



# **Northlake Homeless Coalition (NHC)**

Slidell Towers Building  
520 Old Spanish Trail, Slidell, LA 70458

**March 20, 2019**

**1:30 PM – 3:00 PM**

## **NHC Providers and Stakeholders Association Meeting**

### **Agenda**

- I. Welcome/Introductions – Be sure to sign-in!**
  
- II. NHC Business**
  - A. NHC Executive Director’s Report
  - B. HUD CoC Application Debrief
  - C. Youth Homeless Demonstration Program
  
- III. Housing Opportunities and Agency Announcements – Membership**
  
- IV. Adjourn**

#### CONTACT INFORMATION

Northlake Homeless Coalition – Amanda Mills, Executive Director, [amills@northlakehomeless.org](mailto:amills@northlakehomeless.org),  
985.626.6681, P.O. Box 53, Mandeville, LA 70471

Northlake HMIS Data Project – Demetrius Jones, HMIS System Administrator, [djones@homelessinbr.org](mailto:djones@homelessinbr.org)

**Northlake Homeless Coalition Providers and Stakeholders Association**  
January 15, 2019

Name [PLEASE PRINT]	Agency Name [PLEASE PRINT]	Phone Number	Email Address <small>(Indicate if you would like to be added to the NHC mailing listerv and receive future announcements from the NHC.)</small>	Area Served
Jim Schmidt	Homeless Coalition	985-385 7040	josh@col.ca I want my email address to be added to the NHC mailing listerv.	<input type="checkbox"/> St. Tammany <input type="checkbox"/> Washington <input type="checkbox"/> Livingston <input checked="" type="checkbox"/> Tangipahoa <input type="checkbox"/> St. Helena <input checked="" type="checkbox"/> All five
Summer Parnley	SAFE		I want my email address to be added to the NHC mailing listerv.	<input type="checkbox"/> St. Tammany <input type="checkbox"/> Washington <input type="checkbox"/> Livingston <input checked="" type="checkbox"/> Tangipahoa <input type="checkbox"/> St. Helena <input type="checkbox"/> All five
Mary Beth Collins	Family Assistance Center - L'HANDG	<del>985-</del> 504-427-5811	mary.beccolins@cr@mail.mil I want my email address to be added to the NHC mailing listerv.	<input type="checkbox"/> St. Tammany <input type="checkbox"/> Washington <input type="checkbox"/> Livingston <input type="checkbox"/> Tangipahoa <input checked="" type="checkbox"/> St. Helena <input type="checkbox"/> All five
Rusena Minimah	SAFE		I want my email address to be added to the NHC mailing listerv.	<input type="checkbox"/> St. Tammany <input checked="" type="checkbox"/> Washington <input type="checkbox"/> Livingston <input type="checkbox"/> Tangipahoa <input type="checkbox"/> St. Helena <input type="checkbox"/> All five
Mystina Wesley	SAFE HARBOR	<del>985</del> <del>504</del>	cristy.statenor@comcast.com I want my email address to be added to the NHC mailing listerv.	<input checked="" type="checkbox"/> St. Tammany <input type="checkbox"/> Washington <input type="checkbox"/> Livingston <input type="checkbox"/> Tangipahoa <input type="checkbox"/> St. Helena <input type="checkbox"/> All five
Barbara Strain	STRET Corp.	985-900-1626	barbara.strain@startcorp.org I want my email address to be added to the NHC mailing listerv.	<input type="checkbox"/> St. Tammany <input type="checkbox"/> Washington <input type="checkbox"/> Livingston <input type="checkbox"/> Tangipahoa <input type="checkbox"/> St. Helena <input checked="" type="checkbox"/> All five
Demetrius Jones	NL HMIS	985-544-5373	I want my email address to be added to the NHC mailing listerv.	<input type="checkbox"/> St. Tammany <input type="checkbox"/> Washington <input type="checkbox"/> Livingston <input checked="" type="checkbox"/> Tangipahoa <input type="checkbox"/> St. Helena <input type="checkbox"/> All five
Coushyn Sacks	NHC	99 56291216	I want my email address to be added to the NHC mailing listerv.	<input type="checkbox"/> St. Tammany <input type="checkbox"/> Washington <input type="checkbox"/> Livingston <input checked="" type="checkbox"/> Tangipahoa <input type="checkbox"/> St. Helena <input type="checkbox"/> All five

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Name [PLEASE PRINT]	Agency Name [PLEASE PRINT]	Phone Number	Email Address <small>(Indicate if you would like to be added to the NHC mailing listserv and receive future announcements from the NHC.)</small>	Area Served
Bonnie Lewis	NHC	on file	I want my email address to be added to the NHC mailing listserv.  on file	<input type="checkbox"/> St. Tammany <input type="checkbox"/> Washington <input type="checkbox"/> Livingston <input type="checkbox"/> Tangipahoa <input type="checkbox"/> St. Helena <input type="checkbox"/> All five
Erin Matheny	Northlake HHS Southeastern LA University	985.549.5373	erin.matheny@sealake.edu I want my email address to be added to the NHC mailing listserv. mhelps@collections.state.la.us	<input checked="" type="checkbox"/> St. Tammany <input checked="" type="checkbox"/> Washington <input type="checkbox"/> Livingston <input type="checkbox"/> Tangipahoa <input type="checkbox"/> St. Helena <input type="checkbox"/> All five
Mike Phelps	LA Probation & Parole	985 773-0737	I want my email address to be added to the NHC mailing listserv.  Should be there.	<input type="checkbox"/> St. Tammany <input type="checkbox"/> Washington <input type="checkbox"/> Livingston <input type="checkbox"/> Tangipahoa <input type="checkbox"/> St. Helena <input type="checkbox"/> All five
			I want my email address to be added to the NHC mailing listserv.	<input type="checkbox"/> St. Tammany <input type="checkbox"/> Washington <input type="checkbox"/> Livingston <input type="checkbox"/> Tangipahoa <input type="checkbox"/> St. Helena <input type="checkbox"/> All five
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**Northlake Homeless Coalition**

Providers and Stakeholders Association Meeting Minutes  
January 15, 2019

Northshore Building  
Coatney Center Conference Room  
807 N. Columbia Street  
Covington, LA

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**Meeting Attendees:**

<b>Name</b>	<b>Agency / Affiliation</b>
Jackson Carolyn	Northlake Homeless Coalition
Doctor, Jesse	Northlake Homeless Coalition
Mills, Amanda	Northlake Homeless Coalition
Schmidt, James	Northlake Homeless Coalition Board
Lewis, Bonnie	Northlake Homeless Coalition Board
Minimah, Nnenna	SAFE Tangipahoa
Parmley, Summer	SAFE Tangipahoa
McLaughlin, Roy	St. Tammany Parish Government
Phelps, Mike	LA Probation and Parole
Jones, Demetrius	Northlake HMIS
Matheny, Erin	Northlake HMIS
Lesley, Crystina	Safe Harbor
Strain, Barbara	Start Corp
Graham, Celeste	Start Corp
Rich, Jason	LHCC
Collins, Mary Beth	Family Assistance Center
Lewis, Ed	Camp Nora
Glaviana, Cecilia	Tangipahoa VA

- I. **Call to Order:** The meeting was called to order at 1:32 PM by Amanda Mills of the Northlake Homeless Coalition (NHC). Each attendee introduced themselves and their represented organization.

## **II. Northlake Homeless Coalition (NHC) Business**

### **A. HMIS Report**

Demitrius Jones presented the HMIS report. There are 1126 unduplicated client records active in the system, under 36 projects. A demographic breakdown of the client records was provided. Northlake HMIS produces monthly error workbooks for each project. It also holds user trainings for important updates and data quality.

### **B. Executive Director's Report**

Ms. Mills presented the Executive Director's Report. The Coalition has been working on making NHC Committees active with actionable items. Governance, Strategic Planning, and CAAS Oversight Committees have all met and have active goals. Governance is working on a policies and procedures manual. Strategic Planning is working on strategies for impact, community needs assessment, a listening tour for every parish, as well as a work plan and timetable for the Coalition in 2019. CAAS Oversight is prioritizing policies for coordinated entry and prioritization based on recent HUD guidance, as well the implementation of diversion (a priority for HUD) for those at risk of homelessness. Performance and Evaluation Committee will monitor the performance of funded agencies starting in February.

All committees are open to participation by members of the NHC Providers and Stakeholders Association (PSA).

## **III. Point-In-Time 2019**

### **A. PIT Presentation**

Ms Mills presented information about the annual Point-In-Time (PIT) for 2019. This included information and statistical overview of the 2018 PIT and an explanation of the importance of performing the PIT. Between 2011 and 2018, there was an overall 67% decrease in homelessness (counted during PIT) in Louisiana.

## **B. PIT Discussion**

Ms Mills shared some ways to be involved in PIT, including signing up to volunteer. She then opened the room up for questions and discussion about PIT. There were no questions, though Ms. Mills reiterated the PIT process.

## **IV. Housing Opportunities and Agency Announcements**

Ms. Mills inquired as to any housing opportunities or agency announcements.

Ms. Matheny stated that the next HMIS End User Meeting is 1/18/2019 at 10:30 AM via web conference.

The Louisiana State Housing Conference takes place on April 2-4 2019 and is currently open to enrollment for service providers.

START Corporation has assistance for mental illness care and primary health services.

Camp Nora has had 13 veterans graduated through their program so far and currently has several open beds.

Tangipahoa VA Office has walk-in days (Monday & Wednesday every week) for homeless veterans with mental illness.

## **V. Adjournment**

There being no further business, the meeting was adjourned at 2:44 PM by Ms. Mills.



# FY18 COC APPLICATION DEBRIEF

*March 20, 2019*

*NHC Providers and Stakeholders Association Meeting*





## FY18 CoC Application Project Priority Listing

	Grantee Name	Project Name	Grant Amount	Score	Rank
Tier 1	Northlake Homeless Coalition	NHC CAAS Project	\$ 240,323.00	N/A	1
	Northlake Homeless Coalition	Northlake HMIS Data Project	\$ 95,650.00	N/A	2
	Volunteers of America of Southeast Louisiana	Permanent Housing for the Homeless with Disabilities	\$ 168,185.00	105	3
	Volunteers of America of Southeast Louisiana	Project PHVA	\$ 43,507.00	105	4
	Volunteers of America of Southeast Louisiana	PSH for Homeless Persons with Disabilities	\$ 117,286.00	103	5
	Volunteers of America of Southeast Louisiana	Project CH TWSH	\$ 89,427.00	103	6
	Volunteers of America of Southeast Louisiana	Gimme Shelta	\$ 200,114.00	102	7
	Volunteers of America of Southeast Louisiana	Project ROK	\$ 45,188.00	102	8
	Volunteers of America of Southeast Louisiana	Project CH PSH Northshore	\$ 112,023.00	102	9
	Volunteers of America of Southeast Louisiana	Project CH VOAGNO	\$ 241,465.00	101	10
	Volunteers of America of Southeast Louisiana	Northshore Permanent Housing for Disabled Individuals	\$ 338,559.00	100	11
	St. Tammany Parish Government	Supportive Housing Program	\$ 122,076.00	100	12
	NAMI St. Tammany	Hummingbird Apts	\$ 79,149.00	98	13
	Safe Harbor	Safe Harbor Domestic Violence Housing Program	\$ 107,154.00	93	14
Tier1/Tier 2*	St. Tammany Parish Government	Transition to Housing	\$ 127,971.00	90	15
Tier 2	Southeast Spouse Abuse Program dba SAFE	SAFE RRH	\$ 239,899.00	83	16

Tier 1 (projects 1-14)	\$	2,000,106.00
Tier 1 (project 15)	\$	4,774.00
Tier 2 (project 15)	\$	123,197.00
Tier 2 (project 16)	\$	239,899.00
Planning Project	\$	63,986.00
Total	\$	2,431,962.00

# FY18 COC APPLICATION FUNDING REQUEST

- FY18 Funding Award: \$2,492,504
- All projects funded
- Two new projects, Bonus and DV Bonus
- Additional \$238,797 in annual funding secured (11%)
- \$60,542 in FMR/Leasing Increases



# FY18 SCORING SUMMARY

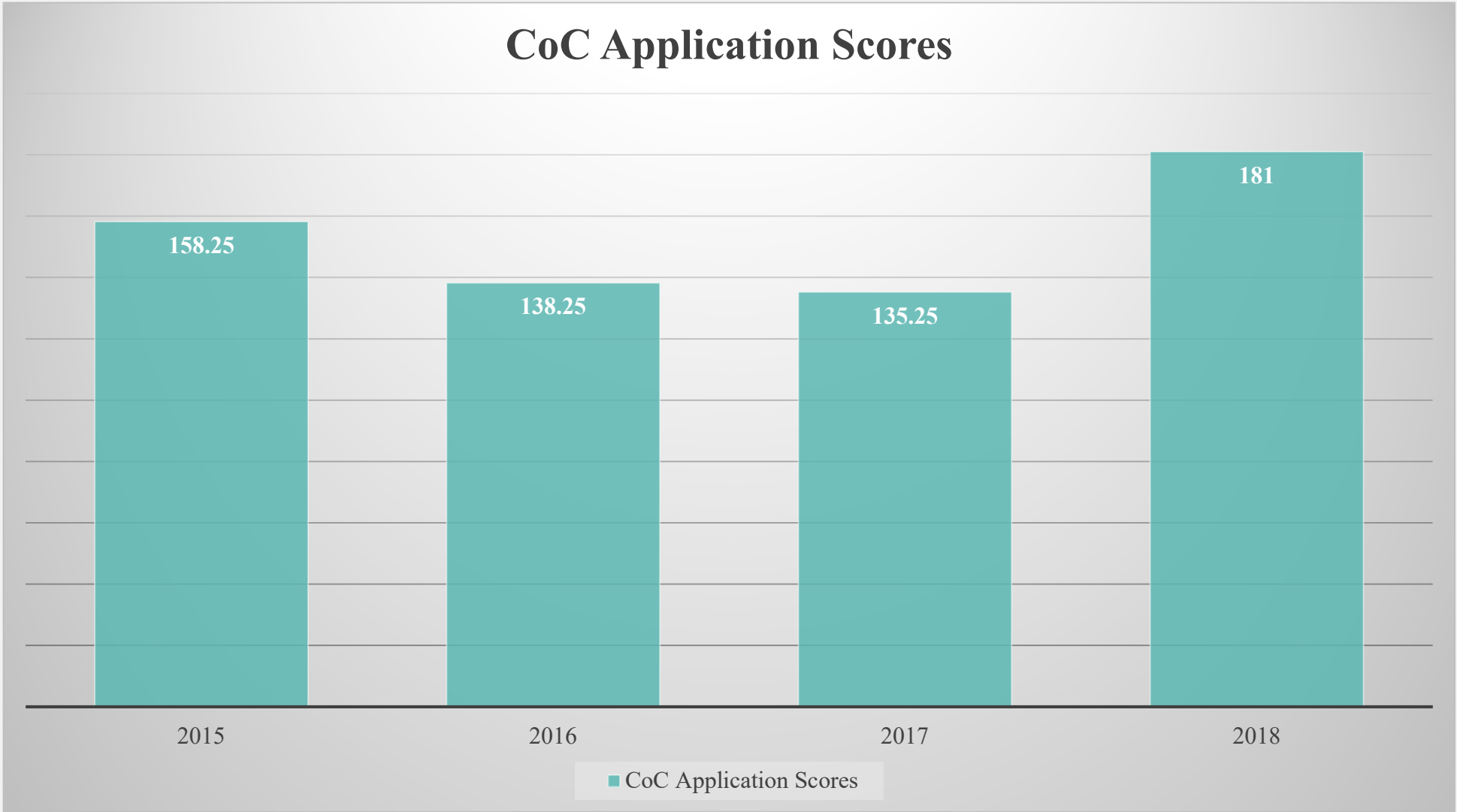
Scoring Category	CoC Score	Maximum Score	% Percentage
Part 1: CoC Structure and Governance	44.75	52	86%
Part 2: Data Collection and Quality	45	49	92%
Part 2: CoC Performance and Strategic Planning	69.25	77	90%
Part 4: Cross Cutting Policies	22	22	100%
<b>Total</b>	<b>181.00</b>	<b>200</b>	<b>91%</b>

# OVERALL SCORES FOR ALL COCS

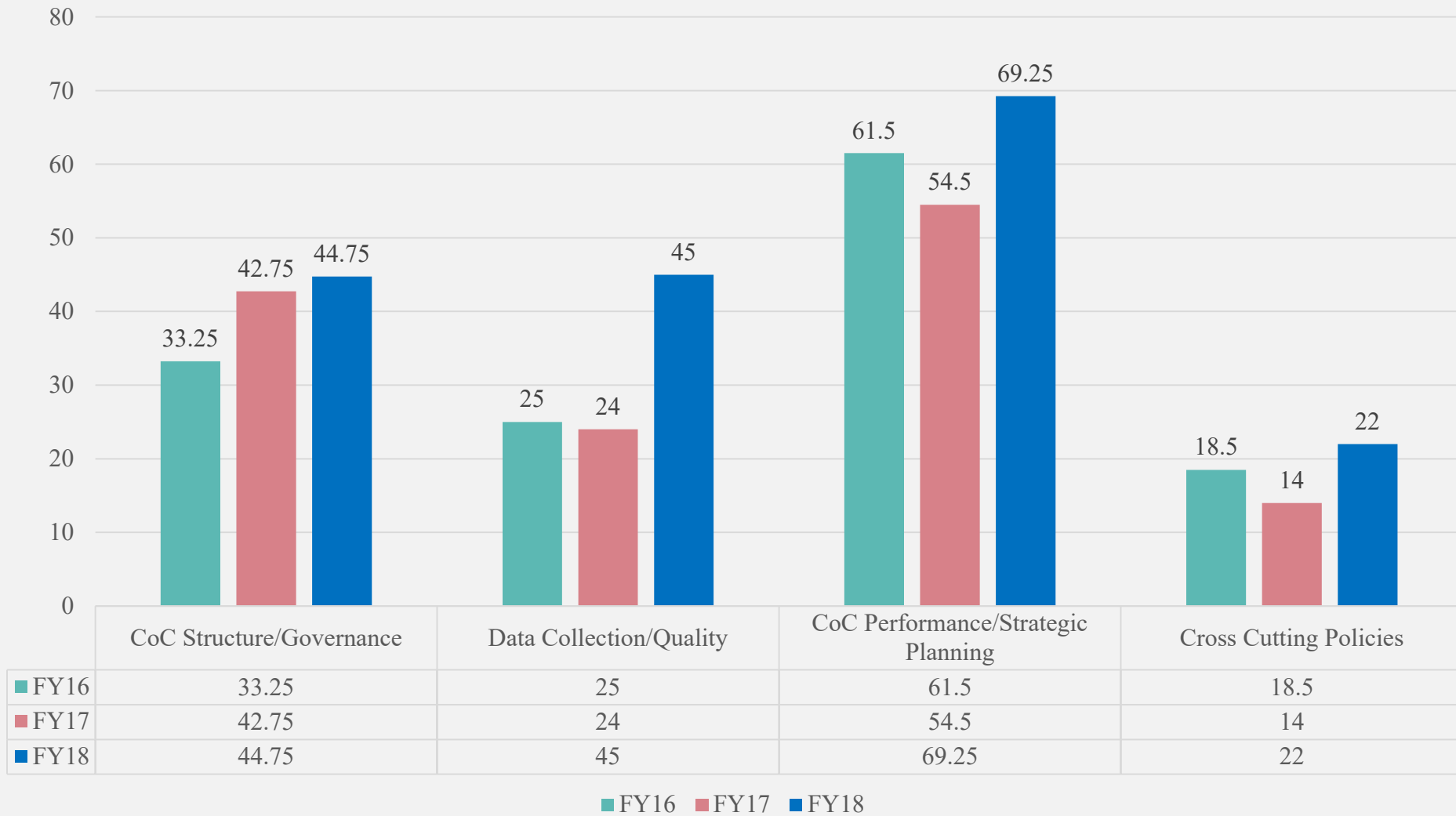
<b>Highest Score for any CoC</b>	<b>190</b>
<b>Lowest Score for any CoC</b>	<b>47.75</b>
<b>Median Score for all CoCs</b>	<b>160</b>
<b>Weighted Median Score* for all CoCs</b>	<b>166.75</b>

The weighted median score is the mean CoC score weighted by Annual Renewal Demand. CoCs that scored higher than the weighted mean score were more likely to gain funding relative to their Annual Renewal Demand, while CoCs that scored lower than the weighted mean were more likely to lose money relative to their Annual Renewal Demand.

# 2015 – 2018 CoC Application Scores



# FY16 - FY18 COMPARISON



# ONGOING FOCUS AREAS

Data Driven Decision-Making  
and Governance

HMIS Bed Coverage

System Performance Measures

Alignment with HUD Priorities

2016-2018 NHC Community Benchmarks Scorecard Targets

		CAAS			RRH			PSH			Points Possible
		Current		2018	2016	2017	2018	2016	2017	2018	
<b>System Performance Measures:</b>											
<b>1.A</b>	Measure 1: Entry to Certification	46 days		20 days							
<b>1.B</b>	Measure 1: Referral Outcome to Housing					45 days	30 days		45 days	30 days	10
<b>2.A</b>	Measure 2: Returns to Homelessness within 6 months					less than 10%	less than 10%		less than 10%	less than 10%	5
<b>2.B</b>	Measure 2: Returns to Homelessness within 12 months					less than 10%	less than 10%		less than 10%	less than 10%	5
<b>2.C</b>	Measure 2: Exits to unknown, homeless or temp destinations					less than 10%	less than 10%	less than 10%	less than 10%	less than 10%	10
<b>3</b>	Number of Homeless Persons	194									
<b>4.A</b>	Measure 4: Change in employment income for leavers				11%+	17%+	20%+				10
<b>4.B</b>	Measure 4: Change in cash income for stayers							18.5%+	18.5%+	20%+	10
<b>5</b>	Persons who become homeless for the first time										
<b>7.A</b>	Successful placement from street outreach	41%		50%							
<b>7.B</b>	Persons who exit from CAAS to permanent housing (PH)	62%		70%							
<b>7.C</b>	Measure 7: Exits to PH				87%+	90%+	90%+				20
<b>7.D</b>	Measure 7: Remains and exits to PH							90%+	90%+	90%+	20
<b>Other Performance Measures:</b>											
<b>8</b>	Capacity/Bed Utilization				90%+	90%+	90%+	90%+	90%+	90%+	5
<b>9</b>	Housing First				Yes	Yes	Yes	Yes	Yes	Yes	5
<b>10.A</b>	HMIS Data Quality - Completeness	83%		95%+	95%+	95%+	95%+	95%+	95%+	95%+	5
<b>10.B</b>	HMIS Data Quality - Timeliness	39%		35%+		25%+	35%+		10%+	15%+	2
<b>11</b>	CoC Participation**	100%			80%+	80%+	80%+	80%+	80%+	80%+	3
<b>12</b>	CoC Monitoring Conditions	No		No	No	No	No	No	No	No	5
<b>13</b>	CAAS Referral Acceptance				75%+	80%+	85%+	75%+	80%+	85%+	5
<b>14</b>	Cost Effectiveness***				Yes	Yes	Yes	Yes	Yes	Yes	5
<b>15</b>	Hard to Serve: Literally Homeless	41%		65%	40%+	50%+	60%+	40%+	50%+	60%+	5
<b>Prioritized Populations: Bonus Points</b>											
<b>16</b>	Zero Income at Entry	33%			20%+	33%+	39%+	20%+	25%+	33%+	2
<b>17</b>	Youth (18-24)	7%			10%+	15%+	20%+	10%+	10%+	10%+	1
<b>18</b>	Victims of Domestic Violence	6%			10%+	10%+	15%+	10%+	10%+	10%+	1
<b>19</b>	Persons experiencing chronic homelessness****	7%			10%+	10%+	10%+	10%+	25%+	25%+	1 to 4
<b>20</b>	Veterans	11%			10%+	10%+	10%+	10%+	10%+	10%+	1

\*\*CoC participation will be comprised of CAAS Meetings, HMIS End User Meetings and NHC PSA meetings.

\*\*\*Cost effectiveness will be measured by cost per permanent housing outcome compared to other programs of the same component type.

\*\*\*Programs will also be allowed to submit a cost savings report demonstrating reductions in usage of crisis services as a result of the program.

\*\*\*\*Programs with 25-49% = 1point; 50-74% = 2 points; 75% - 99% = 3 points; 100% = 4 points