence Service Providers in the CoC and each of the providers utilize a comparable database. Additionally the CoC requires that any project serving exclusively domestic violence survivors utilizes a comparable database.

2) Yes, all DV housing and service providers in the region are utilizing a HUD-Compliant comparable database.

|       |   |  |
|-------|---|--|
| 2A-5. | Bed Coverage Rate—Using HIC, HMIS Data—CoC Merger Bonus Points. |  |
|       | NOFO Section V.B.3.c. and V.B.7.                                |  |

Using the 2024 HDX Competition Report we issued your CoC, enter data in the chart below by project type:

| Project Type                               | Adjusted Total Year-Round, Current Non-VSP Beds [Column F of HDX Report] | Adjusted Total Year-Round, Current VSP Beds [Column K of HDX Report] | Total Year-Round, Current, HMIS Beds and VSP Beds in an HMIS Comparable Database [Column M of HDX Report] | HMIS and Comparable Database Coverage Rate [Column O of HDX Report] |
|--|--|--|---|---|
| 1. Emergency Shelter (ES) beds             | 24   | 6  | 30  | 100.00%   |
| 2. Safe Haven (SH) beds                    | 0  | 0  | 0   | 0.00%   |
| 3. Transitional Housing (TH) beds          | 18   | 11   | 28  | 96.55%  |
| 4. Rapid Re-Housing (RRH) beds             | 52   | 20   | 72  | 100.00%   |
| 5. Permanent Supportive Housing (PSH) beds | 313  | 0  | 313   | 100.00%   |
| 6. Other Permanent Housing (OPH) beds      | 0  | 0  | 0   | 0.00%   |

|        |  |  |
|--------|--|--|
| 2A-5a. | Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5. |  |
|        | NOFO Section V.B.3.c.  |  |

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:

|    |  |
|----|--|
| 1. | steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and |
| 2. | how your CoC will implement the steps described to increase bed coverage to at least 85 percent.                                     |

**(limit 2,500 characters)**

N/A

|       |  |  |
|-------|--|--|
| 2A-6. | Longitudinal System Analysis (LSA) Submission in HDX 2.0.                                |  |
|       | NOFO Section V.B.3.d.  |  |
|       | You must upload your CoC's FY 2024 HDX Competition Report to the 4B. Attachments Screen. |  |

|   |     |
|---|-----|
| Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by January 24, 2024, 11:59 p.m. EST? | Yes |
|---|-----|

## 2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

|              |                      |  |
|--------------|----------------------|--|
| <b>2B-1.</b> | PIT Count Date.      |  |
|              | NOFO Section V.B.4.a |  |

|  |   |            |
|--|---|------------|
|  | Enter the date your CoC conducted its 2024 PIT count. | 01/22/2024 |
|--|---|------------|

|              |                                     |  |
|--------------|-------------------------------------|--|
| <b>2B-2.</b> | PIT Count Data–HDX Submission Date. |  |
|              | NOFO Section V.B.4.a                |  |

|  |   |            |
|--|---|------------|
|  | Enter the date your CoC submitted its 2024 PIT count data in HDX. | 05/10/2024 |
|--|---|------------|

|              |   |  |
|--------------|---|--|
| <b>2B-3.</b> | PIT Count–Effectively Counting Youth in Your CoC’s Most Recent Unsheltered PIT Count. |  |
|              | NOFO Section V.B.4.b.   |  |

|    |   |  |
|----|---|--|
|    | Describe in the field below how your CoC:   |  |
| 1. | engaged unaccompanied youth and youth serving organizations in your CoC’s most recent PIT count planning process;   |  |
| 2. | worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC’s most recent PIT count planning process; and |  |
| 3. | included youth experiencing homelessness as counters during your CoC’s most recent unsheltered PIT count.   |  |

(limit 2,500 characters)

1. We engage the educational homeless liaisons in the planning process of the PIT Count, but the only reports of youth homelessness in our region do not meet the unsheltered homeless definition required by the PIT count. 2. While homeless youth were not included in the 2024 PIT Count, Youth Oasis will assist the CoC by providing guidance and support in identifying unsheltered youth homelessness in the 2025 PIT Count. 3. The NHC implemented a Youth Advisory Board in 2024 and while we did not include youth experiencing homelessness in our most recent PIT Count, we will include them in 2025.

|                                   |   |  |
|-----------------------------------|---|--|
| 2B-4.                             | PIT Count–Methodology Change–CoC Merger Bonus Points. |  |
| NOFO Section V.B.5.a and V.B.7.c. |   |  |

|                     |  |
|---------------------|--|
| In the field below: |  |
| 1.                  | describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;   |
| 2.                  | describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;   |
| 3.                  | describe whether your CoC's PIT count was affected by people displaced either from a natural disaster or seeking short-term shelter or housing assistance who recently arrived in your CoCs' geographic; and |
| 4.                  | describe how the changes affected your CoC's PIT count results; or   |
| 5.                  | state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2024.  |

(limit 2,500 characters)

Not applicable

## 2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

|              |   |  |
|--------------|---|--|
| <b>2C-1.</b> | <b>Reducing the Number of First Time Homeless—Risk Factors Your CoC Uses.</b>   |  |
|              | NOFO Section V.B.5.b.   |  |
|              | In the field below:   |  |
| 1.           | describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;   |  |
| 2.           | describe your CoC’s strategies to address individuals and families at risk of becoming homeless; and  |  |
| 3.           | provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time |  |

**(limit 2,500 characters)**

The CoC reduced the number of first-time homeless in all projects from 284 in FY22 to 192 in FY23, a 33% decrease. 1) The NHC utilizes the Place Value Assessment (PVA) when clients enter coordinated entry. The PVA provides dynamic, meaningful scores based on a) housing type, living situation, health, LOT homeless, and risks/barriers. Risks/barriers include: no income, eviction history, ESL, housing discrimination history, foster care history, bad credit/debt, criminal justice system involvement, emergency visits in last year, and HH size of 6+. The NHC annually reviews this data for all first-time homeless clients to determine prevalent risk factors. 2) The prevalent factors resulting in first-time homelessness are income, lack of public transportation, entry into the homeless service system due to Hurricane Ida flooding, and affordable housing. The strategy to address this is the creation of more affordable housing and public transportation. The CE system has focused on prevention and diversion activities, with all NHC and ES staff participating in Cleveland Mediation Center diversion training in 2020. CE assessments focus on diversion/problem-solving, with strengths-based assessment, reality testing of options, provision of referrals to other resources, and assistance in contacting family/friends. The NHC is seeking private foundation dollars to provide flexible funding for diversion activities to bolster these efforts. The CoC was awarded HOME-ARP funds for non-congregate shelter staffing plans include a prevention and diversion specialist. 3) The NHC is responsible for oversight of this strategy, with the CAAS Committee responsible for reviewing risk factors and the Performance Evaluation and Monitoring Committee monitoring progress on the system performance measure.

|        |   |  |
|--------|---|--|
| 2C-1a. | Impact of Displaced Persons on Number of First Time Homeless. |  |
|        | NOFO Section V.B.5.b  |  |

Was your CoC's Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to:

|    |  |    |
|----|--|----|
| 1. | natural disasters?                                     | No |
| 2. | having recently arrived in your CoC's geographic area? | No |

|       |  |  |
|-------|--|--|
| 2C-2. | Reducing Length of Time Homeless—CoC's Strategy. |  |
|       | NOFO Section V.B.5.c.                            |  |

|                     |  |  |
|---------------------|--|--|
| In the field below: |  |  |
| 1.                  | describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;   |  |
| 2.                  | describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and   |  |
| 3.                  | provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless. |  |

**(limit 2,500 characters)**

In FY23, The average LOT persons remain homeless for ES and TH programs is 99.4 days, compared to 129 days in FY22, a decrease of 23%. For all programs including PH, the average LOT in FY23 is 246 days, compared to 386 in FY22, a decrease of 36%. 1) The NHC employs a data-driven strategy to reduce the length of time persons remain homeless via the Community Benchmarks Scorecard. The scorecard monitors and evaluates systemwide and individual project performance on the System Performance Measures. Measure 1A of the scorecard evaluates the time it takes from assessment by the coordinated entry system until the client's homeless status is certified. Measure 1A assesses the efficiency of the coordinated entry system. This data is reviewed by the CAAS Committee at twice-monthly meetings. Measure 1B of the scorecard evaluates length of time between project start date and the move-in date for each of the housing providers. This data is reviewed at a system level on a quarterly basis. Measure 1B is one of the metrics used to evaluate individual project performance during the annual project ranking process. 2) The NHC has adopted HUD CPD Notice 16-11 and prioritizes clients into housing-based needs as determined by Place Value Assessment (PVA) score and length of time homeless. Outreach Navigators work in the field to locate, assess and house clients with the longest LOT homeless. 3) The NHC is responsible for oversight of this strategy, with the CAAS and Performance Measurement/Evaluation Committees monitoring progress.

|       |  |  |
|-------|--|--|
| 2C-3. | Successful Permanent Housing Placement or Retention –CoC's Strategy. |  |
|       | NOFO Section V.B.5.d.  |  |

In the field below:

|    |  |
|----|--|
| 1. | describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations; |
| 2. | describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and          |
| 3. | provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing.                    |

**(limit 2,500 characters)**

Overall, exits to permanent housing destinations are improving. The CoC was able to increase street outreach PH exits from 69% in FY22 to 75.9% in FY23; exits from ES, TH and RRH to permanent housing destinations increased from 75% in FY22 to 78.5% in FY23; and PSH exits and retentions fell slightly from 100% in FY22 to 97.1% in FY23, which is well above our CoC-wide goal of 90% for PSH programs. 1) To meet the needs of the community and increase PH outcomes, we have identified a need for a) non-congregate shelter; b) additional rapid rehousing programs and c) development of affordable rental housing to replace damaged rental stock. The CoC has been awarded \$11 million for the Cornerstone project, which includes 50 units of non-congregate shelter, 24 units of affordable rental permanent supportive housing, and a resource hub. Two providers in the region were also awarded a combined \$1.45 million in HOME-ARP TBRA funds, which will greatly increase rental assistance capacity across the region. 2) For PSH projects the FY23 SPMs reflect 97.1% exits/retention, a testament to the providers in the region. 3) The Northlake Homeless Coalition is responsible for oversight of this strategy and the NHC Strategic Planning Committee is responsible for the non-congregate shelter project that will incorporate a one-stop service model, affordable rental housing, and permanent supportive housing. Affordable housing development is desperately needed to combat the housing crisis.

|       |   |  |
|-------|---|--|
| 2C-4. | Reducing Returns to Homelessness--CoC's Strategy. |  |
|       | NOFO Section V.B.5.e.                             |  |

In the field below:

|    |  |
|----|--|
| 1. | describe your CoC's strategy to identify individuals and families who return to homelessness;  |
| 2. | describe your CoC's strategy to reduce the rate that individuals and families return to homelessness; and  |
| 3. | provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness. |

**(limit 2,500 characters)**



Overall returns from homelessness decreased from 12% in FY22 to 6.1% in FY23. Notably, returns within 12 months decreased from 10% in FY22 to 4.5% in FY23. 1) The NHC utilizes the Place Value Assessment (PVA) when clients enter coordinated entry. The PVA provides dynamic, meaningful scores based on a) housing type, living situation, health, length of time homeless, and risks and barriers. Risks and barriers include: no income, eviction history, English as a second language, housing discrimination history, foster care history, bad credit/excessive debt, involvement in the criminal justice system, emergency visits in last year, and HH size of 6+. The NHC annually reviews this data for all clients that return to homelessness to determine the prevalent risk factors. 2) The NHC employs a data-driven strategy to reduce returns to homelessness via the Community Benchmarks Scorecard. The scorecard monitors and evaluates systemwide and individual project performance on the System Performance Measures. Measure 2A and 2B of the scorecard evaluates % of clients who return to homelessness within 6 months and 12 months respectively. Systemwide data for these measures is monitored and evaluated on a quarterly basis to identify any issues to be addressed at both the individual project and system levels. Measures 2A and 2B are used to evaluate individual performance regarding returns to homelessness during the annual project ranking process. The NHC also utilizes the common factors that cause returns to homelessness in our region to provide training and technical assistance to housing providers so that factors contributing to returns to homelessness can be effectively addressed via client case management planning. 3) The organization responsible for this strategy is the Northlake Homeless Coalition, with the CAAS and the System Performance and Evaluation Committees providing oversight.

|       |  |  |
|-------|--|--|
| 2C-5. | Increasing Employment Cash Income—CoC's Strategy.  |  |
|       | NOFO Section V.B.5.f.  |  |
|       | In the field below:  |  |
| 1.    | describe your CoC's strategy to access employment cash sources;  |  |
| 2.    | describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and |  |
| 3.    | provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.                                 |  |

(limit 2,500 characters)

In FY23 the percentage of stayers and leavers increasing employment income was 11.2%, compared to 6.8% in FY22. 1) The NHC uses a data-driven strategy to increase employment income. The NHC uses the Community Benchmarks Scorecard to monitor and evaluate system and individual project performance on the System Performance Measures. Measure 4A of the scorecard evaluates the percentage of persons with increased employment income. This measure is used specifically to monitor the progress of rapid rehousing projects, as a decrease in or loss of employment income remains the biggest factor leading to returns to homelessness. System-wide data for these measures is monitored and evaluated on a quarterly basis to identify any issues to be addressed at both the individual project and system levels. 2) The NHC conducts an annual training with Tri-Parish Council Works and Geaux Jobs, the workforce development commission organizations within our region. The NHC also partners with the United Way Prosperity Center, a one-stop financial stability center offering an array of programming, including financial education, credit improvement, IDA matched savings, asset ownership programs and workforce development soft skills. 3) The NHC is responsible for the CoC’s strategy to increase job and income growth, with employment and mainstream benefit training annually and monitoring of individual project progress via the Community Benchmarks Scorecard.

|        |   |  |
|--------|---|--|
| 2C-5a. | Increasing Non-employment Cash Income—CoC’s Strategy  |  |
|        | NOFO Section V.B.5.f.   |  |
|        | In the field below:   |  |
|        | 1. describe your CoC’s strategy to access non-employment cash income; and   |  |
|        | 2. provide the organization name or position title that is responsible for overseeing your CoC’s strategy to increase non-employment cash income. |  |

**(limit 2,500 characters)**

In FY23 the percentage of stayers and leavers increasing cash income was 56%, compared to 42% in FY22. resources. Measure 4B of the Community Benchmarks Scorecard evaluates the percentage of system stayers and leavers who increased total income. This measure is used to monitor the progress of PSH projects’ effectiveness at increasing access to employment and mainstream benefits for their clients. 2) The NHC conducts an annual training open to CoC/ESG case managers on strategies to increase non-employment cash income, specifically strategies for accessing mainstream resources. Additionally, NHC participates in a statewide implementation of the SOAR program funded by the Louisiana Housing Corporation. A full-time SOAR Case Manager is embedded in the Outreach and Coordinated Entry Team and CoC/ESG case managers are encouraged to undergo SOAR training.

### 3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

|              |   |  |
|--------------|---|--|
| <b>3A-1.</b> | <b>New PH-PSH/PH-RRH Project–Leveraging Housing Resources.</b>                              |  |
|              | NOFO Section V.B.6.a.   |  |
|              | You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen. |  |

|  |  |     |
|--|--|-----|
|  | Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness? | Yes |
|--|--|-----|

|              |  |  |
|--------------|--|--|
| <b>3A-2.</b> | <b>New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources.</b>                          |  |
|              | NOFO Section V.B.6.b.  |  |
|              | You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen. |  |

|  |  |     |
|--|--|-----|
|  | Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness? | Yes |
|--|--|-----|

|              |  |  |
|--------------|--|--|
| <b>3A-3.</b> | <b>Leveraging Housing/Healthcare Resources–List of Projects.</b> |  |
|              | NOFO Sections V.B.6.a. and V.B.6.b.                              |  |

If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.

| Project Name         | Project Type | Rank Number | Leverage Type |
|----------------------|--------------|-------------|---------------|
| NHC RRH              | PH-RRH       | 7           | Housing       |
| Northlake Expansi... | PH-PSH       | 9           | Housing       |
| Ness Healthcare N... | Joint TH-RRH | 14          | Housing       |

### 3A-3. List of Projects.

1. What is the name of the new project? NHC RRH
2. Enter the Unique Entity Identifier (UEI): C9FRVNWEZGN6
3. Select the new project type: PH-RRH
4. Enter the rank number of the project on your CoC's Priority Listing: 7
5. Select the type of leverage: Housing

### 3A-3. List of Projects.

1. What is the name of the new project? Northlake Expansion Project - 2024
2. Enter the Unique Entity Identifier (UEI): J5B1XEL22N13
3. Select the new project type: PH-PSH
4. Enter the rank number of the project on your CoC's Priority Listing: 9
5. Select the type of leverage: Housing

### 3A-3. List of Projects.

1. What is the name of the new project? Ness Healthcare NFP - TH/RRH
2. Enter the Unique Entity Identifier (UEI):

**3. Select the new project type:** Joint TH-RRH

**4. Enter the rank number of the project on your** 14  
**CoC's Priority Listing:**

**5. Select the type of leverage:** Housing

### 3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

|       |   |  |
|-------|---|--|
| 3B-1. | Rehabilitation/New Construction Costs–New Projects. |  |
|       | NOFO Section V.B.1.r.                               |  |

|  |    |
|--|----|
| Is your CoC requesting funding for any new project application requesting \$200,000 or more in funding for housing rehabilitation or new construction? | No |
|--|----|

|       |   |  |
|-------|---|--|
| 3B-2. | Rehabilitation/New Construction Costs–New Projects. |  |
|       | NOFO Section V.B.1.r.                               |  |

If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:

|    |   |
|----|---|
| 1. | Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and   |
| 2. | HUD’s implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons. |

**(limit 2,500 characters)**

Not applicable

### 3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

|       |  |  |
|-------|--|--|
| 3C-1. | Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serve Persons Experiencing Homelessness as Defined by Other Federal Statutes. |  |
|       | NOFO Section V.F.  |  |

|  |  |    |
|--|--|----|
|  | Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes? | No |
|--|--|----|

|       |   |  |
|-------|---|--|
| 3C-2. | Cost Effectiveness of Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. |  |
|       | NOFO Section V.F.   |  |

You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.

If you answered yes to question 3C-1, describe in the field below:

|    |   |
|----|---|
| 1. | how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and |
| 2. | how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.   |

(limit 2,500 characters)

Not applicable

## 4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

|       |                                  |  |
|-------|----------------------------------|--|
| 4A-1. | New DV Bonus Project Applicants. |  |
|       | NOFO Section I.B.3.j.            |  |

|  |  |  |     |
|--|--|--|-----|
|  | Did your CoC submit one or more new project applications for DV Bonus Funding? |  | Yes |
|--|--|--|-----|

|        |                         |  |
|--------|-------------------------|--|
| 4A-1a. | DV Bonus Project Types. |  |
|        | NOFO Section I.B.3.j.   |  |

Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2024 Priority Listing.

|    | Project Type                            |     |
|----|---|-----|
| 1. | SSO Coordinated Entry                   | No  |
| 2. | PH-RRH or Joint TH and PH-RRH Component | Yes |

**You must click "Save" after selecting Yes for element 1 SSO Coordinated Entry to view questions 4A-2, 4A-2a. and 4A-2b.**

|       |  |  |
|-------|--|--|
| 4A-3. | Data Assessing Need for New DV Bonus Housing Projects in Your CoC's Geographic Area. |  |
|       | NOFO Section I.B.3.j.(1)(c) and I.B.3.j.(3)(c)                                       |  |

|    |  |    |
|----|--|----|
| 1. | Enter the number of survivors that need housing or services: | 82 |
| 2. | Enter the number of survivors your CoC is currently serving: | 11 |
| 3. | Unmet Need:  | 71 |



|               |  |  |
|---------------|--|--|
| <b>4A-3a.</b> | <b>How Your CoC Calculated Local Need for New DV Bonus Housing Projects.</b>   |  |
|               | NOFO Section I.B.3.j.(1)(c)  |  |
|               | Describe in the field below:   |  |
|               | 1. how your CoC calculated the number of DV survivors needing housing or services in question 4A-3 element 1 and element 2; and  |  |
|               | 2. the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects); or   |  |
|               | 3. if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs. |  |

**(limit 2,500 characters)**

1. We reviewed the total number of DV survivors entering the Coordinated Entry System from January 2024 – October 2024. There were 82 households entering the system and there are 11 housing units dedicated to serving DV survivors in the CoC. On average, DV survivor households remain in a housing program for 12 months, so there are only 11 referrals available per year. 2. We have a dedicated CE project for DV survivors and used the data collected during the assessment process and stored in the comparable database as well as DV referrals to non-VSP programs. 3. Based on the Grant Inventory Worksheet, there are only 2 TH/RRH projects in the region, one which exclusively serves DV Survivors with 6 RRH units and 4 RRH units at any given time. There is also an RRH project that also has 6 units, with at least one unit dedicated to serving DV survivors. Both the DV TH/RRH project and the RRH project currently funded only provides housing in one of the five parishes served in the geographic region of our CoC. Additional resources that can be used in the remaining four parishes are needed to adequately address the needs of DV survivors across the region.

|               |   |  |
|---------------|---|--|
| <b>4A-3b.</b> | <b>Information About Unique Project Applicant Requesting New DV Bonus Housing Project(s).</b>   |  |
|               | NOFO Section I.B.3.j.(1)  |  |
|               | Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects—only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for. |  |

|                       |
|-----------------------|
| <b>Applicant Name</b> |
| Easterseals           |

## 4B. Attachments Screen For All Application Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

1. You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.
2. You must upload an attachment for each document listed where 'Required?' is 'Yes'.
3. We prefer that you use PDF files, though other file types are supported—please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.
4. Attachments must match the questions they are associated with.
5. Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process.
6. If you cannot read the attachment, it is likely we cannot read it either.
  - . We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).
  - . We must be able to read everything you want us to consider in any attachment.
7. After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.
8. Only use the "Other" attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.

| Document Type  | Required? | Document Description | Date Attached |
|--|-----------|----------------------|---------------|
| 1C-7. PHA Homeless Preference                                | No        | PHA Homeless Pref... | 11/08/2024    |
| 1C-7. PHA Moving On Preference                               | No        | PHA Moving On Pre... | 11/08/2024    |
| 1D-10a. Lived Experience Support Letter                      | Yes       | LA-506 Lived Expe... | 11/07/2024    |
| 1D-2a. Housing First Evaluation                              | Yes       | Housing First Eva... | 11/09/2024    |
| 1E-2. Local Competition Scoring Tool                         | Yes       | Local Competition... | 11/07/2024    |
| 1E-2a. Scored Forms for One Project                          | Yes       | Scored Forms for ... | 11/10/2024    |
| 1E-5. Notification of Projects Rejected-Reduced              | Yes       | Notification of P... | 11/08/2024    |
| 1E-5a. Notification of Projects Accepted                     | Yes       | Notification of P... | 11/08/2024    |
| 1E-5b. Local Competition Selection Results                   | Yes       | Local Competition... | 11/10/2024    |
| 1E-5c. Web Posting—CoC-Approved Consolidated Application     | Yes       |                      |               |
| 1E-5d. Notification of CoC-Approved Consolidated Application | Yes       |                      |               |

|   |     |                      |            |
|---|-----|----------------------|------------|
| 2A-6. HUD's Homeless Data Exchange (HDX) Competition Report | Yes | LA-506 HUD HDX Re... | 11/07/2024 |
| 3A-1a. Housing Leveraging Commitments                       | No  | LA-506 Housing Le... | 11/08/2024 |
| 3A-2a. Healthcare Formal Agreements                         | No  |                      |            |
| 3C-2. Project List for Other Federal Statutes               | No  |                      |            |
| Other   | No  |                      |            |

PHA Homeless Preference (1C-7)

Attachment Coversheet

PHA Homeless Preference: LHA Admin Plan Excerpt (Pg. 2)

- Number of bedrooms for which the applicant has been determined eligible.
- Any preferences for which the applicant has been determined eligible if this determination has occurred.
- The right of the applicant to have an informal review regarding determination of bedroom size or preferences.
- The right to reasonable accommodations.
- Notice that the applicant is responsible for reporting changes in contact information such as address and phone number.

Applicants who are not found to be preliminarily eligible will be sent a letter indicating they have been found ineligible for the PSH program. This letter should state:

- That the applicant has been found ineligible for PSH program and specify which requirement they do not meet.
- Notice that applicant has the right to an informal review of this determination and must notify Louisiana Housing Authority (LHA) of their intent to do so in writing, by phone, fax, or in-person within 14 days of receiving the notice.
- The right to reasonable accommodations.

#### **4.5.4 Database**

All applicants to the program are entered into the Yardi Tenant Selection Database, as further directed by Louisiana Housing Authority (LHA). This is Louisiana Housing Authority (LHA)'s system of record that meets HUD requirements.

#### **4.6 Preferences**

Applicants with preferences are selected from the waiting list and receive an opportunity for an available unit earlier than those who do not have a preference. Preferences affect only the order of applicants on the waiting list. They do not make anyone eligible who was not otherwise eligible. The LDH or an entity designated by LDH or LHA must inform all applicants about available preferences and give all applicants an opportunity to show that they qualify for available preferences.

The LDH or an LDH or LDC designee may choose whether to verify preferences at initial application or only in preparation for selecting households to refer to an available unit.

LDH in consultation with stakeholders have determined certain priority populations for the PSH Program. These populations and their prioritization are discussed below.

##### **4.6.1 Specific Preferences**

Applicants who meet one of the preference criteria will be assigned the number of points associated with that preference as illustrated in the chart below. Notwithstanding the preference points, Louisiana Housing Authority (LHA) may transfer households among Project-Based Voucher (PBV) units authorized by this Administrative Plan.

The Tenant Selection database will assign applicants the appropriate points. This assignment will affect the application position on the waiting list.

| Preference   | Points    |
|--|-----------|
| <b>1. Remedial Tenant Admission (up to 40 households unless increased by LHA)</b>  | <b>60</b> |
| <b>2. Applicants with incomes not exceeding 30% AMI, or exceeding 30% of AMI only because two persons in the household receive Supplemental Security Income</b>            | <b>15</b> |
| <b>3. Applicants housed in CoC programs who could benefit from use of a Move On strategy (up to XXX households unless increased by LHA)</b>                                | <b>12</b> |
| <b>4. Homeless persons referred from CoC coordinated entry systems or otherwise eligible homeless persons (LHA may limit referrals from individual CoCs based on need)</b> | <b>10</b> |
| <b>5. Homeless persons age 18-24</b>   | <b>9</b>  |
| <b>6. Persons displaced by Hurricanes Katrina or Rita or Other Disaster Displacees</b>   | <b>8</b>  |
| <b>7. Veterans</b>   | <b>7</b>  |
| <b>8. Non-preference or standard applicant (none of the above)</b>   | <b>0</b>  |

All households must be PSH-eligible.

The definition of each of these preference categories is provided in the Definitions Section 4.2.

#### 4.7 Verification of Preliminary Eligibility

##### 4.7.1 Procedures

To determine preliminary eligibility, the application will be accepted as self-certification of the information contained in the application. No third party or source documentation will be required until Louisiana Housing Authority (LHA) is planning to refer the applicant to a development, unless this is needed to facilitate filling of vacant units. Ideally such source or third-party information would be dated no earlier than 90 days prior to referral.

If, subsequent to the preliminary determination of eligibility, Louisiana Housing Authority (LHA) determines that the verification of income, assets, or claimed preference status differs from the applicant's self-certification, the applicant may be:

- Reassigned to a smaller or larger bedroom size.
- Reassigned to a different preference status or
- Determined ineligible.

If such change occurs, the applicant will be given written notice and provided with an opportunity for an informal review.

## PHA Moving on Preference (1C-7)

### Attachment Coversheet

PHA Moving on Preference: LHA Admin Plan Excerpt (Pg. 2)

- Number of bedrooms for which the applicant has been determined eligible.
- Any preferences for which the applicant has been determined eligible if this determination has occurred.
- The right of the applicant to have an informal review regarding determination of bedroom size or preferences.
- The right to reasonable accommodations.
- Notice that the applicant is responsible for reporting changes in contact information such as address and phone number.

Applicants who are not found to be preliminarily eligible will be sent a letter indicating they have been found ineligible for the PSH program. This letter should state:

- That the applicant has been found ineligible for PSH program and specify which requirement they do not meet.
- Notice that applicant has the right to an informal review of this determination and must notify Louisiana Housing Authority (LHA) of their intent to do so in writing, by phone, fax, or in-person within 14 days of receiving the notice.
- The right to reasonable accommodations.

#### **4.5.4 Database**

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The LDH or an LDH or LDC designee may choose whether to verify preferences at initial application or only in preparation for selecting households to refer to an available unit.

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The Tenant Selection database will assign applicants the appropriate points. This assignment will affect the application position on the waiting list.

| Preference   | Points    |
|--|-----------|
| <b>1. Remedial Tenant Admission (up to 40 households unless increased by LHA)</b>  | <b>60</b> |
| <b>2. Applicants with incomes not exceeding 30% AMI, or exceeding 30% of AMI only because two persons in the household receive Supplemental Security Income</b>            | <b>15</b> |
| <b>3. Applicants housed in CoC programs who could benefit from use of a Move On strategy (up to XXX households unless increased by LHA)</b>                                | <b>12</b> |
| <b>4. Homeless persons referred from CoC coordinated entry systems or otherwise eligible homeless persons (LHA may limit referrals from individual CoCs based on need)</b> | <b>10</b> |
| <b>5. Homeless persons age 18-24</b>   | <b>9</b>  |
| <b>6. Persons displaced by Hurricanes Katrina or Rita or Other Disaster Displacees</b>   | <b>8</b>  |
| <b>7. Veterans</b>   | <b>7</b>  |
| <b>8. Non-preference or standard applicant (none of the above)</b>   | <b>0</b>  |

All households must be PSH-eligible.

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#### 4.7 Verification of Preliminary Eligibility

##### 4.7.1 Procedures

To determine preliminary eligibility, the application will be accepted as self-certification of the information contained in the application. No third party or source documentation will be required until Louisiana Housing Authority (LHA) is planning to refer the applicant to a development, unless this is needed to facilitate filling of vacant units. Ideally such source or third-party information would be dated no earlier than 90 days prior to referral.

If, subsequent to the preliminary determination of eligibility, Louisiana Housing Authority (LHA) determines that the verification of income, assets, or claimed preference status differs from the applicant's self-certification, the applicant may be:

- Reassigned to a smaller or larger bedroom size.
- Reassigned to a different preference status or
- Determined ineligible.

If such change occurs, the applicant will be given written notice and provided with an opportunity for an informal review.

# Lived Experience Support Letter

November 5, 2024

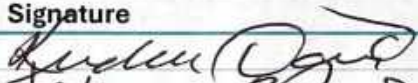


U.S. Department of Housing and Urban Development  
Office of Special Needs Assistance Programs  
451 7<sup>th</sup> Street, S.W.  
Washington, DC 20410

Re. Lived Experience Support Letter

To Whom It May Concern:

This letter confirms that the Lived Experience Committee is comprised of persons who have current knowledge of the Continuum of Care (CoC) and the programs that provide services to people experiencing homelessness. The Lived Experience Committee was consulted before the CoC released a request for proposals to ensure that the programs meet the needs of people with severe service needs. Additionally, three of the six Evaluation Committee members were people with lived experience of homelessness. The Lived Experience Committee met on November 6<sup>th</sup> to review the CoC application and projects accepted and agrees that this project will prioritize people with severe service needs.

Thank you very much,

| Print Name    | Signature  |
|---------------|--|
| Kendra Gault  |  |
| Jesse Neraise |  |
| Heather Levin |  |

## Housing First Evaluation (1D-2A)

The LA-506 CoC utilizes the HUD Housing First Assessment Tool when it conducts on-site monitoring. Attached is the Housing First Assessment Tool for St. Tammany Parish Government Community Action Agency RRH program.

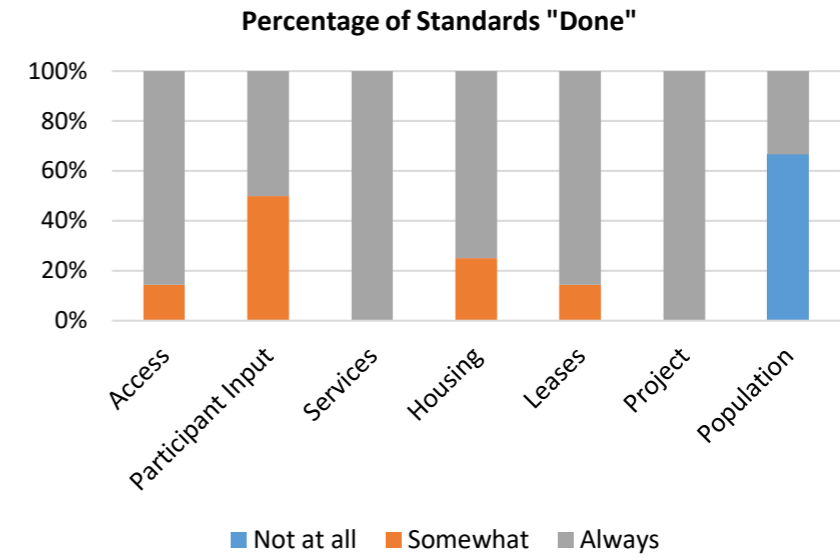
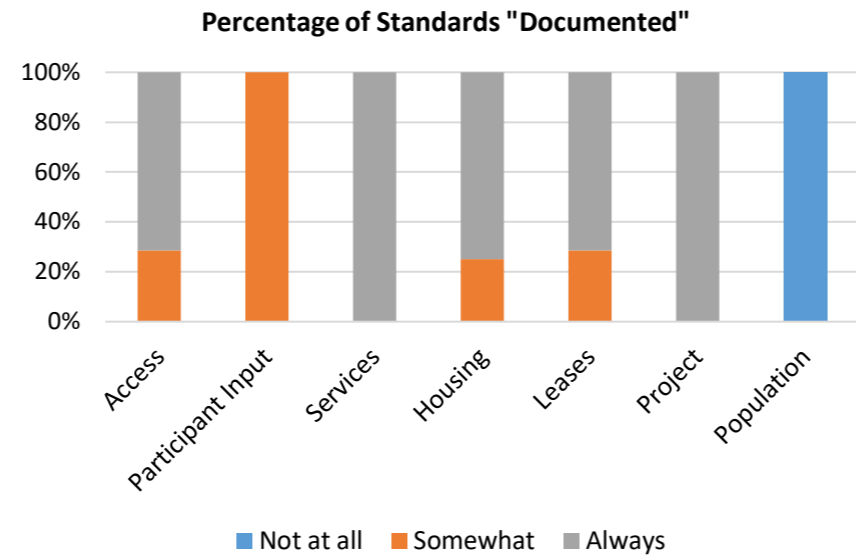
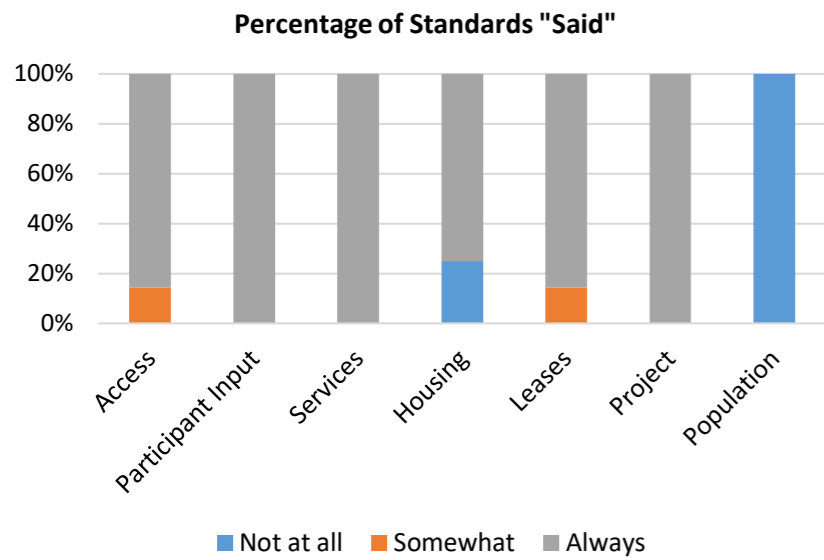
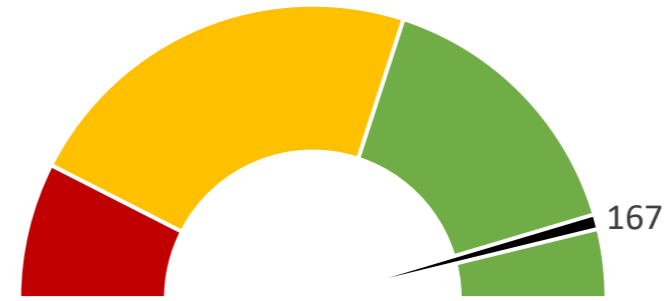


## Housing First Standards: Assessment Summary

St. Tammany Parish Government CAA  
16-May-23

**Your score: 167**  
Max potential score: 198

Score is calculated by awarding 1 point for standards answered 'sometimes' and 2 points for standards answered 'always'. Categories that are not applicable for your project are not included in the maximum potential score.



**Non-Compliant Standards ("Not at all" to Whether Standard is Said)**

| <i>Category</i> | <i>No.</i> | <i>Name</i>   | <i>Standard</i>   |
|-----------------|------------|---|---|
| Housing         | 4          | Participants have the option to transfer to another project | Transfers should be accommodated for tenants who reasonably believe that they are threatened with imminent harm from further violence if the tenant remains in the same unit. Whenever possible, transfers occur before a participant experiences homelessness.<br><br><i>Optional notes here</i>   |
| Population      | 1          | Services include relapse support                            | Connection to recovery housing reflects individual choice for this path toward recovery. Abstinence-only spaces are incorporated into a Housing First model wherever possible, thus providing this type of recovery option to those who choose it. Recovery supports are offered, particularly connections to community-based treatment options.<br><br><i>Optional notes here</i>  |
| Population      | 2          | Services include relapse support                            | Housing and services include relapse support that does not automatically evict or discharge a participant from the project for temporary relapse. Relapse support might include referrals to outpatient treatment or direct provision of outpatient services or the ability to hold a unit for a certain period of time (30-90 days) while the participant undergoes residential treatment.<br><br><i>Optional notes here</i> |
| Population      | 3          | Services support sustained recovery                         | Recovery housing projects provide services that align with participants' choice and prioritization of recovery, including but not limited to abstinence from substances (if that is a personal goal), long-term permanent housing stability, and stable income through employment or<br><br><i>Optional notes here</i>  |

**Non-Documented Standards ("Not at All" to Whether Standard is Documented)**

| <i>Category</i> | <i>No.</i> | <i>Name</i>   | <i>Standard</i>   |
|-----------------|------------|---|---|
| Population      | 1          | Recovery housing is offered as one choice among other housing opportunities | Connection to recovery housing reflects individual choice for this path toward recovery. Abstinence-only spaces are incorporated into a Housing First model wherever possible, thus providing this type of recovery option to those who choose it. Recovery supports are offered, particularly connections to community-based treatment options.<br><br><i>Optional notes here</i>  |
| Population      | 2          | Services include relapse support  | Housing and services include relapse support that does not automatically evict or discharge a participant from the project for temporary relapse. Relapse support might include referrals to outpatient treatment or direct provision of outpatient services or the ability to hold a unit for a certain period of time (30-90 days) while the participant undergoes residential treatment.<br><br><i>Optional notes here</i> |
| Population      | 3          | Services support sustained recovery   | Recovery housing projects provide services that align with participants' choice and prioritization of recovery, including but not limited to abstinence from substances (if that is a personal goal), long-term permanent housing stability, and stable income through employment or benefits. Support is offered through connections to community-based treatment options.<br><br><i>Optional notes here</i>                 |

**Non-Evidenced Standards ("Not at All" to Whether Standard is Done")**

| <i>Category</i> | <i>No.</i> | <i>Name</i>   | <i>Standard</i>   |
|-----------------|------------|---|---|
| Population      | 1          | Recovery housing is offered as one choice among other housing opportunities | Connection to recovery housing reflects individual choice for this path toward recovery. Abstinence-only spaces are incorporated into a Housing First model wherever possible, thus providing this type of recovery option to those who choose it. Recovery supports are offered, particularly connections to community-based treatment options.<br><br><i>Optional notes here</i>                            |
| Population      | 3          | Services support sustained recovery   | Recovery housing projects provide services that align with participants' choice and prioritization of recovery, including but not limited to abstinence from substances (if that is a personal goal), long-term permanent housing stability, and stable income through employment or benefits. Support is offered through connections to community-based treatment options.<br><br><i>Optional notes here</i> |

## 1E-2 Local Competition Scoring Tool

The LA-506 Continuum of Care utilizes a scorecard for renewal projects (page 2). The targets for each project type are included on the attached scorecard. In 2024, the CoC released three requests for proposals:

- Rapid Rehousing or Joint TH-RRH utilizing HOME-ARP Tenant-Based Rental Assistance (page 3)
- Permanent Supportive Housing utilizing Tenant-Based Vouchers (page 3)
- Rapid Rehousing for Domestic Violence Survivors (page 5)

Both renewals and bonus projects are each out of 100 points (Project Score/Points Possible)



## 2024 CoC Application - RRH and PSH Scorecard Targets

\*\*Calculation Date Range: January 1 - December 31, 2023\*\*

| System Performance Measures: |  |               |               |               |                 |    |
|------------------------------|--|---------------|---------------|---------------|-----------------|----|
|                              | RRH-DV   | TH-DV         | RRH           | PSH           | Points Possible |    |
| <b>1.B</b>                   | Measure 1: Project Start to Move In Date                   | 45 days       | N/A           | 45 days       | 45 days         | 10 |
| <b>2.A</b>                   | Measure 2: Returns to Homelessness within 6 months         | less than 10% | less than 10% | less than 10% | less than 10%   | 5  |
| <b>2.B</b>                   | Measure 2: Returns to Homelessness within 12 months        | less than 10% | less than 10% | less than 10% | less than 10%   | 5  |
| <b>2.C</b>                   | Measure 2: Exits to unknown, homeless or temp destinations | less than 10% | less than 10% | less than 10% | less than 10%   | 10 |
| <b>4.A</b>                   | Measure 4: Change in employment income                     | 20%+          | 20%+          | 20%+          |                 | 10 |
| <b>4.B</b>                   | Measure 4: Change in cash income for                       |               |               | 20%+          |                 | 10 |
| <b>7.C</b>                   | Measure 7: Exits to PH                                     | 80%+          |               | 80%+          |                 | 20 |
| <b>7.D</b>                   | Measure 7: Remains and exits to PH*                        |               | 90%+          |               | 90%+            | 20 |
| <b>7.E</b>                   | Measure 7: Safety Planning                                 | Yes           |               |               |                 | 10 |

### Other Performance Measures:

|             |  |          |       |          |           |   |
|-------------|--|----------|-------|----------|-----------|---|
| <b>9</b>    | Housing First                                | Yes      | Yes   | Yes      | Yes       | 5 |
| <b>10.A</b> | HMIS Data Quality - Completeness             | N/A      | N/A   | 95%+     | 95%+      | 5 |
| <b>10.B</b> | HMIS Data Quality - Timeliness               | N/A      | N/A   | 35%+     | 35%+      | 2 |
| <b>11</b>   | Coc Participation                            | 80%+     | 80%+  | 80%+     | 80%+      | 5 |
| <b>12</b>   | Coc Monitoring Conditions                    | No       | No    | No       | No        | 5 |
| <b>13</b>   | CAAS Referral Acceptance                     | 90%+     | 90%+  | 90%+     | 90%+      | 5 |
| <b>14</b>   | Cost per Permanent Housing Outcome           | <\$4,000 | N/A   | <\$4,000 | <\$10,000 | 5 |
| <b>15</b>   | Hard to Serve: Literally Homeless            | 60%+     | 60%+  | 60%+     | 80%+      | 5 |
| <b>16</b>   | Zero Income at Entry                         | 39%+     | 39%+  | 39%+     | 39%+      | 2 |
| <b>17</b>   | Underserved Service Area (50%)               | 50%+     | 50%+  | 50%+     | 50%+      | 1 |
| <b>18</b>   | Underserved Service Area (100%)              | 100%+    | 100%+ | 100%+    | 100%+     | 1 |
| <b>19</b>   | Equity                                       |          |       |          |           | 3 |
| <b>20</b>   | Housing and Healthcare Resource Coordination |          |       |          |           | 2 |
| <b>21</b>   | VAWA   |          |       |          |           | 2 |



### CoC Bonus Project Ranking Tool

| Proposal Scoring Sections  | Points Possible | Project Score |
|--|-----------------|---------------|
| <b>Interest and Organizational Experience</b>                                | 10              |               |
| Experience operating proposed housing program (5)                            |                 |               |
| Experience working with target population (3)                                |                 |               |
| External Accreditation (1)   |                 |               |
| Experience with best practice interventions (1)                              | 55              |               |
| <b>System Performance Measures</b>   |                 |               |
| Decreasing Length of Time Homeless (10)                                      |                 |               |
| Increases to Income and Connection to Mainstream Resources (15)              | 10              |               |
| Successful Permanent Housing Outcomes (30)                                   |                 |               |
| <b>Housing First/Low Barriers Approach</b>                                   |                 |               |
| Experience using the Housing First Program Model (5)                         | 10              |               |
| Previous training using the Housing First model (3)                          |                 |               |
| Adequate plan in place to acquire additional training (2)                    |                 |               |
| <b>Plan for Effective Case Management</b>                                    | 10              |               |
| Demonstrated experience providing effective case management (4)              |                 |               |
| Plan for crisis intervention/stabilization services (2)                      |                 |               |
| System for monitoring client progress (2)                                    |                 |               |
| Dealing with challenging behaviors (2)                                       | 5               |               |
| <b>Staff Experience</b>  |                 |               |
| Staff has commensurate experience for project (2)                            |                 |               |
| Evidence-based practices and interventions used in project (2)               | 5               |               |
| Acquisition and maintenance of skills through training/supervision (1)       |                 |               |
| <b>Implementation Timeline</b>   | 5               |               |
| Plan for full enrollment within 5 months of award (5)                        | 5               |               |
| <b>Financial Capacity</b>  |                 |               |
| Ability to operate on a reimbursement based payment system (3)               | 5               |               |
| Adequate match to support program activities (2)                             |                 |               |
| <b>Equity</b>  | 5               |               |
| Experience with serving diverse populations with sensitivity (2)             |                 |               |
| Diversity of Board and Staff (2)   |                 |               |
| Plan to advance racial equity and non-discrimination policies (1)            | 5               |               |
| <b>Underserved Region</b>  |                 |               |
| Project will operate in Livingston, St. Helena, Tangipahoa or Washington     | 5               |               |
| <b>Housing, Health and Services Agencies</b>                                 | 10              |               |
| Housing Leveraging Commitment (5)  |                 |               |
| Health Leveraging Commitment (5)   | 5               |               |
| <b>Lived Experience</b>  |                 |               |
| How the agency incorporates formerly homeless persons as decision-makers (3) |                 |               |
| How the organization solicits and incorporates feedback (2)                  | 5               |               |
| <b>TOTAL</b>   |                 |               |
|  | 125             |               |

**Project Title and Organization**

- 1. Are you a board member or employee of a funded agency Yes   
No
- 2. Are you a relative of a board member/employee? Yes   
No
- 3. Are you homeless/formerly homeless? Yes   
No

Name

Date

Signature



### CoC DV Bonus Project Ranking Tool

| Proposal Scoring Sections  | Points Possible |  |
|--|-----------------|--|
| <b>Interest and Organizational Experience</b>                                |                 |  |
| Experience operating proposed RRH (5)  |                 |  |
| Experience working with target population (3)                                | 10              |  |
| External Accreditation (1)   |                 |  |
| Experience with best practice interventions (1)                              |                 |  |
| <b>System Performance Measures</b>   |                 |  |
| Decreasing Length of Time Homeless (10)                                      | 55              |  |
| Increases to Income and Connection to Mainstream Resources (15)              |                 |  |
| Successful Permanent Housing Outcomes (30)                                   |                 |  |
| <b>Housing First/Low Barriers Approach</b>                                   |                 |  |
| Experience using the Housing First Program Model (5)                         | 10              |  |
| Previous training using the Housing First model (3)                          |                 |  |
| Adequate plan in place to acquire additional training (2)                    |                 |  |
| <b>Plan for Effective Case Management</b>                                    |                 |  |
| Demonstrated experience providing effective case management (4)              | 10              |  |
| Plan for crisis intervention/stabilization services (2)                      |                 |  |
| System for monitoring client progress (2)                                    |                 |  |
| Dealing with challenging behaviors (2)                                       |                 |  |
| <b>Staff Experience</b>  |                 |  |
| Staff has commensurate experience for project (2)                            | 5               |  |
| Evidence-based practices and interventions used in project (2)               |                 |  |
| Acquisition and maintenance of skills through training/supervision (1)       |                 |  |
| <b>Safety Planning</b>   |                 |  |
| Use of Comparable Database (1)   | 5               |  |
| Demonstrated experience serving DV Survivors (2)                             |                 |  |
| Demonstrated experience and process for showing safety outcomes (2)          |                 |  |
| <b>Implementation Timeline</b>   |                 |  |
| Plan for full enrollment within 5 months of award (5)                        | 5               |  |
| <b>Financial Capacity</b>  |                 |  |
| Ability to operate on a reimbursement based payment system (3)               | 5               |  |
| Adequate match to support program activities (2)                             |                 |  |
| <b>Equity</b>  |                 |  |
| Experience with serving diverse populations with sensitivity (2)             | 5               |  |
| Diversity of Board and Staff (2)   |                 |  |
| Plan to advance racial equity and non-discrimination policies (1)            |                 |  |
| <b>Underserved Region</b>  |                 |  |
| Project will operate in Livingston, St. Helena, Tangipahoa or Washington     | 5               |  |
| <b>Housing, Health and Services Agencies</b>                                 |                 |  |
| Housing Leveraging Commitment (5)  | 10              |  |
| Healthcare Leveraging Commitment (5)   |                 |  |
| <b>Lived Experience</b>  |                 |  |
| How the agency incorporates formerly homeless persons as decision-makers (3) | 5               |  |
| How the organization solicits and incorporates feedback (2)                  |                 |  |
| <b>TOTAL</b>   | <b>130</b>      |  |

**Project Title and Organization**

- 1. Are you a board member or employee of a funded agency Yes   
No
- 2. Are you a relative of a board member/employee? Yes   
No
- 3. Are you homeless/formerly homeless? Yes   
No

Name \_\_\_\_\_ Date \_\_\_\_\_ Signature \_\_\_\_\_

Scored Forms for One Project – 1E-2a

Renewal Project Instructions (page 2)

Threshold Review Form (page 4)

Community Benchmarks Scorecard (page5)

Equity, VAWA Healthcare Narrative (page 21)

## **FY 2024 LA-506 Continuum of Care (CoC) Local Competition Renewal Application Instructions – Deadline: September 26, 2024**

As in previous years, NHC will utilize the Community Benchmarks Scorecard to rate and rank renewal projects for the [FY 2024 Notice of Funding Opportunity](#). The renewal project application will consist of three sections:

1. HUD and CoC Threshold Requirements
2. Community Benchmarks Scorecard.
3. **Completed Application in e-snaps by 6:00 pm on Thursday, September 26th**

**I. HUD and CoC Threshold Requirements:** Please submit the following information so the threshold requirements review can be completed by the CoC Collaborative Applicant using the attached CoC Project Threshold Requirements Form.

- Copy of updated Applicant Profile from e-snaps
- Documentation of Active SAM Registration
- 501c3 nonprofit status document (if applicable)
- Complete CoC Renewal Application (submitted in e-snaps)
- Most recently completed audit/financial review
- APR performance CSV report from HMIS/Comparable Database for 1/1/2023 – 12/31/2023.
- Program Policies and Procedures
- Documentation of 25% match requirement (excluding leasing funds)
- Verification that funds are drawn down from LOCCS on at least a quarterly basis.
- The CoC Collaborative Applicant will be available to schedule an in-person or virtual conference to review the threshold requirements process and complete the Threshold Requirements form.

**I. Community Benchmarks Scorecard**

- The Community Benchmarks Scorecard will be compiled utilizing the APR performance report from the HMIS/Comparable Database for 1/1/2023 – 12/31/2023.
- Each provider will be responsible for entering their data into the Community Benchmarks Scorecard. A training session for completing the scorecard will be provided as well as one-on-one technical assistance sessions, as needed.
- Please provide up to a five-page narrative and any supporting documents as necessary for the following:
  - Equity: equity assessment and updates of policies and procedures within past three years; BIPOC, LGBTQ+ and Lived Experience representation on board, management positions and staff; equitable compensation and benefits for staff; staff training on equity, cultural humility and practices for receiving and incorporating feedback
  - Rural Area: if you serve a rural area (Washington and St. Helena Parishes), description of plans to use rural budget line item.
  - Coordination with housing and healthcare resources: how your project coordinated with housing and healthcare resources to provide enhanced services to persons served.

- Plans for compliance with Section 605(a)(2) of VAWA 2022 amended section 423(a) of the McKinney-Vento Homeless Assistance Act to ensure compliance with the emergency transfer plan requirement and monitoring compliance with the confidentiality protections.

## **II. Reference Documents**

Please refer to the following helpful documents in completing the 2024 Renewal Application:

- [FY 2024 CoC Program NOFO](#)
- [FY 2024 CoC Program Competition Funding Opportunity Webpage](#)
- [CoC Renewal Project Detailed Instructions](#)
- [e-snaps Navigation and Application Resource](#)

## **III. Questions/Comments**

For any questions regarding CoC Renewal Project Application Process, please contact Amanda Stapleton at 985-789-3108 or [astapleton@northlakehomeless.org](mailto:astapleton@northlakehomeless.org).

# FY24 CoC Project Threshold Requirements – Renewal Application



**Project Name:** Project

**Organization Name:** Volunteers of America SELA

**Organization Name:** \_\_\_\_\_

**Project Type:** PSH

**Grant Number:** LA0350L6H062303

**Funding Requested:** \$289,290

**I. HUD Threshold Requirements (Note: Application cannot be renewed if HUD threshold requirements are not met):**

| Requirement                                 | Yes                                 | No                       | Supporting Documentation                  |
|---|-------------------------------------|--------------------------|---|
| Active SAM Registration                     | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Applicant Profile                         |
| Valid UEI (Unique Entity Identifier Number) | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Applicant Profile                         |
| CoC Program Eligibility                     | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Applicant Profile                         |
| Financial Management Capacity               | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Audit; HUD Drawdowns; HUD Spending Report |
| NOFO Certifications                         | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Applicant Profile                         |
| Eligible Population Served                  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Renewal Application                       |
| HMIS/Comparable Database                    | <input checked="" type="checkbox"/> | <input type="checkbox"/> | FY23 APR Performance Report               |
| No Outstanding Delinquent Federal Debts     | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Applicant Profile                         |
| No Debarments/Suspensions                   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Applicant Profile                         |
| Financial Management System                 | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Renewal Application                       |
| False Statements                            | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Applicant Profile                         |
| Prohibition Against Lobbying                | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Applicant Profile                         |
| Equal Participation of Faith-Based Orgs     | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Applicant Profile                         |
| Resolution of Civil Rights Matters          | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Applicant Profile                         |

**II. CoC Threshold Requirements**

| Requirement                              | Yes                                 | No                       | Supporting Documentation  |
|--|-------------------------------------|--------------------------|---|
| Coordinated Entry participation          | <input checked="" type="checkbox"/> | <input type="checkbox"/> | CE Referrals for all HH served in FY23  |
| Housing First/Low Barrier Implementation | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Program Eligibility Policies and Procedures; Review of CE Acceptance and Program Exits to Homeless Destinations |
| Documented, secured minimum match        | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Match Letter  |
| Reasonable Costs Per PH Housing Exit     | <input type="checkbox"/>            | <input type="checkbox"/> | Cost per PH Outcome by funding allocation and APR   |
| Applicant is an active CoC Participant   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | CoC Participation Report  |

|  |                                     |                                     |                                   |
|--|-------------------------------------|-------------------------------------|-----------------------------------|
| Application is complete and data are consistent                            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | Renewal Application               |
| Data Quality at or above 90%   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | FY23 APR Performance Report       |
| Bed/Unit Utilization at or above 90%<br>Units at 111%, but beds are at 77% | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | FY23 APR Performance Report       |
| Acceptable organizational audit/financial review                           | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | Audit                             |
| Project is financially feasible  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | Renewal Application, Audit, Match |

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I certify that all HUD and CoC threshold requirements have been met as documented in the renewal application.

Jeanne Lovern

\_\_\_\_\_  
Project Applicant Signature

\_\_\_\_\_  
Date

---

I certify that all threshold requirements have been reviewed by the CoC Collaborative Applicant.

*Amanda Stapleton*

\_\_\_\_\_  
Collaborative Applicant Signature

October 31, 2024

\_\_\_\_\_  
Date



**Project Name: VOASELA PSH NSS 32484**  
**Project Applicant Name: VOASELA**

|                                     |   | PSH     |               | Points Possible | Points Earned |
|-------------------------------------|---|---------|---------------|-----------------|---------------|
|                                     |   | Current | Target        |                 |               |
| <b>System Performance Measures:</b> |   |         |               |                 |               |
| <b>1.B</b>                          | <b>Measure 1: Referral Outcome to Housing</b>                     | 35      | 45 Days       | 10              | 10            |
| <b>2.A</b>                          | <b>Measure 2: Returns to Homelessness within 6 months</b>         | 0%      | less than 10% | 5               | 5             |
| <b>2.B</b>                          | <b>Measure 2: Returns to Homelessness within 12 months</b>        | 0%      | less than 10% | 5               | 5             |
| <b>2.C</b>                          | <b>Measure 2: Exits to unknown, homeless or temp destinations</b> | 0%      | less than 10% | 10              | 10            |
| <b>4.B</b>                          | <b>Measure 4: Change in cash income for stayers and leavers</b>   | 72%     | 20%+          | 20              | 20            |
| <b>7.D</b>                          | <b>Measure 7: Remains and exits to PH</b>                         | 100%    | 90%+          | 20              | 20            |

| <b>Other Performance Measures</b> |   |          |           |   |      |
|-----------------------------------|---|----------|-----------|---|------|
| <b>9</b>                          | <b>Housing First</b>                                | Yes      | Yes       | 5 | 5    |
| <b>10.A</b>                       | <b>HMIS Data Quality - Completeness</b>             | 100%     | 95%+      | 5 | 5    |
| <b>10.B</b>                       | <b>HMIS Data Quality - Timeliness</b>               | 67%      | 35%+      | 2 | 2    |
| <b>11</b>                         | <b>CoC Participation</b>                            | 83%      | 80%+      | 5 | 5    |
| <b>12</b>                         | <b>CoC Monitoring Conditions</b>                    | No       | No        | 5 | 5    |
| <b>13</b>                         | <b>CAAS Referral Acceptance</b>                     | 100%     | 85%+      | 5 | 5    |
| <b>14</b>                         | <b>Cost Effectiveness**</b>                         | 8,026.09 | <\$10,000 | 5 | 5    |
| <b>15</b>                         | <b>Hard to Serve: Literally Homeless</b>            | 100%     | 60%+      | 5 | 5    |
| <b>16</b>                         | <b>Zero Income at Entry</b>                         | 10%      | 39%+      | 2 | 0.52 |
| <b>17</b>                         | <b>Underserved Service Area (50%)</b>               | 0%       | 50%+      | 1 | 0    |
| <b>18</b>                         | <b>Underserved Service Area (100%)</b>              | 0%       | 100%      | 1 | 0    |
| <b>19</b>                         | <b>Equity</b>                                       |          |           | 3 | 3    |
| <b>20</b>                         | <b>Housing and Healthcare Resource Coordination</b> |          |           | 2 | 2    |
| <b>21</b>                         | <b>VAWA</b>   |          |           | 2 | 2    |

118  
114.52  
0.9705

|                      |              |
|----------------------|--------------|
| <b>PROJECT SCORE</b> | <b>97.05</b> |
|----------------------|--------------|

|   |  |
|---|--|
| <b>CoC Community Benchmark Measure 1.B:</b> | <b>Referral Outcome to Housing</b>     |
| <b>HUD System Performance Measure 1:</b>    | Length of Time Persons Remain Homeless |
| <b>Data Source:</b>                         | HMIS                                   |
| <b>Report Name:</b>                         | CoC APR Q22C                           |
| <b>Data Run Date:</b>                       |  |
| <b>Qualifying Entry Date Range:</b>         | 1/1/2023 - 12/31/2023                  |

| <u><b>Measure 1.B - Referral Outcome to Housing</b></u> |    |
|---|----|
| Total number of Persons moving in housing               | 1  |
| Average length of time to housing                       | 35 |
| Persons who were exited without move in                 | 0  |

|   |  |
|---|--|
| <b>CoC Community Benchmark Measure 2.A:</b> | <b>Returns to Homelessness within 6 Months</b>             |
| <b>HUD System Performance Measure 2:</b>    | Exits to Permanent Housing with Return to Homelessness     |
| <b>Data Source:</b>                         | HMIS   |
| <b>Report Name:</b>                         | System Performance Measure Report                          |
| <b>Data Run Date:</b>                       | 9/19/2024  |
| <b>Qualifying Project Exit Date Range:</b>  | 1/1/2021-12/31/2023  |
| <b>Reappear Date Range:</b>                 | 1/1/2021-12/31/2023 (0-180 Days following Exit Date to PH) |

**Measure 2.A - Returns to Homelessness within 6 Months**

|   |         |
|---|---------|
| <b>Total Number of Persons who Exited to Pemanent Housing (Qualifying Exit Date Range)</b>  | 0       |
| <b>Number of Persons Returning to to Homelessness within 6 months (Reappear Date Range)</b> | 0       |
| <b>Percentage of Returns within 6 months</b>  | #DIV/0! |

|   |  |
|---|--|
| <b>CoC Community Benchmark Measure 2.B:</b> | <b>Returns to Homelessness within 12 Months</b>            |
| <b>HUD System Performance Measure 1:</b>    | Exits to Permanent Housing with Return to Homelessness     |
| <b>Data Source:</b>                         | HMIS   |
| <b>Report Name:</b>                         | System Performance Measure Report                          |
| <b>Data Run Date:</b>                       | 9/19/2024  |
| <b>Qualifying Exit Date Range:</b>          | 1/1/2023-12/31/2023  |
| <b>Reappear Date Range:</b>                 | 1/1/2021-12/31/2023 (0-180 Days following Exit Date to PH) |

|  |         |
|--|---------|
| <b><u>Measure 2.B - Returns to Homelessness within 12 Months</u></b>                         |         |
| <b>Total Number of Persons who Exited to Pemanent Housing (Qualifying Entry Date Range)</b>  | 0       |
| <b>Number of Persons Returning to to Homelessness within 12 months (Reappear Date Range)</b> | 0       |
| <b>Percentage of Returns within 12 months</b>  | #DIV/0! |

|   |  |
|---|--|
| <b>CoC Community Benchmark Measure 2.C:</b> | <b>Exits to Unknown, Homeless, or Temporary Destinations</b> |
| <b>HUD System Performance Measure 2:</b>    | Exits to Permanent Housing with Return to Homelessness       |
| <b>Data Source:</b>                         | HMIS   |
| <b>Report Name:</b>                         | APR Q23c   |
| <b>Data Run Date:</b>                       | 9/19/2024  |
| <b>Qualifying Exit Date Range:</b>          | 1/1/2023-12/31/2023  |

| <u>Measure 2.C - Exits to Unknown, Homeless, or Temporary Destinations</u>   |    |
|--|----|
| Number of Persons who Exited to Unknown, Homeless, or Temporary Destinations | 0  |
| Total Number of Persons who Exited Project                                   | 1  |
| Percentage of Persons Exited to Unknown, Homeless, or Temporary Destinations | 0% |

|   |  |
|---|--|
| <b>CoC Community Benchmark Measure 4.B:</b> | <b>Change in Employment Income for Leavers</b> |
| <b>HUD System Performance Measure 4:</b>    | Change in Cash income for Stayers and Leavers  |
| <b>Data Source:</b>                         | HMIS APR Q19a1 & Q19a2                         |
| <b>Report Name:</b>                         |  |
| <b>Data Run Date:</b>                       | 9/19/2024                                      |
| <b>Qualifying Exit Date Range:</b>          | 1/1/2023-12/31/2023                            |

|   |            |
|---|------------|
| <b><u>Measure 4.A - Change in Employment Income for Leavers</u></b> |            |
| <b>Number of Adults</b>   | <b>29</b>  |
| <b>Number of Adults who Gained or Increased Cash Income</b>         | <b>21</b>  |
| <b>Percentage of Adults who Increased Earned Income</b>             | <b>72%</b> |

|   |                         |
|---|-------------------------|
| <b>CoC Community Benchmark Measure 7.D:</b> | <b>Exits to PH</b>      |
| <b>HUD System Performance Measure 7:</b>    | Remains and Exits to PH |
| <b>Data Source:</b>                         | HMIS                    |
| <b>Report Name:</b>                         | COC APR Q23C            |
| <b>Data Run Date:</b>                       | 9/19/2024               |
| <b>Qualifying Exit Date Range:</b>          | 1/1/2023-12/31/2023     |

| <u><b>Measure 7.D - Remains and Exits to PH</b></u> |             |
|---|-------------|
| Remains in PSH                                      | <b>33</b>   |
| Exits to PH   | <b>1</b>    |
| Total Persons Served                                | <b>34</b>   |
| Percentage successful exits/retention               | <b>100%</b> |

|   |   |
|---|---|
| <b>CoC Community Benchmark Measure 8:</b> | <b>CoC Community Benchmark Measure 8: CoC Funded Unit Capacity/Unit Utili</b> |
| <b>Data Source:</b>                       | e-snaps, HUD HDX  |
| <b>Report Name:</b>                       | 2024 HIC  |
| <b>Data Run Date:</b>                     | 1/22/2024   |
| <b>Qualifying Date:</b>                   | 1/22/2024   |

**Measure 8 - CoC Funded Unit Capacity/Unit Utilization**

**Number of households reported on night of 2022 PIT Count**  
**Number of households stated in CoC Application to be served at a point in time OR verified by provider on night of PIT count**  
**Percentage of units in use**

|            |
|------------|
| <b>32</b>  |
| <b>33</b>  |
| <b>97%</b> |



|  |                     |
|--|---------------------|
| <b>CoC Community Benchmark Measure 10.A: HMIS Data Quality - Completeness Rate</b> |                     |
| <b>Data Source:</b>  | HMIS                |
| <b>Report Name:</b>  | APR Q6a-Q6d         |
| <b>Data Run Date:</b>  | 9/19/2024           |
| <b>Qualifying Exit Date Range:</b>   | 1/1/2023-12/31/2023 |

|   |              |
|---|--------------|
| <b>Measure 10.A - HMIS Data Quality - Completeness Rate</b> |              |
| <b>Total Possible Points</b>                                | <b>1600%</b> |
| <b>Total Points Earned</b>                                  | <b>1600%</b> |
| <b>Overall Rate of Completeness</b>                         | <b>100%</b>  |

| <b>Personally Identifiable Information (PII)</b> |                |             |             |                 |         |
|--|----------------|-------------|-------------|-----------------|---------|
| Data Element                                     | Client Doesn't | Information | Data Issues | % of Error Rate | Rate of |
| Name (3.1)                                       | 0              | 0           | 0           | 0%              | 100%    |
| Social Security Number (3.2)                     | 0              | 0           | 0           | 0%              | 100%    |
| Date of Birth (3.3)                              | 0              | 0           | 0           | 0%              | 100%    |
| Race (3.4)                                       | 0              | 0           |             | 0%              | 100%    |
| Ethnicity (3.5)                                  | 0              | 0           |             | 0%              | 100%    |
| Gender (3.6)                                     | 0              | 0           |             | 0%              | 100%    |
| <b>Overall Score</b>                             |                |             |             | 0%              | 100%    |

| <b>Universal Data Elements</b>           |  |             |                 |         |
|--|--|-------------|-----------------|---------|
| Data Element                             |  | Error Count | % of Error Rate | Rate of |
| Veteran Status (3.7)                     |  | 0           | 0%              | 100%    |
| Project Start Date (3.10)                |  | 0           | 0%              | 100%    |
| Relationship to Head of Household (3.15) |  | 0           | 0%              | 100%    |
| Client Location (3.16)                   |  | 0           | 0%              | 100%    |
| Disabling Condition (3.8)                |  | 0           | 0%              | 100%    |

| <b>Income and Housing Data Quality</b>        |  |             |                 |         |
|---|--|-------------|-----------------|---------|
| Data Element                                  |  | Error Count | % of Error Rate | Rate of |
| Destination (3.12)                            |  | 0           | 0%              | 100%    |
| Income and Sources (4.2) at Start             |  | 0           | 0%              | 100%    |
| Income and Sources (4.2) at Annual Assessment |  | 0           | 0%              | 100%    |
| Income and Sources (4.2) at Exit              |  | 0           | 0%              | 100%    |

| <b>Chronic Homelessness</b> |          |              |                 |             |                     |            |              |         |
|-----------------------------|----------|--------------|-----------------|-------------|---------------------|------------|--------------|---------|
| Entering Into Project Type  | Count of | Missing Time | Missing Time In | Approx Date | Num Times (3.917.4) | Num Months | % of Records | Rate of |
| PH (all)                    | 23       | 0            | 0               | 0           | 0                   | 0          | 0%           | 100%    |

|  |                     |
|--|---------------------|
| <b>CoC Community Benchmark Measure 10.B:</b> HMIS Data Quality - Timeliness Rate |                     |
| <b>Data Source:</b>  | HMIS                |
| <b>Report Name:</b>  | APR Q6E             |
| <b>Data Run Date:</b>  | 9/19/2024           |
| <b>Qualifying Date:</b>  | 1/1/2023-12/31/2023 |

| <b><u>Measure 10.B - HMIS Data Quality - Timeliness Rate</u></b> |            |
|--|------------|
| Number of Project Start Records, 0-6 days                        | 1          |
| Number of Project Exit Records, 0-6 days                         | 1          |
| <b>Total number of Start/Exit records, 0-6 days</b>              | <b>2</b>   |
| <b>Total number of Start/Exit records, 0 - 11+ days</b>          | <b>3</b>   |
| <b>Overall rate of timeliness within 6 days of event</b>         | <b>67%</b> |

|  |                                    |
|--|------------------------------------|
| <b>CoC Community Benchmark Measure 11: CoC Participation</b> |                                    |
| <b>Data Source:</b>  | Meeting Minutes/Attendance Rosters |
| <b>Report Name:</b>  | N/A                                |
| <b>Qualifying Date Range:</b>                                | 1/1/2023-12/31/2023                |
| <b><u>Measure 11 - CoC Participation</u></b>                 |                                    |
| 3/8/2023 PSA Meeting   | 1                                  |
| 5/10/2023 PSA Meeting  | 1                                  |
| 6/22/2023 PSA Meeting  | 1                                  |
| September HMIS Training                                      | 1                                  |
| 11/8/2023 PSA Meeting  | 1                                  |
| 11/29/2023 PSA Meeting                                       | 0                                  |
| <b>Total Meetings Attended</b>                               | <b>5</b>                           |
| <b>Total Possible</b>  | <b>6</b>                           |
|  | <b>83%</b>                         |

|  |                                 |
|--|---------------------------------|
| <b>CoC Community Benchmark Measure 13:</b> | <b>CAAS Referral Acceptance</b> |
| <b>Data Source:</b>                        | HMIS                            |
| <b>Report Name:</b>                        | SP Referrals Report             |
| <b>Data Run Date:</b>                      |                                 |
| <b>Qualifying Date Range:</b>              | 1/1/2023-12/31/2023             |

|   |      |
|---|------|
| <b><u>Measure 13 - CAAS Referral Acceptance</u></b> |      |
| <b>Number of CAAS Clients Referred to Project</b>   | 1    |
| <b>Number of CAAS Clients Accepted</b>              | 1    |
| <b>Percentage CAAS Referral Acceptance</b>          | 100% |

**CoC Community Benchmark Measure 14: Cost Effectiveness**  
**Data Source:** HMIS APR (PH Outcomes 7D) and FY22 Award  
**Report Name:**  
**Data Run Date:**  
**Qualifying Date Range:** 1/1/2023-12/31/2023

**Measure 14: Cost Effectiveness**

**FY22 Award**  
**Number of PH Outcomes**  
**Cost/PH Outcome**

|                   |
|-------------------|
| <b>272,887.00</b> |
| <b>34</b>         |
| <b>8,026.09</b>   |

|  |  |
|--|--|
| <b>CoC Community Benchmark Measure 15:</b> | <b>Hard to Serve: Literally Homeless</b> |
| <b>Data Source:</b>                        | HMIS                                     |
| <b>Report Name:</b>                        | APR Q15                                  |
| <b>Data Run Date:</b>                      | 9/19/2024                                |
| <b>Qualifying Date Range:</b>              | 1/1/2023 - 12/31/2023                    |

| <b><u>Measure 15 - Hard to Serve: Literally Homeless</u></b>                                      |             |
|---|-------------|
| Number of adults with Emergency Shelter Living Situation immediately prior to Project Start Date  | 22          |
| Number of adults in non-Human Habitation Living Situation immediately prior to Project Start Date | 7           |
| <b>Total number literally homeless adults enrolled</b>  | <b>29</b>   |
| Total number of adults enrolled in Project  | <b>29</b>   |
| <b>Percentage of Hard to Serve Clients</b>  | <b>100%</b> |

|  |                             |
|--|-----------------------------|
| <b>CoC Community Benchmark Measure 16:</b> | <b>Zero Income at Entry</b> |
| <b>Data Source:</b>                        | HMIS                        |
| <b>Report Name:</b>                        | APR Q18                     |
| <b>Data Run Date:</b>                      | 9/19/2024                   |
| <b>Qualifying Date Range:</b>              | 1/1/2023 - 12/31/2023       |

| <u><b>Measure 16 - Zero Income at Entry</b></u>        |            |
|--|------------|
| Number of Clients with No Income at Project Start Date | 3          |
| Total number of adults enrolled in Project             | 29         |
| <b>Percentage adults without income</b>                | <b>10%</b> |

## Volunteers of America SELA

### Culture, Diversity, Equity, & Inclusion Task Force Action Plan

The Action Plan represents the outcome of a multi-month process undertaken by team members from across Volunteers of America Southeast Louisiana. As Volunteers of America Southeast Louisiana, we espouse social justice as a commitment.<sup>i</sup> In the publication, “Awake to Woke to Work,”<sup>ii</sup> social justice is defined as: *A concept of fair and just relations between the individual and society. This is measured by the explicit and tacit terms for the distribution of power, wealth, education, healthcare, and other opportunities for personal activity and social privileges.*

Systemic racism and other inequities have created structural imbalances. To achieve a culture of social justice and to advance diversity, equity, and inclusion, concerted action is needed. Also, we must start from within - the Task Force recommends that we act both internally and externally. The Task Force believes we will be making progress when:

- The One Team culture of Volunteers of America Southeast Louisiana is felt by team members internally and known by community members externally.
- Team members, stakeholders, and leaders are skilled at talking about diversity, equity, race, racism, and their implications for the organization and for society.
- Programs are culturally responsive and explicit about various forms of inequity.
- Communities are treated as stakeholders, leaders, and assets to the work.
- Evaluation efforts incorporate the disaggregation of data by race and gender.
- Expenditures on services, vendors, and consultants reflect organizational values and a commitment to diversity, equity, and inclusion.
- Continuous improvement in culture, diversity, equity, and inclusion work is prioritized.
- Internal change around culture, diversity, equity, and inclusion is embraced. Staff members are supported in managing and integrating the changes, and the organization demonstrates courage to advance external outcomes.
- Cultural norms and practices exist that promote positive and culturally responsible interpersonal relationships among staff.
- Individuals are encouraged to share their perspectives and experiences.
- The organization allies with the community on CDEI-related issues and efforts to mitigate systemic racism, even when they aren’t directly related to one of our programs.

The recommendations of The Task Force, as grouped by outcome measure include:

Desired outcome: Volunteers of America Southeast Louisiana develops a culture as an equity-focused organization.

Define Equity to ensure a shared understanding. I recommend using VOA National’s definition.

Primary measurement: 5 percentage point improvement in survey that Volunteers of America Southeast Louisiana is an equity-focused organization. *Baseline in late 2021, follow-up survey every 6 months.*

Additional potential measurement: One-on-one interviews with random sample of VOASELA staff conducted by CDEI Committee reveal that 80%+ of interviewees identify VOASELA as an equity-focused organization.

Recommend prior to measurement that an educational awareness campaign is created to increase employee population’s understanding of equity and how it should manifest in the workplace. As a result, the employee population can determine effectiveness in this area.

Additional potential measurement: Survey sent to key community partners indicate that 80%+ of respondents view VOASELA as an equity-focused organization. Recommend prior to measurement that an educational awareness campaign is created to increase external stakeholder’s understanding of equity and how it should manifest in the workplace. As a result, employee population can determine effectiveness in this area.

Action steps to achieve outcome:

- Reformulate CDEI Task Force into CDEI Committee focused on implementing recommendations from this report along with identifying future opportunities for furthering CDEI initiatives. *October 2021.*
- CDEI Committee, in collaboration with Marketing team, to incorporate CDEI content into weekly CEO emails at least twice per month and in each monthly Gumbo issue to staff. This content includes updates



on CDEI activities across the agency, along with definitions and explanation of key equity terms, such as those found in Appendix A. These definitions come from the “Equity in the Center: Awake to Woke to Work” framework provided by Volunteers of America, Inc.’s DEI learning collaborative. *October 2021.*

- CDEI Committee to facilitate **7 lunch discussions** with team members at program sites on topics of culture, diversity, equity, and inclusion. These discussions will also be an opportunity for the CDEI Committee to hear about additional ideas for promoting CDEI across the organization. *Complete by December 2022.*
- Add training on diversity, equity and inclusion to the board and Management Team onboarding process so that every board member and Management Team member has the same base level of DEI knowledge. *First Quarter 2022.*

Desired outcome: Volunteers of America Southeast Louisiana develop a culture of employee engagement and responsiveness.

Primary measurement: 5 percentage point improvement on survey responses that Volunteers of America Southeast Louisiana has a positive culture of employee engagement and responsiveness. *Baseline in late 2021, follow-up every 6 months.*

Additional potential measurement: One-on-one interviews with random sample of VOASELA staff conducted by CDEI Committee reveal that 80%+ of interviewees identify VOASELA as an organization with a positive culture of employee engagement and responsiveness.

Action items to achieve this outcome:

- CDEI Committee to work with Human Resources on whether any amendments are needed to clarify and communicate the internal complaint process with team members. *November 2022.*
- When an agency-wide survey is sent out, the purpose should be clearly stated, including how the data will be used and what process is in place to make changes (or not) based on the survey results. There should be transparency in communication of survey results with specific deadline of when results will be shared and a subsequent action timeline. *Ongoing.*
- Make employee engagement efforts a standing agenda item for both Management Team and Leadership Team meetings. *Ongoing.*
- Combine the CDEI employee engagement subcommittee with the ad hoc employee engagement committee (focused on fall picnic and other events) and situate within the CDEI Committee. *Ongoing.*
- In partnership with the Marketing team, develop and execute a communication plan to brand the employee engagement subcommittee and program. *November 2021.*
- Employee engagement subcommittee to develop a calendar of events and market each event in advance to create excitement and anticipation. *January 2022.*
- CDEI Committee to develop employee engagement and appreciation guide to provide to leadership team on ideas and best practices for employee engagement. *February 2022.*
- Employee engagement subcommittee to plan regular events to raise awareness and educate team members about different holidays, events, and customs. Subcommittee to create process for team members to submit ideas for holidays to feature. *Begin Fourth Quarter 2021.*
- CDEI Committee to help formulate process to spotlight a team member each month, sharing a story of achievement, perseverance, or excellence. *Ongoing.*

Desired outcome: A culture of professional development, continuous improvement, and investment in employees.

Primary measurement: 5 percentage point increase of respondents on annual survey report that they feel the organization is investing in their professional development and continuous improvement. *Baseline in late 2021, follow-up every 6 months.*

Additional measurement: internal promotions increased by at least 10% beginning in 2022.

Additional potential measurement: One-on-one interviews with random sample of VOASELA staff conducted by CDEI Committee reveal that 80%+ of interviewees feel that the organization invests in their professional development.

Additional potential measurement: 70%+ of staff that voluntarily leave the agency report feeling that the organization invested in their professional development during their tenure.

Action steps to achieve outcome:

- CDEI Committee to create process to identify willing “onboarding buddies” and mentors among team members. Human Resources to assist in connecting “buddy” with new hire during onboarding process and mentors for longer-term employees. CDEI Committee to develop training programs for buddies and mentors. *Create process by April 2022.*
- Survey employees to determine interest in cross training generally, and specifically which programs staff are interested in learning more about. If sufficient interest exists, CDEI Committee – in collaboration with program leaders - to develop cross training process for employees. *Survey by February 2022.*
- CDEI Committee to develop career development template for managers to use. Template to recommend quarterly review of professional development goals for team members. *Template by March 2022.*
- CDEI Committee to coordinate professional development opportunities open to all team members. These sessions could include topics such as cross-cutting skills for leadership, managerial skills, and soft skills. *2 opportunities by December 2022.*
- Management team to determine funding level for emerging leaders to gain new skills and competencies through further education financed by the organization. *Concurrent with budget process.*
- CDEI Committee to create an emerging leader learning experience and application process. *July 2022 proposed launch.*
- Human Resources to track and report to CDEI Committee data on retention and internal promotions. *Ongoing.*
- Set leadership team agenda item, at least quarterly, for leaders to share key job openings to encourage discussion of potential candidates who are already members of the Volunteers of America team. *Ongoing.*

Desired outcome: Staff understand expectations and are set up for success.

Primary measurement: 5 percentage point increase in respondents on annual survey indicate that they understand the expectations for their job and how to complete daily tasks successfully. *Baseline in late 2021, follow-up every 6 months.*

Action steps to achieve outcome:

- Where appropriate, leaders develop standard operating procedures for jobs. *Check-in by March 2022.*
- CDEI Committee to develop a set of best practices to share with leaders and managers on instructions/resource documents for completing tasks, which will allow staff to handle unfamiliar activities and promote standardization. *July 2022.*

Desired outcome: VOASELA engages a more diverse set of suppliers/contractors.

Primary measurement: 5 percentage point increase in Disadvantaged Business Enterprises (DBE), Minority-Owned Enterprises, and Women-Owned Small Businesses (WOSB) that VOASELA contracts with or procures goods/services from between the 2021 and 2022 fiscal years. *Assess in August 2022. I want to incorporate the DEI guide that we worked on for VOA National DEI Board committee. There’s a lot of value added in the document.*

Action steps to achieve outcome:

- CDEI Committee to develop guide that can help ensure vendors’ values align with VOASELA’s. *January 2022.*
- CDEI Committee to provide Management Team with best practices that ensure diverse set of vendors are being considered. *January 2022.*
- Establish relationships with small business incubators/accelerators to learn about emerging diverse businesses. *January 2022.*

Desired outcome: VOASELA is known as an equity-focused organization externally.

Primary measurement: 80%+ of external stakeholder respondents to a survey indicate that they view VOASELA as an equity-focused organization.

Action steps to achieve this outcome:

- Partner with organizations working to promote civic engagement and community advancement around Culture, Diversity, Equity, and Inclusion goals for Volunteers of America Southeast Louisiana. *Ongoing.*
- CDEI Committee to collaborate with Ministry Team regarding potential for partnering with faith-based community organizations that can help advance civic engagement. *Ongoing.*
- CDEI Committee to work with Marketing Team on incorporating CDEI messages in external communications, such as Spirit, and on social media. *Ongoing.*

Desired outcome: VOASELA ensures that pay is equitable by race and gender.

Primary measurement: Pay equity audit shows no pay disparities exist by race and gender for equivalent work.

Next Steps

- a. Establishment of standing CDEI Committee to oversee implementation of Action Plan and providing ongoing input on issues of Culture, Diversity, Equity, and Inclusion.
- b. On a quarterly basis, CDEI Committee to provide implementation updates to Management Team.

**Non-Discrimination Policy**

VOASELA has developed and operates a PSH Program that complies with applicable civil rights and fair housing laws and requirements. VOASELA complies with the nondiscrimination and equal opportunity provisions of Federal civil rights laws including, but not limited to, the following: • Fair Housing Act prohibits discriminatory housing practices based on race, color, religion, sex, national origin, disability, or familial status. • Section 504 of the Rehabilitation Act prohibits discrimination based on disability under any program or activity receiving Federal financial assistance. • Title VI of the Civil Rights Act prohibits discrimination based on race, color, or national origin under any program or activity receiving Federal financial assistance. • Title II of the Americans with Disabilities Act prohibits public entities, which includes State and local governments, and special purpose districts, from discriminating against individuals with disabilities in all their services, programs, and activities, which include housing, and housing related services such as housing search and referral assistance. Sexual orientation, gender identity and gender expressions are attributes that are protected from discrimination.

VOASELA complies with the Equal Access Rule. VOASELA follows the regulations requiring equal access to housing programs without regard to a person’s actual or perceived sexual orientation, gender identity, or marital status. VOASELA will serve all eligible clients. Persons served will not be ineligible because their appearance or behavior does not conform to gender stereotypes. VOASELA does not question or seek information concerning a person’s anatomy or medical history. VOASELA ensures staff, volunteers, and landlords are provided a copy of the agency's policies and practices regarding Equal Access requirements and non-discrimination policies.

**Harassment**

Sexual Harassment in Housing is Illegal, as is harassment based on race, color, religion, sex, gender, national origin, familial status, or disability. The Fair Housing Act & Equal Access Rule Protect Applicants and Tenants the Fair Housing Act prohibits harassment, retaliation, and other types of discrimination in housing because of race, color, religion, sex, gender, disability, familial status (households with children under age 18, including persons seeking custody or who are pregnant), transgender, nonbinary, LGBTQIA+, sexual orientation, gender identify, gender expression, or national origin. HUD’s Equal Access Rule prohibits owners with Housing Assistance Payments contracts from making housing unavailable because of an applicant’s or resident’s actual or perceived sexual orientation, gender identity or marital status. Sexual Harassment is Illegal When: An owner or property management employee or agent makes submission to unwelcome demands for sex, sexual favors, or any other type of sexual conduct a condition of obtaining, maintaining, using, or enjoying housing (or housing related services). An owner or property management employee or agent subjects a resident or applicant to unwelcome sexual conduct that is sufficiently severe or pervasive that it interferes with that person’s right to obtain, maintain, use, or enjoy housing (or housing-related services). Other Types of Illegal Harassment Include: Severe or pervasive offensive remarks or hostile behavior because of a person’s race, color, religion, sex, disability, familial status, or national origin. VOASELA provides multiple ways for tenants to make complaints safely and easily or otherwise report problems. VOASELA encourages persons served to attend fair housing training that includes information about preventing harassment and requires staff to use appropriate, inclusive language in communications, publications, trainings, personnel handbooks, and other policy documents that affirm the agency’s commitment to serving all eligible participants. Staff, volunteers, and contractors are provided with a copy of the agency's policies

and practices regarding Equal Access requirements and non-discrimination policies. VOASELA takes measures to ensure that people who report harassment are protected from retaliation and talk to persons served to find out whether harassment is occurring and to teach them about their fair housing rights and how to report harassment.

**Equitable Compensation**

All Housing Specialist, CCII, CCII are exempt employees and make at a minimum \$20 per hour.

Starting salary for Housing Specialist- \$41,600 CCII \$41,600, and CCIII \$44,000.

Starting salaries for Administrative Assistance range from \$38,000 to \$41,600.

All full-time employees are offered benefits. The 2024 medical, dental and vision monthly rate card included in packet.

Regular Full-Time & Direct Support Professional II employees are eligible for benefits, except where indicated.

Service Contract Act employees are eligible for fringe benefits based upon current U.S. Department of Labor, Service Contract Act. Temporary employees are eligible for only those benefits extended and funded under the contract of services for which they are employed. LEAVE BENEFITS Holidays Regular Full Time, Direct Support Professional II, and Service Contract Act employees are eligible for the following eight (8) holidays: New Year's Day Martin Luther King's Birthday Mardi Gras Day Good Friday Independence Day (July 4) Labor Day Thanksgiving Day Christmas Day Holidays that fall on a Saturday are observed on Friday. Holidays that fall on a Sunday are observed on Monday. In the event the holiday schedule does not provide for the celebration of an employee's religious holiday, such employees should notify the Program Director and Director of Human Resources of their request, and every effort will be made to accommodate their request. Floating Holiday All Regular Full Time, Direct Support Professional II, and Service Contract Act employees are eligible for two (2) floating holidays. Floating holidays are available at the beginning of each calendar year. Any employee hired before July 1st of the calendar year receives two days; an employee hired during the second half of the calendar year receives one floating holiday. A floating holiday must be scheduled and approved in advance by the employee's immediate supervisor. Annual Leave Only Regular Full Time and Direct Support Professional II employees are eligible for this benefit. Annual Leave is not available for Regular/Temporary Part Time employees or Direct Professional I employees. Temporary Full-Time employees are only eligible for annual leave if funded by the funding source. Forty (40) hours of leave will be earned by Regular Full Time and Direct Support Professional II employees who have successfully completed their Introductory Period. Regular Full Time and Direct Support Professional II employees may accrue a maximum of 320 hours of sick leave. Regular Full-Time employees and Direct Support Professional II employees stop accruing sick leave until the employee has less than 320 hours of accrued sick leave. Regular Full Time and Direct Support Professional II employees are provided sick leave benefits only during a period of personal illness or illness of the employee's spouse, domestic partner, dependent children, or parent.

**Equity- Housing Staff**

| <b>Job Title</b>                 | <b>Race</b> |
|----------------------------------|-------------|
| President & CEO                  | AA          |
| VP of Program Operations         | AA          |
| Program Director                 | C           |
| Administrative Assistant         | C           |
| Administrative Assistant         | C           |
| Housing Specialist Supervisor    | C           |
| Housing Specialist/CCII          | AA          |
| Housing Specialist/CCII          | C           |
| Lived Experience- 1 Staff Member |             |

**Board Members -**

African American- 5 Board Members

Caucasian – 6 Board Members

Lived Experience -1 Board Members

**VAWA Compliance:**

1. Upon entering our HUD programs, each client receives a welcome packet which includes VAWA information advising clients of their rights and how to exercise them.
2. Within this document confidentiality of client information is explained, including what information is kept, as well as limitations on how and with whom that information is shared. All records will only be available to service personnel involved in providing services. Information can only be released to other individuals or agencies by use of a signed Release of Information from the client.
3. Clients who experience Interpersonal Violence while in the program are given top priority to be rehoused in a safe environment. The client decides what is safe for them.

**Coordination Resources:**

Housing Specialists link persons served to different Behavioral Health and Physical Health providers in the area, according to need. A brief list: Beacon Behavioral Health, Center Well Medical Center, Access Health, Florida Parishes' Clinics, Trinity Counseling Center, Family Preservation ACT team, Start ACT team, Community Action of St Tammany, local food banks, local churches, and formal and informal resources.

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**From:** [Amanda Stapleton](#)  
**To:** [nrichard@namisttammany.org](mailto:nrichard@namisttammany.org); [Pat Shelia Brewerfelix](#); [Erica Folse](#)  
**Subject:** Written Notification of Project Rejection: NAMISELA PSH Hummingbird Expansion  
**Date:** Thursday, October 17, 2024 12:12:00 PM  
**Attachments:** [2024 NAMISELA Project Evaluation.pdf](#)

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Dear All

I regret to inform you that the Hummingbird PSH Expansion project will not be submitted as a part of this year's LA-506 Continuum of Care Application for the region. Your project evaluation scoring is attached for reference. The project priority listing will be released by November 7, 2024. If you would like to set up a meeting after the CoC application to discuss how future proposals can be improved, please feel free to contact me so we can schedule.

Thanks,

Amanda Stapleton  
Executive Director

**Northlake Homeless Coalition**

116 Village St., Ste. 2

Slidell, LA 70458

<https://northlakehomeless.org>

Phone: 985.326.8312

Fax: 985.326.8316

Application did not respond to RFP to utilize Tenant-Based Vouchers - not submitted in esnaps



CoC Bonus Project Ranking Tool

| Proposal Scoring Sections  | Points Possible | Reviewer 1 | Reviewer 2 | Reviewer 3 | Reviewer 4 | Reviewer 5 | Reviewer 6 | Average      |
|--|-----------------|------------|------------|------------|------------|------------|------------|--------------|
| <b>Interest and Organizational Experience</b>                                |                 |            |            |            |            |            |            |              |
| Experience operating housing program (5)                                     | 10              | 7          | 8          | 4          | 9          | 6          | 10         | 7.33         |
| Experience working with target population (3)                                |                 |            |            |            |            |            |            |              |
| External Accreditation (1)   |                 |            |            |            |            |            |            |              |
| Experience with best practice interventions (1)                              |                 |            |            |            |            |            |            |              |
| <b>System Performance Measures</b>   |                 |            |            |            |            |            |            |              |
| Decreasing Length of Time Homeless (10)                                      | 55              | 45         | 30         | 30         | 32         | 35         | 10         | 30.33        |
| Increases to Income and Connection to Mainstream Resources (15)              |                 |            |            |            |            |            |            |              |
| Successful Permanent Housing Outcomes (30)                                   |                 |            |            |            |            |            |            |              |
| <b>Housing First/Low Barriers Approach</b>                                   |                 |            |            |            |            |            |            |              |
| Experience using the Housing First Program Model (5)                         | 10              | 7          | 5          | 6          | 8          | 12         | 0          | 6.33         |
| Previous training using the Housing First model (3)                          |                 |            |            |            |            |            |            |              |
| Adequate plan in place to acquire additional training (2)                    |                 |            |            |            |            |            |            |              |
| <b>Plan for Effective Case Management</b>                                    |                 |            |            |            |            |            |            |              |
| Demonstrated experience providing effective case management (4)              | 10              | 7          | 4          | 5          | 10         | 10         | 10         | 7.67         |
| Plan for crisis intervention/stabilization services (2)                      |                 |            |            |            |            |            |            |              |
| System for monitoring client progress (2)                                    |                 |            |            |            |            |            |            |              |
| Dealing with challenging behaviors (10)                                      |                 |            |            |            |            |            |            |              |
| <b>Staff Experience</b>  |                 |            |            |            |            |            |            |              |
| Staff has commensurate experience for project (2)                            | 5               | 3          | 2          | 4          | 5          | 5          | 5          | 4.00         |
| Evidence-based practices and interventions used in project (2)               |                 |            |            |            |            |            |            |              |
| Acquisition of skills through training/supervision (1)                       |                 |            |            |            |            |            |            |              |
| <b>Implementation Timeline</b>   |                 |            |            |            |            |            |            |              |
| Plan for full enrollment within 5 months of award (5)                        | 5               | 3          | 5          | 3          | 5          | 0          | 0          | 2.67         |
| <b>Financial Capacity</b>  |                 |            |            |            |            |            |            |              |
| Ability to operate on a reimbursement based payment system (3)               | 5               | 3          | 5          | 3          | 5          | 5          | 5          | 4.33         |
| Adequate match to support program activities (2)                             |                 |            |            |            |            |            |            |              |
| <b>Equity</b>  |                 |            |            |            |            |            |            |              |
| Experience with serving diverse populations with sensitivity (2)             | 5               | 3          | 2          | 3          | 3          | 3          | 5          | 3.17         |
| Diversity of board and Staff (2)   |                 |            |            |            |            |            |            |              |
| Plan to advance racial equity and nondiscrimination (1)                      |                 |            |            |            |            |            |            |              |
| <b>Underserved Region</b>  |                 |            |            |            |            |            |            |              |
| Project will operate in Livingston, St. Helena, Tangipahoa or Washington     | 5               | 3          | 5          | 3          | 5          | 5          | 5          | 4.33         |
| <b>Housing, Health and Service Agencies</b>                                  |                 |            |            |            |            |            |            |              |
| Housing Leveraging Commitment (5)  | 10              | 5          | 5          | 5          | 5          | 5          | 10         | 5.83         |
| Health Leveraging Commitment (5)   |                 |            |            |            |            |            |            |              |
| <b>Program Enhancement</b>   |                 |            |            |            |            |            |            |              |
| How the agency incorporates formerly homeless persons as decision makers (3) | 5               | 3          | 0          | 3          | 0          | 0          | 5          | 1.83         |
| How the organization solicits and incorporates feedback (2)                  |                 |            |            |            |            |            |            |              |
| <b>TOTAL</b>   | <b>125</b>      | <b>89</b>  | <b>71</b>  | <b>69</b>  | <b>87</b>  | <b>86</b>  | <b>65</b>  | <b>77.83</b> |

0.62

|                    |              |
|--------------------|--------------|
| <b>FINAL SCORE</b> | <b>62.00</b> |
|--------------------|--------------|

**From:** [Amanda Stapleton](mailto:Amanda.Stapleton@northlakehomeless.org)  
**To:** [braces.la@gmail.com](mailto:braces.la@gmail.com); [Jeanne Lovem](mailto:Jeanne.Lovem@northlakehomeless.org); [Eric Odom](mailto:Eric.Odom@northlakehomeless.org); [Tanja Hill](mailto:Tanja.Hill@northlakehomeless.org); [Ubrignaci@safeharbornorthshore.org](mailto:Ubrignaci@safeharbornorthshore.org); [Kimberly Kirby](mailto:Kimberly.Kirby@northlakehomeless.org); [richard@namistammany.org](mailto:richard@namistammany.org); [Michael Kuzmenko](mailto:Michael.Kuzmenko@northlakehomeless.org); [sommerp@safehoussiana.org](mailto:sommerp@safehoussiana.org)  
**Subject:** Written Notification of Project Acceptance: LA-506 FY24 CoC Application  
**Date:** Friday, November 8, 2024 1:48:00 PM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)

Dear All,

I am pleased to inform you that your project(s) has been accepted and will be submitted as a part of this year's consolidated application. Please see below for the project priority listing. Should you have any questions or concerns, please do not hesitate to contact me.

| Grantee Name                            | Project Name                          | Component    | Project Type    | Grant Amount    | Score | Rank | Tier |
|---|---------------------------------------|--------------|-----------------|-----------------|-------|------|------|
| Northlake Homeless Coalition            | NHC Planning Project                  | Planning     | New             | \$ 138,795.00   | N/A   | N/A  | N/A  |
| Northlake Homeless Coalition            | Northlake HMIS Data Project           | HMIS         | Renewal         | \$ 115,650.00   | N/A   | 1    | 1    |
| Northlake Homeless Coalition            | NHC CAAS Project                      | SSO-CE       | Renewal         | \$ 240,323.00   | N/A   | 2    | 1    |
| Northlake Homeless Coalition            | NHC CAAS DV Expansion                 | SSO-CE       | Renewal (DV)    | \$ 128,479.00   | N/A   | 3    | 1    |
| Volunteers of America SELA              | PSH NSS                               | PH-PSH       | Renewal         | \$ 289,290.00   | 97.05 | 4    | 1    |
| St. Tammany Parish Government           | Supportive Housing Program            | PH-RRH       | Renewal         | \$ 140,220.00   | 96.82 | 5    | 1    |
| Volunteers of America SELA              | Northshore Permanent Housing          | PH-PSH       | Renewal         | \$ 1,141,873.00 | 96.61 | 6    | 1    |
| Northlake Homeless Coalition            | NHC RRH                               | PH-RRH       | New             | \$ 103,161.00   | 95.08 | 7    | 1    |
| Easterseals                             | Easterseals PSH                       | PH-PSH       | Renewal         | \$ 146,278.00   | 94.45 | 8    | 1    |
| Easterseals                             | Easterseals PSH                       | PH-PSH       | New - Expansion | \$ 39,600.00    | 94.45 | 9    | 1    |
| Easterseals                             | Easterseals RRH                       | PH-RRH       | New (DV)        | \$ 153,438.00   | 92.46 | 10   | 1    |
| Easterseals                             | Easterseals RRH                       | PH-RRH       | New (DV)        | \$ 110,711.00   | 92.46 | 10   | 2    |
| Volunteers of America SELA              | Project CH VOAGNO                     | PH-PSH       | Renewal         | \$ 276,768.00   | 92.35 | 11   | 2    |
| Safe Harbor                             | Safe Harbor Domestic Violence Program | Joint TH-RRH | Renewal (DV)    | \$ 215,616.00   | 87.73 | 12   | 2    |
| NAMI Southeast Louisiana                | Hummingbird Apartments                | PH-PSH       | Renewal         | \$ 81,405.00    | 82.72 | 13   | 2    |
| Ness Healthcare NFP                     | Ness TH-RRH                           | Joint TH-RRH | New             | \$ 190,347.00   | 82.13 | 14   | 2    |
| Southeast Spouse Abuse Program dba SAFE | SAFE RRH                              | PH-RRH       | New (DV)        | \$ 268,442.00   | 74.46 | 15   | 2    |

|   |                 |
|---|-----------------|
| Tier 1  | \$ 2,498,312.00 |
| Tier 2 (projects 9-12)                                | \$ 879,140.00   |
| Planning Project                                      | \$ 138,795.00   |
| Total LA-506 Funding Allowed (ARD + Planning + Bonus) | \$ 3,516,247.00 |
| Total Applications Submitted                          | \$ 3,780,396.00 |

Amanda Stapleton  
 Executive Director

**Northlake Homeless Coalition**  
 116 Village St., Ste. 2  
 Slidell, LA 70458  
<https://northlakehomeless.org>  
 Phone: 985.326.8312  
 Fax: 985.326.8316





## FY24 LA-506 Local Competition Selection Results

| Grantee Name                            | Project Name                          | Component     | Project Type           | Amount Requested From HUD | Reallocated Funds | Score        | Rank              | Status          |
|---|---------------------------------------|---------------|------------------------|---------------------------|-------------------|--------------|-------------------|-----------------|
| Northlake Homeless Coalition            | NHC Planning Project                  | Planning      | New                    | \$ 138,795.00             | \$ -              |              | <b>Not Ranked</b> | Accepted        |
| Northlake Homeless Coalition            | Northlake HMIS Data Project           | HMIS          | Renewal                | \$ 115,650.00             | \$ -              |              | <b>1</b>          | Accepted        |
| Northlake Homeless Coalition            | NHC CAAS Project                      | SSO-CE        | Renewal                | \$ 240,323.00             | \$ -              |              | <b>2</b>          | Accepted        |
| Northlake Homeless Coalition            | NHC CAAS DV Expansion                 | SSO-CE        | Renewal (DV)           | \$ 128,479.00             | \$ -              |              | <b>3</b>          | Accepted        |
| Volunteers of America SELA              | PSH NSS                               | PH-PSH        | Renewal                | \$ 289,290.00             | \$ -              | 97.05        | <b>4</b>          | Accepted        |
| St. Tammany Parish Government           | Supportive Housing Program            | PH-RRH        | Renewal                | \$ 140,220.00             | \$ -              | 96.82        | <b>5</b>          | Accepted        |
| Volunteers of America SELA              | Northshore Permanent Housing          | PH-PSH        | Renewal                | \$ 1,141,873.00           | \$ -              | 96.61        | <b>6</b>          | Accepted        |
| Northlake Homeless Coalition            | NHC RRH                               | PH-RRH        | New                    | \$ 103,161.00             | \$ -              | 95.08        | <b>7</b>          | Accepted        |
| Easterseals                             | Easterseals PSH                       | PH-PSH        | Renewal                | \$ 146,278.00             | \$ -              | 94.45        | <b>8</b>          | Accepted        |
| Easterseals                             | Easterseals PSH                       | PH-PSH        | New - Expansion        | \$ 39,600.00              | \$ -              | 94.45        | <b>9</b>          | Accepted        |
| Easterseals                             | Easterseals RRH                       | PH-RRH        | New (DV)               | \$ 153,438.00             | \$ -              | 92.46        | <b>10</b>         | Accepted        |
| Easterseals                             | Easterseals RRH                       | PH-RRH        | New (DV)               | \$ 110,711.00             | \$ -              | 92.46        | <b>10</b>         | Accepted        |
| Volunteers of America SELA              | Project CH VOAGNO                     | PH-PSH        | Renewal                | \$ 276,768.00             | \$ -              | 92.35        | <b>11</b>         | Accepted        |
| Safe Harbor                             | Safe Harbor Domestic Violence Program | Joint TH-RRH  | Renewal (DV)           | \$ 215,616.00             | \$ -              | 87.73        | <b>12</b>         | Accepted        |
| NAMI Southeast Louisiana                | Hummingbird Apartments                | PH-PSH        | Renewal                | \$ 81,405.00              | \$ -              | 82.72        | <b>13</b>         | Accepted        |
| Ness Healthcare NFP                     | Ness TH-RRH                           | Joint TH-RRH  | New                    | \$ 190,347.00             | \$ -              | 82.13        | <b>14</b>         | Accepted        |
| Southeast Spouse Abuse Program dba SAFE | SAFE RRH                              | PH-RRH        | New (DV)               | \$ 268,442.00             | \$ -              | 74.46        | <b>15</b>         | Accepted        |
| <b>NAMI Southeast Louisiana</b>         | <b>Hummingbird Expansion</b>          | <b>PH-PSH</b> | <b>New - Expansion</b> | <b>\$ 83,228.00</b>       | <b>\$ -</b>       | <b>62.26</b> | <b>Not Ranked</b> | <b>Rejected</b> |

**JEFF LANDRY**  
GOVERNOR



**MARJORIANNA WILLMAN**  
EXECUTIVE DIRECTOR

# *Louisiana Housing Corporation*

October 14, 2024

U.S. Department of Housing and Urban Development  
Office of Special Needs Assistance Programs  
451 7<sup>th</sup> Street, S.W.  
Washington, DC 20410

To Whom It May Concern:

## **Re: LA-506 Easter Seals PSH Expansion Housing Leveraging Commitment**

I am writing to provide a Housing Leveraging Commitment for the Easter Seals/Northlake Homeless Coalition PSH Expansion Project. The Louisiana Housing Authority agrees to provide a set-aside of fifteen (15) Tenant-Based Vouchers to the LA-506 Continuum of Care for homeless persons with disabling conditions in need of Permanent Supportive Housing (PSH). The current Easter Seals Project provides 7 units of housing to participants and this expansion will allow the organization to provide PSH to an additional 15 households via Tenant-Based Vouchers. Through a partnership with Easter Seals and Northlake Homeless Coalition, the LHA has already processed applications for eight (8) Tenant-Based vouchers with the remaining vouchers to be provided on or before the new project start date of September 1, 2025. Should you have any questions or concerns please do not hesitate to contact me at [tjackson@lhc.la.gov](mailto:tjackson@lhc.la.gov).

Thank you,

*Tonika Jackson Smart*

Tonika Jackson-Smart  
Housing Finance Deputy Administrator, Louisiana Housing Authority  
Permanent Supportive Housing Executive Management Council Member

**JEFF LANDRY**  
GOVERNOR



**STEPHEN I. DWYER**  
CHAIRMAN, LHC BOARD OF DIRECTORS

# *Louisiana Housing Corporation*

November 5, 2024

U.S. Department of Housing and Urban Development  
Office of Special Needs Assistance Programs  
451 7<sup>th</sup> Street, S.W.  
Washington, DC 20410

To Whom It May Concern:

**Re: LA-506 Ness Healthcare NFP Joint TH-RRH Project**

I am writing to provide a Housing Leveraging Commitment for the Ness Healthcare NFP Joint Transitional Housing and Rapid Rehousing Project. At the October 9, 2024 Louisiana Housing Corporation (LHC) Board of Directors Meeting, the LHC passed a resolution to award funds to the highest scoring performers for the HOME-ARP Services and Non-Profits Assistance NOFA. Thereafter, LHC posted the attached funding announcement including \$725,000 in Tenant-Based Rental Assistance to the Ness Healthcare NFP. LHC anticipates that the HOME-TBRA funds will be made available to the Ness Healthcare NFP before the new project start date of September 1, 2025. Should you have any questions or concerns please do not hesitate to contact me at [wconnor@lhc.la.gov](mailto:wconnor@lhc.la.gov).

Thank you,

A handwritten signature in blue ink that reads "Winona Connor".

Winona Connor  
Housing Finance Deputy Administrator  
Housing and Homelessness Solutions

**JEFF LANDRY**  
GOVERNOR



**STEPHEN I. DWYER**  
CHAIRMAN, LHC BOARD OF DIRECTORS

# *Louisiana Housing Corporation*

November 5, 2024

U.S. Department of Housing and Urban Development  
Office of Special Needs Assistance Programs  
451 7<sup>th</sup> Street, S.W.  
Washington, DC 20410

To Whom It May Concern:

**Re: LA-506 NHC RRH Leveraging Commitment**

I am writing to provide a Housing Leveraging Commitment for Northlake Homeless Coalition Rapid Rehousing Project. At the October 9, 2024 Louisiana Housing Corporation (LHC) Board of Directors Meeting, the LHC passed a resolution to award funds to the highest scoring performers for the HOME-ARP Services and Non-Profits Assistance NOFA. Thereafter, LHC posted the attached funding announcement including \$722,682.00 in Tenant-Based Rental Assistance to the Northlake Homeless Coalition. LHC anticipates that the HOME-TBRA funds will be made available to the Northlake Homeless Coalition before the new project start date of September 1, 2025. Should you have any questions or concerns please do not hesitate to contact me at [wconnor@lhc.la.gov](mailto:wconnor@lhc.la.gov).

Thank you,

A handwritten signature in blue ink that reads "Winona Connor".

Winona Connor  
Housing Finance Deputy Administrator  
Housing and Homelessness Solutions